



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 20-AUG-2008
Repository:
Reference No.: 10239027

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: GENEVA State: FL Zip Code: [Redacted]
Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorized signature, your name or address to the vehicle manufacturer. YES NO
Signature of Owner: [Redacted] Date: 9/30/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1FDXF46S938 [Redacted]
Make: FORD Model: F450 SUPER DUTY Model Year: 2003
Date Purchased: Dec 2003 Dealer's Name and Telephone Number: Bartow FORD
Original Owner: [Redacted] Dealer's City: Bartow State: FL Zip Code: [Redacted]
Engine: No: Cylinders: 10 Fuel Type: GAS
Transmission Type: Automatic Antilock Brakes Cruise Control
Powertrain: [Redacted] Vehicle Component Code: 190000 TIRES
Multiple Failure: five separations

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 13-JUL-2008
Failure Mileage: 95773
Failure Speed: 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: COOPER / Double Coin Tire Model (Name or Number): COOPER Tire Size (Example P215/65R15): 225/70R19.5
DOT No. (Example: DOTM19ABC036): 2J2CFAD114404 Original Equipment Prior Repair Failure Location: PASSENGER SIDE REAR
Tire Component Code: 191000 TIRES:TREAD/BELT Tire Failure Type: TREAD SEPARATION

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 FORD F450 SUPER DUTY. THE VEHICLE HAS DOUBLE COIN RADIAL TIRES, SIZE 225/70/19.5 (NA). THIS COMPLAINT IS RELATED TO ODI NUMBER 10239016 REGARDING THE OTHER FIVE DEFECTIVE TIRES. THE TIRES WERE SERVICED BY AN INDEPENDENT TIRE MECHANIC AND TREAD SEPARATION WAS DISCOVERED IN SIX TIRES. THERE WAS ONE TIRE WITH A DIFFERENT DOT NUMBER. THE TIRES WERE REPLACED ON THE VEHICLE. THE FAILURE MILEAGE WAS 95,773 AND CURRENT MILEAGE WAS 96,343.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

While conducting transmission service mechanic discovered separation between treads of one tire. Returned vehicle to Big 10 TIRES in Oviedo Florida and inspection revealed all 6 tires were severely between tread. Initial information was that no warranty available on tires, internet search revealed warranty was available on tires. Cost of replacement prorated. Big 10 Tires maintained possession of defective tires.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

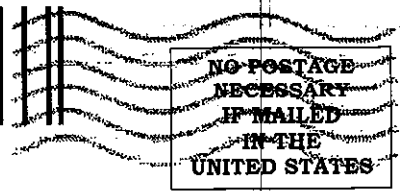
National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

MID. FLORIDA FL 327

06 OCT 2008 PM 1



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC
POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



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