



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

25-AUG-2008

Reference No.
10239606

OWNER INFORMATION (Type or Print)

Name

Address

City ROCK HILL

State SC

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 9/12/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JM1TA22112

Make

MAZDA

Model

MILLENNIA

Model Year

2002

Date Purchased

Dealer's Name and Telephone Number

Harrison Mazda 704-552-8522

Engine:

No: Cylinders

Fuel Type:

Original Owner

☒ Self

Dealer's City

Charlotte

State

NC

Zip Code

28273

Transmission Type

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Vehicle Component Code

060000 ENGINE AND ENGINE COOLING

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

01-AUG-2008

Failure Mileage

116000

Failure Speed

40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 MAZDA MILLENNIA. WHILE DRIVING APPROXIMATELY 40 MPH, THE VEHICLE STALLED WITHOUT WARNING. THE CONTACT PULLED OVER TO INSPECT THE VEHICLE AND NOTICED THAT THE DOOR LOCKS BEGAN LOCKING AND UNLOCKING BY THEMSELVES REPEATEDLY. HE TOOK THE VEHICLE TO THE DEALER, BUT THEY WERE UNABLE TO IDENTIFY A CODE THAT WAS CAUSING THE FAILURE. THE TECHNICIAN REPLACED THE CRANKSHAFT POSITION SENSOR AND THE DISTRIBUTOR; HOWEVER, THE VEHICLE WILL CURRENTLY NOT START. THE MANUFACTURER WOULD NOT ASSIST. THE FAILURE MILEAGE WAS 116,000.

The car was taken to New South Auto Repair. Was told car needed a tune up and new distributor cap. The repairs were made and car still won't crank.
Car was bought from _____ from Hendersonville NC

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.