



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
22-AUG-2008	Reference No. 10239268

OWNER INFORMATION (Type or Print)

Name	Daytime Telephone Number	E-mail Address
Address	Evening Telephone Number	
City MANISTEE	State MI	Zip Code
Do you authorize NHTSA to contact the manufacturer of your vehicle? In the absence of a signature of owner, please provide the name or address to the vehicle manufacturer. <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO ?		
Signature of Owner _____ Date _____		

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4V0FC272251	Make CROSSROADS	Model CRUISER	Model Year 2004
Date Purchased 5-10-04	Dealer's Name and Telephone Number CASWELL RV 616 527-9050		Engine: No: Cylinders
Original Owner <input checked="" type="checkbox"/>	Dealer's City 260 DEXTER FORD	State MI	Zip Code 48806
Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Vehicle Component Code 190000 TIRES	
Multiple Failure:			

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 12-AUG-2008	Failure Mileage 5000	Failure Speed 50	
---------------------------------	-------------------------	---------------------	--

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make POWER KING	Tire Model (Name or Number) TOWMAX	Tire Size (Example P215/65R15) 225/75R15
DOT No. (Example: DOTM19ABC036) OHMC 0304	<input checked="" type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location: DRIVER SIDE REAR
Tire Component Code 192000 TIRES:SIDEWALL	Tire Failure Type BLOWOUT	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
--	---	--------------------------------	-----------------------	-------------------------

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 CROSSROADS CRUISER. THE VEHICLE HAS POWER KING TOWMAX TIRES, SIZE 225ST/75/R15 (NA). WHILE DRIVING APPROXIMATELY 50 MPH, THE REAR DRIVER'S SIDE TIRE BLEW OUT. THE CONTACT TOOK THE VEHICLE TO A REPAIR SHOP AND WAS INFORMED THAT THE SIDEWALL WAS DEFECTIVE BECAUSE IT COMPLETELY BLEW OUT OF THE TIRE. THE TIRES WERE REPLACED. THE CONTACT STILL HAS POSSESSION OF THE FAILED TIRES. THE MANUFACTURER OF THE VEHICLE AND TIRES WAS UNABLE TO ASSIST. THE FAILURE AND CURRENT MILEAGES WERE 5,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. **ATTACH ADDITIONAL SHEETS IF NECESSARY**

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

TIRE BLUE OUT COMING TO A STOP @ 50 MPH @ A RED LIGHT ON 55 + US 31 MANISTEE MI.

HAVE PICTURES + VALVE STEMS HAVE ALL TIRES

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

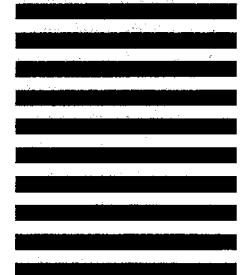
National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-210 1200 New Jersey Avenue SE. Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline 888-327-4236



Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration



G. T. TIRE & WHEEL OF MANISTEE, INC.
305 RIVER STREET
MANISTEE, MI 49660
PHONE: 231-398-3078

Bill To:

Description	Attribute	Size	Orig Price	Disc %	Type	Qty	Price	Ext Price	Tax
ST225/75R15 Carlisle 10ply			\$111.00	18.4%		1	\$90.58	\$90.58	T
Service Call & Labor + FSC			\$55.00			1	\$55.00	\$55.00	
FSC Fuel Service Charge			\$5.00			1	\$5.00	\$5.00	
							Subtotal:	\$150.58	
							Local Sales Tax	6 % Tax:	+ \$5.43
							RECEIPT TOTAL:	\$156.01	

Credit Card: \$156.01 Visa

Entry: Manual Merchant #***

Total Savings: \$20.42

valve stem blew out on 5th wheel and destroyed tire

Thanks for shopping with us!





G.T. TIRE & WHEEL, INC. OF MANISTEE

"Where Service Is Our #1 Priority"

Most Major Brands

• Specialist in Passenger • Large Truck • Off Road Tires
• Wholesale/Retail • Computerized Balancing

(231) 398-3078

24 HOUR ROAD SERVICE

305 RIVER STREET
MANISTEE, MICHIGAN 49660