



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

1-888-DASH-2-DOT
1-888-327-4236
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

25-AUG-2008

Repository ☐

Reference No.
10239588

OWNER INFORMATION (Type or Print)

Name

Address

City

MORENO VALLEY

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorized signature, please print name and address to the vehicle manufacturer. ☒ YES ☐ NO
Signature of Owner _____ Date 9/11/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

5NPEU46F17H

Make

HYUNDAI

Model

SONATA

Model Year

2007

Date Purchased

NOV 25, 2006

Dealer's Name and Telephone Number

RIVERSIDE HYUNDAI - MAZDA

Engine:

No: Cylinders

Fuel Type:

UNL. GAS

Original Owner

☒

Dealer's City

RIVERSIDE

State

CA

Zip Code

92504

6

Transmission Type

AUTO

☒ Antilock Brakes

☒ Cruise Control

Powertrain

TRANS AXLE

Vehicle Component Code

140000 AIR BAGS

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

28-JUL-2008

Failure Mileage

40000
15,000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2007 HYUNDAI SONATA. THE CONTACT RECEIVED A RECALL NOTICE FOR NHTSA CAMPAIGN ID NUMBER 08V161000 (AIR BAGS); HOWEVER, WHEN THE VEHICLE WAS TAKEN TO THE DEALER, THE FAILURE DID NOT EXIST. THE VEHICLE HAS BEEN TAKEN TO THE DEALER SEVERAL TIMES, BUT HAS NOT BEEN SERVICED FOR THE FAILURE. THE CURRENT AND FAILURE MILEAGES WERE 40,000.

5 much earlier - Intermittant from 15,000

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Within a year after purchase, when my wife was sitting in the passenger seat the "air passenger air bag off" light would remain on. This was intermittent. After a while she would sit in the passenger seat before I started the car. Even with this move the lite "off" would intermittantly remain lit. It is only a problem for us when I am driving and she is a passenger. I complain^{ed} to Hyundai Corp about this in a survey they sent out. Four more incidences have occurred since they supposedly repaired it.

9/11/08

ATTACH ADDITIONAL SI

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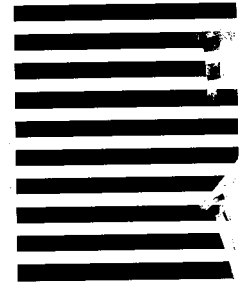
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**



BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

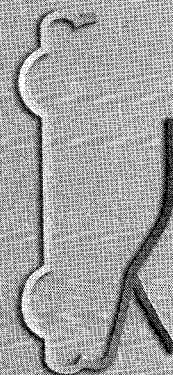
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

