



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

26-AUG-2008

Repository ☐

Reference No.
10239783

OWNER INFORMATION (Type or Print)

Name

Address

City

MINNEAPOLIS

State

MN

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorized name or address to the vehicle manufacturer.
Signature of Owner ☒ YES Date 9/9/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

19UUA56682A

Make

ACURA

Model

TL

Model Year

2002

Date Purchased

AUG 02

Dealer Name and Telephone Number

BUERLE ACURA

Engine:

No: Cylinders

Fuel Type:

Original Owner

☒

Dealer's City

BROOKLYN PARK

State

MN

Zip Code

55445

6

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

010000 STEERING

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

16-MAY-2008

Failure Mileage

76000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 ACURA TL. WHILE PERFORMING AN OIL CHANGE, THE MECHANIC STATED THAT THE POWER STEERING HOSE NEEDED TO BE REPLACED. THE VEHICLE HAS NOT BEEN DIAGNOSED BY THE DEALER AND THE CONTACT DID NOT NOTICE ANY DIFFERENCES BEFOREHAND. THE CURRENT AND FAILURE MILEAGES WERE 76,000.

THE MECHANIC WAS AT AN AUTHORIZED HONDA DEALERSHIP NEXT TO THE ACURA DEALERSHIP. I BROUGHT IT THERE AS I COULD NOT SCHEDULE A OIL CHANGE AT A CONVENIENT TIME FOR ME, AS WE WERE PUTTING THE CAR IN STORAGE, AT THE ACURA DEALERSHIP. SINCE THEN, WE RECEIVED A RECALL NOTICE

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

ON OUR 2007 ACURA FOR EXACTLY THE SAME THING WE HOLD ONTO OUR CARS FOR TEN YEARS OR MORE AS WE ARE METICULOUS ABOUT THE CARE OF OUR CARS.