

2008 AUG 21 PM 5:18

CL-10239353-2383

Naples, FL

August 11, 2008

Reimbursement Department – Settlement
P.O. Box 33170
Detroit, MI 48232-5170

Re: 2003 Chevy 1500 Vehicle ID#1GCEC19T63Z
2003 Chevy 2500 Vehicle ID#1GCHK24UX3E
General Motors ("GM" General Motors; references to "you", "your", or "their" shall mean "GM" General Motors, it's officers, directors, employees, and customer services representatives). **Consumer Complaint on Instrument Panel Cluster/Speedometer**

To Whom It May Concern:

Please be advised that we own two 2003 Chevrolet Silverado trucks. This notice is to inform you that neither of the above referenced vehicle's instrument panel clusters functions correctly; in fact they do not function at all. This has been an on going problem since we have owned both of these vehicles. This is clearly a defective part and should be replaced with no out of pocket expense from the owners. We are not asking to benefit from this claim nor are we asking for reimbursement on several speeding tickets. We are only asking that General Motors do the right thing by their customers and replace the defective part at no charge. We have been proud owners of our vehicles until our instrument panel clusters stopped working. We have provided copies of several speeding tickets that we received since the speedometers haven't worked in either of our trucks. Again, we are not looking for reimbursement, we are only asking for the speedometers to work correctly. Please provide some kind of voucher for each truck, so we may get our instrument panel clusters/speedometers replaced. We look forward to hearing from you.

Sincerely,

Cc: Secretary of State Bureau of Regulatory Services (Used car & dealer problems, repair facilities, odometers): P.O. Box 30046 Lansing, MI 48909
US Dept of Transportation National Highway Traffic Safety Administration (Safety recall information): 400 7th Street SW Washington, DC 20590
Center for Auto Safety: 2001 S. Street N.W. Suite 410 Washington, DC 20009

NM
S:18
8/21/08
NJ