



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

2008 OCT 15 PM 11:03  
1-888-DASH-2-DOT  
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

20-AUG-2008

Repository

Reference No.  
10239016

OWNER INFORMATION (Type or Print)

Name

Address

City

GENEVA

State

FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  
In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date 9/30/08  YES  NO

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FDXF46S93

Make

FORD

Model

F450 SUPER DUTY

Model Year

2003

Date Purchased

Dec 2003

Dealer's Name and Telephone Number

Bortaw FORD

Engine:

No: Cylinders

10

Fuel Type:

GAS

Original Owner

Dealer's City

Bortaw FLA

State

FL

Zip Code

Transmission Type

Automatic

Antilock Brakes

Cruise Control

Powertrain

Vehicle Component Code

190000 TIRES

Multiple Failure:

tire separation

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

13-AUG-2008

Failure Mileage

95733

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

COOPER

/Double Coin

Tire Model (Name or Number)

COOPER

Tire Size (Example P215/65R15)

225/70R19.5

DOT No. (Example: DOTM19ABC036)

ASDFASDF0506

Original Equipment

Prior Repair

Failure Location: DRIVER SIDE REAR

Tire Component Code

191000 TIRES:TREAD/BELT

Tire Failure Type TREAD SEPARATION

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2003 FORD F450 SUPER DUTY. THE VEHICLE HAS DOUBLE COIN RADIAL TIRES, SIZE 225/70/19.5 (NA). THE TIRES WERE SERVICED BY AN INDEPENDENT TIRE MECHANIC AND TREAD SEPARATION WAS DISCOVERED IN SIX TIRES. THERE WERE FIVE TIRES WITH THE SAME DOT NUMBER. THE TIRES WERE REPLACED ON THE VEHICLE. THE FAILURE MILEAGE WAS 95,773 AND CURRENT MILEAGE WAS 96,343.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

While conducting transmission service, mechanic discovered separation between treads of one tire. Returned vehicle to Big 10 Tires in Oviedo Florida and inspection revealed all 6 tires were separating between tread. Initial information was that no warranty available on tires. internet search revealed warranty was available on tires. Cost of replacement prorated. Big 10 Tires maintained possession of defective tires.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

MID FLORIDA FL 327

05 OCT 2008 PM 1:12

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**

FIRST-CLASS MAIL

PERMIT NO. 1888

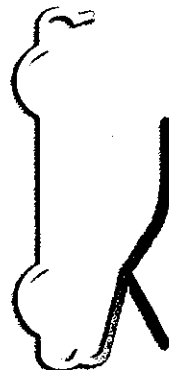
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**Think your vehicle has a safety defect?**



**If so:**

**Use the enclosed form to file a report.**

**or visit:**

**www.safercar.gov**

**or call:**

**Vehicle Safety Hotline**

**888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration