



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 15-AUG-2008
Repository
Reference No. 10238418

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City HUNTSVILLE State ME Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G4HP54KX1 [REDACTED] Make BUICK Model LESABRE Model Year 2001

Date Purchased MAY 2002 Dealer's Name and Telephone Number THOMAS MTR Co. Moberly, Mo
Original Owner Dealer's City State Zip Code Engine: No: Cylinders Fuel Type:

Transmission Type Antilock Brakes Powertrain Vehicle Component Code 130000 VISIBILITY
 Cruise Control Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 08-AUG-2008 Failure Mileage 42000 Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Failure Location: Prior Repair
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2001 BUICK LESABRE. ON FOUR SEPARATE OCCASIONS, THE WINDOW FELL DOWN INTO THE DOOR. THE VEHICLE WAS TAKEN TO A MECHANIC AND IT WAS DISCOVERED THAT THE WINDOW REGULATOR FAILED. THE WINDOWS HAVE BEEN REPLACED THREE SEPARATE TIMES AND NOW THE FOURTH WILL HAVE TO BE REPLACED. THE CURRENT MILEAGE WAS 108,000 AND FAILURE MILEAGE WAS 42,000.

Also the Elect. mtr that operated the ABS Brake system went out on this Buick at about 70,000 miles

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

only filled with these
3 or 1 owner

[Redacted] ^{Regulator Replaced} ^{Replaced}
[Redacted] ^{Regulator} ^{Replaced}
[Redacted] ^{Regulator} ^{Replaced}
[Redacted] ^{Regulator} ^{Replaced}

Call DMB has this # on file "59606162"

at 72,000 mi - No Chy by Buick Motor

The HM dealer at Sweet Springs Mo on Hi Way 70 East of KC Mo
says they were having trouble with Window Regulator

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382
Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC
POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



MID-MISSOURI P&DF
MO 652 1 L
25 AUG 2008 PM



Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



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