U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository
26-AUG-2008	Reference No. 10239755

OWNER INFORMATION (Type or Print)

Name		Daytime Telephone Number	E-mail Address
Address		Evening Telephone Number	
City WILMINGTON	State NC	Zip Code	

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? [X] YES [X] NO
In the absence of an authorization, NHTSA WILL NOT provide your name to the vehicle manufacturer.
Signature of Owner _____ Date 9/12/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
1GNEC16K2	CHEVROLET	SUBURBAN	1994

Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:
May 1994	Sherwood Chevrolet 423-282-4731		No. Cylinders 8	gas
Original Owner [1]	Dealer's City Johnson City	State Tenn / Zip Code 37602		

Transmission Type		Powertrain	Vehicle Component Code
Auto	[1] Antilock Brakes [1] Cruise Control	350 cu inch	130000-VISIBILITY
			Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed
18-JUN-2006	50000	0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	[ ] Original Equipment [ ] Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
[ ] Yes [X] No	[ ] Yes [X] No	0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

THE CONTACT OWNS A 1994 CHEVROLET SUBURBAN. WHENEVER THE CONTACT ATTEMPTS TO USE THE WINDSHIELD WIPERS, THEY WILL WORK VERY INCONSISTENTLY. ALSO, IF HE MANUALLY MOVES THE WINDSHIELD WIPERS, THEY WILL BEGIN TO FUNCTION FOR A SHORT PERIOD OF TIME. THE CONTACT DID NOT NOTICE ANY DIFFERENCES BEFOREHAND AND THE VEHICLE HAS NOT BEEN DIAGNOSED BY THE DEALER. THE CURRENT MILEAGE WAS 60,000 AND FAILURE MILEAGE WAS 50,000.

I contacted GM & They said mine was not covered, but it has exactly the same problem

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY