

CL-10239350-7232

14AUG08/ewb  
2008 AUG 21 PM 4:31

2008 AUG 20 P 8:11

TO: National Highway Safety Administration

Re: AUTO PART

I have been referred to you to answer a technical question concerning an auto part failure. My question is; Rack & Pinion on my 1988 Nissan Maxima went bad after installation within one week by an auto shop. The problem was the internal seals started to leak fluid out of the rubber boots air bleed holes that did not have proper inserts in them to connect to my hose line. There were no leaks anywhere else. The car had a new power steering pump on it. The Auto Parts store Mechanic Rep. states that it leak due to a bad install??. I say the Rack itself was bad.

Their reason was that the bracket that hold the Rack in place was not tight enough and the Tie Rod ends was not screw up as far as they should have been.?? There was no movement of the Rack even if the bracket nut was not fully tighten to the stop point. I still say there was a problem with the internal seals to make it leak. I just would like to know your technical expertise answer to this situation. The State Police inspection Force Division have informed me that since there were no inserts in the rubber boots to connect to my air lines that it was not going to pass state inspection.

This is an on going legal matter as i am seeking restitutions for installing in my view an auto part that was defective from the start. I would greatly appreciate your technical assistance if at all possible.



VABCH VA.  
ph: [redacted]  
[redacted]

NM  
4:32  
8/21/08  
NJ