



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
2008 SEP 22 11:888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

20-AUG-2008

Repository ☐

Reference No.
10239033

OWNER INFORMATION (Type or Print)

Name

Address

City

MEDINA

State OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of a name or address to the vehicle manufacturer. ☒ YES ☒ NO
Signature of Owner Date 8/27/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1GTHK29G031

Make

GMC

Model

2500 HD

Model Year

2003

Date Purchased

8/02/05

Dealer's Name and Telephone Number

Norris Auto Mall

330-723-3291

Engine:

No: Cylinders

V-8 8.1L

Fuel Type:

Gas

Original Owner

☒

Dealer's City

Medina

State

OH

Zip Code

44256

Transmission Type

Auto
5spd Auto

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4x4 2500 HD

Vehicle Component Code

110000 ELECTRICAL SYSTEM

Multiple Failure:

Possibly Fuel line Failure

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

17-AUG-2008

Failure Mileage

65000
69,500

Failure Speed

35
Parking lot

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☒ Yes ☐ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 GMC SIERRA 2500 HD. WHILE DRIVING 35 MPH, THE WARNING LIGHTS ON THE INSTRUMENT PANEL CONTINUED TO FLASH ON AND OFF. IN ADDITION, THE WINDSHIELD WIPERS ACTIVATED AND SMOKE WAS NOTICED UNDERNEATH THE HOOD. THE CONTACT HAD BEEN DRIVING FOR SEVERAL MINUTES BEFORE NOTICING THE SMOKE. THE HOOD COULD NOT BE OPENED AND THE FIRE DEPARTMENT WAS CALLED. A POLICE REPORT WAS FILED. TEN MINUTES LATER, THE VEHICLE WAS ENGULFED IN FLAMES AND DESTROYED. THE FAILURE AND CURRENT MILEAGES WERE 65,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.