



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

20-AUG-2008

Repository ☐

Reference No.
10239049

OWNER INFORMATION (Type or Print)

Name

Address

City

GWINN

State

MI

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of a signature, your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 9/3/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

Coachman

Model

Royal

Model Year

2000

Date Purchased

2/1/05

Dealer's Name and Telephone Number

Brewbaker's Housing and RV

Engine:

No: Cylinders

0

Fuel Type:

G

Original Owner

☐

Dealer's City

OWAWAY

State

MI

Zip Code

Transmission Type

N/A

☐ Antilock Brakes

☐ Cruise Control

N/A

Powertrain

N/A

Vehicle Component Code

350000 EQUIPMENT

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-AUG-2008

Failure Mileage
N/A

Failure Speed
N/A

Domestic Gas Refrigerator

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2000 COACHMAN ROYAL. THE VEHICLE HAS A DOMETIC REFRIGERATOR, MODEL RM2852. WHILE ON A CAMPING TRIP, THE CONTACT'S REFRIGERATOR BEGAN TO LEAK. TWO DAYS LATER, HE OPENED THE REFRIGERATOR AND NOTICED THAT EVERYTHING ON THE INSIDE WAS SPOILED. THROUGH ONLINE RESEARCH, HE DISCOVERED A RECALL FOR THE SAME FAILURE; HOWEVER, HE NEVER RECEIVED A RECALL NOTICE. THE CONTACT BELIEVES THAT HE DID NOT RECEIVE A NOTICE BECAUSE HE IS NOT THE ORIGINAL OWNER. DOMETIC STATED THAT THE RECALL NOTICE WOULD NOT HAVE CHANGED THE FACT THAT HIS REFRIGERATOR FAILED. DOMETIC REFUSES TO EVEN TRY TO REPAIR THE REFRIGERATOR UNDER THE RECALL BECAUSE IT IS COMPLETELY RUINED. THE CONTACT BELIEVES THAT IF HE WOULD HAVE RECEIVED A RECALL NOTICE ON TIME, THE DEFECT COULD HAVE BEEN AVOIDED. THE PART NUMBER AND RECALL NUMBER WERE UNKNOWN.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Domestic says IF I would have had my fridge
Replaced between April of 2006 and April 2007
they would have made it Good Why not the
Rest of the time?

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

KINGSFORD MI 498

06 SEP 2008 PM 1 T

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NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

