



OCT - 5 2009

DOT Auto Safety Hotline

U.S. Department of Transportation

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET:www.nhtsa.dot.gov/hotline

National Highway Traffic Safety Administration

FOR AGENCY USE ONLY 100148

Date Received

19-AUG-2008

Repository

Reference No. 10238877

OWNER INFORMATION (Type or Print)

Name

Address

City

SACRAMENTO

State

CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

Signature of Owner

Date 9/14/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

5TEVL52N53Z

Make

TOYOTA

Model

TACOMA

Model Year

2003

Date Purchased

9/14/07

Dealer's Name and Telephone Number

FLORIN ROAD TOYOTA

Engine: 3.5

No: Cylinders 4

Fuel Type:

GAS

Original Owner

Dealer's City

SACRAMENTO

State

CA

Zip Code

95812

Transmission Type

Auto

Antilock Brakes

Cruise Control

Powertrain

Vehicle Component Code

021000 SUSPENSION:FRONT

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

05-FEB-2007

Failure Mileage

218000

Failure Speed

65

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

Original Equipment

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 TOYOTA TACOMA. WHILE DRIVING 65 MPH, THE CONTACT NOTICED THAT THE STEERING WHEEL BECAME DIFFICULT TO CONTROL. THE CONTACT EXAMINED THE VEHICLE AND NOTICED THAT THE FRONT PASSENGER SIDE TIRE HAD TURNED IN A 90 DEGREE ANGLE. THE VEHICLE WAS TOWED TO THE DEALER AND THEY STATED THAT THE FRONT PASSENGER SIDE LOWER BALL JOINT NEEDED TO BE REPLACED. THE CURRENT MILEAGE WAS 318,000 AND FAILURE MILEAGE WAS 218,000.

Repair order, invoice on file @ Florin Rd. Toyota

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.