

NNS-200

CL-10238436-4092

Aug. 15, 2008

2008 AUG 21 PM 4:44

2008 AUG 20 P 1:00

Hyundai Motor America
10555 Talbert Ave.
P.O. Box 20839
Fountain Valley, CA 92728
1-800-633-5151

[REDACTED]
[REDACTED]
Kings Mills, OH [REDACTED]
Tel. [REDACTED]

Dear Hyundai,

Our 2007 Hyundai Sonata (ID number 5NPET46C67H[REDACTED]) was involved in 2 frontal crashes and the air bags did not deploy either time. The car was towed and unable to be driven after each accident. The second accident totaled the car. Injuries were sustained in the first accident by my wife, [REDACTED] and daughter, [REDACTED]. In the second accident, our daughter [REDACTED] was taken to the hospital in an ambulance for x-rays and medical care. Both accidents have caused considerable inconvenience and chiropractic therapy. Neither accident was our fault.

The Traffic Crash Reports are listed below:

Date: 2-15-2008
Hamilton County Sheriff in Symmes (13), County #31 of Ohio
Traffic Crash Report at Mason Road/Governor's Way
Local Report Number 08-1010

Date: 3-30-2008
Cincinnati, Ohio Police Traffic Crash Report 2080756

Because the air bags did not deploy, you need to know for the sake of other 2007 Hyundai Sonata buyers. In addition, if the air bags had deployed, it would have saved my wife and daughter from a portion of their injuries which are still being treated. What can you do regarding the air bag failure in relation to our situation?

Sincerely,

[REDACTED]
[REDACTED]
[REDACTED]

Cc: [REDACTED]
Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave, SE
Washington, DC 20590

AA
4-45
8/21/08
NJ

