



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects**

2008 OCT -2 1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

20-AUG-2008

Repository ☐

Reference No.
10238988

Insurance **OWNER INFORMATION (Type or Print)**

Name

Address

City

MADISON

State WI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1D7HE22N05

Make

DODGE

Model

DAKOTA

Model Year

2005

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner
☐

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

103000 POWER TRAIN: AUTOMATIC TRANSMISSION

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
25-JUN-2008

Failure Mileage

n/a

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

1

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 DODGE DAKOTA. WHILE THE VEHICLE WAS PARKED AND THE KEY WAS NOT IN THE IGNITION, IT BEGAN ROLLING BACKWARDS ON ITS OWN. THE VEHICLE KNOCKED DOWN THE CONTACT, TRAVELED ACROSS THE STREET, AND CRASHED INTO A TREE. THE FRONT PASSENGER SIDE DOOR WAS DAMAGED AND THE CONTACT WAS INJURED. SHE WAS INFORMED THAT HER VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN ID NUMBER 05V460000 (POWER TRAIN: AUTOMATIC TRANSMISSION). THE SPEED AND FAILURE MILEAGE WERE UNKNOWN.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



AUG 18 2008

August 14, 2008

Chrysler Motors LLC

[REDACTED]
Wisconsin Mutual Ins. Co.

Madison, WI [REDACTED]

RE: Your Claim No.: [REDACTED]
Your Insured: [REDACTED]
Date of Loss: June 25, 2008
Our File No.: [REDACTED]
V.I.N.: 1D7HE22N05 [REDACTED]

Dear [REDACTED]

This will acknowledge your correspondence dated August 6, 2008, regarding your insured referenced above.

Naturally, we were sorry to learn of this incident, and the costly damage that occurred. However, since we were not provided the opportunity to inspect the vehicle in its damaged state, we are unable to determine the validity of your claim. Based on the information you have provided, we are unable to determine a manufacturing responsibility in this matter.

As stated in the vehicle's Owner's Manual, Chrysler indicates that the gear selector should be placed in "Park", the parking brake set, the ignition turned off, and the keys removed, whenever the driver exits the vehicle. These steps are consistent with the laws of most states. It is apparent the vehicle operator failed to follow all of these steps.

In addition, there are no recalls on this vehicle that would allow us to consider this matter further. In view of this, we find your claim without merit, and must respectfully decline your subrogation request.

Thank you for writing.

Sincerely,

J. S. Susalla
Special Investigations
(248) 944-7149

JSS/kat

06/25/2008 at 03:58 PM
14397

Job Number:

COUNTRYSIDE PONT GMC OLDS, INC.

Federal ID #:113685517
LET US REPAIR YOUR CAR
N8167 KELLCOM RD
Beaver Dam, WI 53916
(920)885-6182 Fax: (920)885-3379

PRELIMINARY ESTIMATE

Written By: Hugh hatzinger
Adjuster:

Insured:
Owner:
Address:

BEAVER DAM, WI

Day:
Evening:

Claim #
Policy #
Deductible:
Date of Loss:
Type of Loss:
Point of Impact:

Inspect
Location:

Insurance
Company:

Days to Repair

2005 DODG DAKOTA 4X2 CLUB CAB ST 6-3.7L-FI 4D P/U
VIN: 1D7HE22M0

Int:

Prod Date:

Odometer:

Air Conditioning Intermittent Wipers
Dual Mirrors Privacy Glass
Power Steering Power Brakes
FM Radio Stereo
Search/Seek CD Player
Driver Air Bag Passenger Air Bag
Rear Step Bumper 6 Speed Transmission

Body Side Moldings
Clear Coat Paint
AM Radio
Cassette
Anti-Lock Brakes (2)
Cloth Seats
Styled Steel Wheels

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
1		FRONT DOOR				
2	Repl	RT Door shell	1	552.00	5.0	3.4
3		Add for Clear Coat				1.4
4		Add for mirror manual			0.3	
5	Repl	RT Upper hinge	1	50.00	0.3	0.3
6	Repl	RT Lower hinge	1	31.85	0.3	0.3
7		CAB				
8*	Rpr	RT Uniside assy			s 3.5	1.5
9		Overlap Major Adj. Panel				-0.4
10		Add for Clear Coat				0.2
11*	Rpr	RT Mud guard			0.5	0.4
12		Add for Clear Coat				0.1
13		FENDER				
14	Blnd	RT Fender				0.9
15		FRONT LAMPS				
16	R&I	RT Headlamp assy			0.4	

06/25/2008 at 03:58 PM
14397

Job Number:

PRELIMINARY ESTIMATE

2005 DODG DAKOTA 4X2 CLUB CAB ST 6-3.7L-FI 4D P/U Int:

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
17		REAR DOOR				1.0
18	Blnd RT	Door shell				
19	R&I RT	Door trim panel slate gray			0.3	
20	R&I RT	Glass Dodge			0.3	
21#	Repl	CORROSION PROTECTION	1	10.00		
22		OTHER CHARGES				
23#	E.P.C.		1	3.00		
Subtotals ==>				646.85	10.9	9.1
Parts						643.85
Body Labor				10.9 hrs @ \$ 50.00/hr		545.00
Paint Labor				9.1 hrs @ \$ 50.00/hr		455.00
Paint Supplies				9.1 hrs @ \$ 30.00/hr		273.00
Other Charges						3.00
SUBTOTAL						\$ 1919.85
Sales Tax				\$ 1919.85 @ 5.5000%		105.59
GRAND TOTAL						\$ 2025.44
ADJUSTMENTS:						
Deductible						0.00
CUSTOMER PAY						\$ 0.00
INSURANCE PAY						\$ 2025.44

- 1000.00

MOTOR VEHICLE REPAIR PRACTICES ARE REGULATED BY CHAPTER ATCP 132, WIS. ADM. CODE, ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION, WISCONSIN DEPT. OF AGRICULTURE, TRADE AND CONSUMER PROTECTION, P.O. BOX 8911, MADISON, WISCONSIN 53708-8911.

