



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
21-AUG-2008	Reference No. 10239175

OWNER INFORMATION (Type or Print)				Daytime Telephone Number	E-mail Address
Name					
Address				Evening Telephone Number	
City	State	Zip Code			
FORT ASHBY	WV				

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorized signature, NHTSA will NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date 9/2/07

VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4TAWM72N5W				Make TOYOTA	Model TACOMA	Model Year 1998	
Date Purchased 2001	Dealer's Name and Telephone Number Blue Knob Auto			Engine: No: Cylinders 4	Fuel Type: Unleaded		
Original Owner <input type="checkbox"/>	Dealer's City Altoona	State PA	Zip Code 16601	Vehicle Component Code 161000 STRUCTURE:FRAME AND MEMBERS			
Transmission Type 5 speed	<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain Need more information		Multiple Failure: Window wont wrap up - Rattles like an accident before			

FAILED COMPONENT(S)/PART(S) INFORMATION			
Incident Date(s) 05-AUG-2008	Failure Mileage 111400	Failure Speed 0	Corrosion of frame - frame was not under coated at factory - Rust visible

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE		
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE		
Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION				
<i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>				
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N

**Narrative Description of Incident(s), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 1998 TOYOTA TACOMA. THE CONTACT STATED THAT THE FRAME WAS CORRODING ON HER VEHICLE. HER HUSBAND NOTICED THAT SEVERAL TACOMA OWNERS WERE EXPERIENCING THE SAME FAILURE AND DECIDED TO HAVE THE VEHICLE INSPECTED BY THE DEALER. THE DEALER PERFORMED A FRAME INSPECTION AND STATED THAT IT WAS OKAY AT THAT TIME. THE WEST INSPECTION STATION INFORMED THE CONTACT'S HUSBAND THAT HIS FRAME WAS IN BAD SHAPE FOR THE PAST COUPLE OF YEARS; THEREFORE, THE CONTACT WAS SKEPTICAL ABOUT THE DEALER'S DIAGNOSIS. THE MANUFACTURER HAS NOT BEEN CONSULTED. THE CURRENT MILEAGE WAS 111,467 AND FAILURE MILEAGE WAS APPROXIMATELY 111,400.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

1998 Toyota Frame is corroding and we live in WA and have to have  
our vehicle inspected every year - we have been told the last inspection  
that the frame was very rusty - the 95-98 was not undercoated  
from factor and I think we should, like every one else that has had  
this problem have Toyota buy back our Tacoma so we don't have  
the inspection trouble

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300



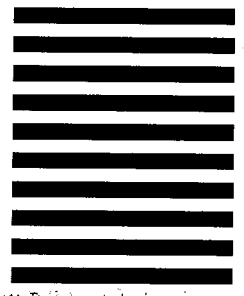
**NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES**

**BUSINESS REPLY MAIL**

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**Think your vehicle  
has a safety defect?**



**If so:  
Use the enclosed  
form to file a report.**

**or visit:  
www.safercar.gov  
or call:  
Vehicle Safety Hotline  
888-327-4236**



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