



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 29, 2008

[REDACTED]

East Longmeadow, MA [REDACTED]

NVS-216 et  
Ref. No. 10238209

Dear [REDACTED]

Thank you for your correspondence concerning your model year (MY) 2006 Kia Sedona. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence on August 8, 2008.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. A review of our database revealed several reports from consumers concerning brake pulsation and similar accounts as you indicated experiencing with your MY 2006 Kia Sedona. Owners have reported, as you did, that the pulsation and shaking when applying the brake is annoying and a concern. However, there are no reports of a driver losing control of the vehicle. Brake pulsation, tire or suspension vibration, and similar conditions, while an obvious annoyance to the driver, generally do not cause a driver to lose control of a vehicle. Under these circumstances, there is insufficient evidence to warrant opening a safety defect investigation. The information you provided has been entered into our database.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at



<http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink that reads "Frank S. Borris II". The signature is written in a cursive style with a large, prominent "F" and "S".

Frank S. Borris II, Acting Chief  
Correspondence Research Division  
Office of Defects Investigation  
Enforcement