1025.44



AUTOMOBILE LOSS NOTICE

1004-100000
OP ID 34

DATE (MM/DD/YYYY)

06/26/2008

AGENCY ISC/Huebner-Kenevan Insurance 211 Corporate Dr Ste B Beaver Dam WI 53916 Terri L. Heiling	PHONE (A/C, No, Ext) 920-885-9648	COMPANY Wisc. Mutual Ins. Co.	NAIC CODE:	MISCELLANEOUS INFO (Site & location code) 40-4824-08
FAX (A/C, No):		POLICY NUMBER	POLICY TYPE 1	REFERENCE NUMBER
E-MAIL ADDRESS:		EFFECTIVE DATE 04/29/08	EXPIRATION DATE 07/29/08	DATE OF ACCIDENT AND TIME 06/25/08 01:30
CODE	SUB CODE			PREVIOUSLY REPORTED YES NO
AGENCY CUSTOMER ID FARNR11				

INSURED		CONTACT	
NAME AND ADDRESS Beaver Dam WI 20/9/66 1289 01-65-2500	SOC SEC # OR PEN:	NAME AND ADDRESS Beaver Dam WI	WHEN TO CONTACT: CONTACT INSURED X
E-MAIL ADDRESS:		E-MAIL ADDRESS:	WHERE TO CONTACT
RESIDENCE PHONE (A/C, No):	BUSINESS PHONE (A/C, No, Ext):	RESIDENCE PHONE (A/C, No):	BUSINESS PHONE (A/C, No, Ext):

LOSS		VIOLATIONS/CITATIONS	
LOCATION OF ACCIDENT (Include city & state) Beaver Dam WI	DESCRIPTION OF ACCIDENT (Use separate sheet, if necessary) Insd pulled veh in driveway, put in park, shut off veh, put keys in her purse. As she was getting out of her veh, it started to roll down the driveway. The open door caught insd + knocked her down. + hit tree across	AUTHORITY CONTACTED: None	REPORTER:

POLICY INFORMATION						
BODILY INJURY (Per Person) 100000	BODILY INJURY (Per Accident) 300000	PROPERTY DAMAGE 100000	SINGLE LIMIT	MEDICAL PAYMENT 5000	OTC DEDUCTIBLE 500	OTHER COVERAGE & DEDUCTIBLES (List, no limit, co-ins, etc) TDH 100000 / 300000 / TDH 100000 / 300000 /
LOSS PAYEE AmeriCredit Po Box 742137 Dallas TX 75374					COLLISION DED 1000	
UMBRELLA EXCESS	UMBRELLA	EXCESS	CARRIER	LIMITS	AGGR	PER CLAIM/ACC

INSURED VEHICLE						
VEH # 3	YEAR 2005	MAKE Dodge	MODEL Dakota P	BODY TYPE VIA: 1D7HE22N05	PLATE NUMBER	STATE
OWNER'S NAME & ADDRESS Dorthea Lathrop		DRIVER'S NAME & ADDRESS Dorthea Lathrop		RESIDENCE PHONE (A/C, No):		
RELATION TO INSURED (Employee, family, etc.)		DATE OF BIRTH		DRIVER'S LICENSE NUMBER		STATE
DESCRIBE DAMAGE pass door		ESTIMATE AMOUNT		WHERE CAN VEHICLE BE SEEN? Country side, Beaver Dam, WI		WHEN CAN VEH BE SEEN?

PROPERTY DAMAGED VEHICLE?		YES		X		NO	
DESCRIBE PROPERTY (If auto, year, make, model, plate #)		OTHER VEH/PROP INS?		COMPANY OR AGENCY NAME		POLICY #	
OWNER'S NAME & ADDRESS		RESIDENCE PHONE (A/C, No):		BUSINESS PHONE (A/C, No, Ext):			
OTHER DRIVER'S NAME & ADDRESS		RESIDENCE PHONE (A/C, No):		BUSINESS PHONE (A/C, No, Ext):			
DESCRIBE DAMAGE		ESTIMATE AMOUNT		WHERE CAN DAMAGE BE SEEN?			

INJURED						
NAME & ADDRESS Dorthea Lathrop 628 S Spring St Beaver Dam WI 53916		PHONE (A/C, No)		PED	OTH VEH	AGE
						EXTENT OF INJURY bump on head, bruises

WITNESSES OR PASSENGERS						
NAME & ADDRESS		PHONE (A/C, No)		INS VEH	OTH VEH	OTHER (Specify)

REMARKS (Include adjuster assigned) MCAR 10 Dan Kenevan states possible recall of Dodge Dakota truck		LIFE 10 Estimate attached. Countryside - Direct repair shop		SIGNATURE OF PRODUCER Terri L. Heiling	
REPORTED BY Dorthea Lathrop	REPORTED TO Julie Armon	SIGNATURE OF INSURED			

From: "Bodyshop" <bodyshop@countrysidegm.com>
To: [REDACTED]
Sent: Thursday, June 26, 2008 12:19 PM
Attach: MVC-024S.JPG; MVC-022S.JPG; MVC-023S.JPG
Subject: Farnsworth Dakota Pics

Here are the pictures of the Farnsworth 05 Dodge Dakota. If you have any questions please give me a call at [REDACTED] Thanks!

[REDACTED]



6/26/2008



