



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 3, 2008

[REDACTED]
[REDACTED]
Southington, CT [REDACTED]

NVS-216 aae
Ref. # 10238207

Dear [REDACTED]:

Thank you for your correspondence dated July, 19, 2008, concerning your model year (MY) 2000 Hyundai Elantra vehicle. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on August 7, 2008.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

Regarding repairs performed on your vehicle as described in a Hyundai technical service bulletin (TSB) issued for an intake manifold problem, please be aware that a TSB is not a mandated NHTSA safety defect recall. Rather, it contains remedy instructions to correct a known problem diagnosed by Hyundai engineers to assist authorized dealerships. Your reimbursement request for the repairs performed do not fall under our jurisdiction. Please contact Hyundai of America directly regarding your request. We are sorry we cannot assist you further in this matter.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners'



complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at
<http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink, reading "Frank S. Borris II". The signature is written in a cursive style with a large, stylized "F" and "B".

Frank S. Borris II, Acting Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure