



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

28-AUG-2008

Repository

Reference No. 10240060

OWNER INFORMATION (Type or Print)

Name

Address

City PRINCETON

State MN

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to use your vehicle information in the absence of a signature of owner?

YES NO

Date 10/24/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1G4HR54K01L

Make BUICK

Model LESABRE

Model Year 2001

Date Purchased 4-2-07

Dealer's Name and Telephone Number Maplewood Toyota

Engine: No: Cylinders

Fuel Type:

Original Owner

Dealer's City Maplewood

State MN

Zip Code

Transmission Type

Antilock Brakes

Powertrain

Vehicle Component Code

130000 VISIBILITY

Cruise Control

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 10-JUL-2008

Failure Mileage 53000

Failure Speed 2

Window CR-front passenger/won't come up!

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

Original Equipment Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured 0

Number of Deaths 0

Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2001 BUICK LESABRE. WHILE DRIVING LESS THAN 2 MPH, THE FRONT PASSENGER SIDE WINDOW WOULD NOT OPERATE. AFTERWARDS, THE WINDOW WENT DOWN AND WOULD NOT ROLL BACK UP. THE WINDOW WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGES WERE 53,000.

I was pulling out of parking lot & rolled window down - drove 4 blocks to work & it would not roll up! About a month prior tried to roll it down & it didn't go. Couple weeks later after having it down & rolling up I noticed "scraping marks" on the window. I now have heard of several GM products with same problem!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.