

CL-10238171-6130

To: Acura Client Services  
Mail Stop 500-2N-7A  
1919 Torrance Blvd.  
Torrance, CA 90501-2746

2008 AUG -6 PM 3:56

2008 AUG -5 P 3

Cc: National Highway Traffic Safety Administration

July 29, 2008

To whom it may concern:

I bought my Acura TL in March of 2006 after my family has had a long history buying Honda cars. I decided that I wanted a bit of an upgrade from the everyday car, a bit of luxury. I decided that Honda has a great reputation as well as personal experience with my family always buying Honda and I couldn't go wrong.

Unfortunatly this couldn't be further from the truth. Ever since I went to pick up my car I have had nothing but problems. The day I picked up my car from the dealer there was a tear in the fabric above the driver's head and a grease smudge on the backseat. Both of these were fixed, but I had to bring my car back in and I was quite surprised how these could have even happened since the car was brand new. After this, one day my windshield wiper fluid stopped spraying. I brought it into the dealer only to find that the hose was loose from where it was supposed to be. But also, when they opened the hood they saw (at the Acura dealer) that some of the other hoses also came loose and one of them started melting onto the engine. After this my brakes started squeaking after not so many miles and they replaced them.

Now I have come to learn that there is another recall (the first being about the mileage on the car being different and having another few years added to my extended warranty).

The latest recall, that of the "04-08 TL POWER STEERING HOSE Date 02/27/2008", has really struck a cord with me. My family has a long history of buying Honda only and now my first Acura is a lemon. I am very disappointed and would love for Acura to buy my car back and take it off my hands. After several times needing to bring my car in for service since I have received it (and yes, I always bring it to Acura for check ups, regular maintenance, and all the recalls) it has spent more time getting repaired than I have had time to enjoy it. Additionally, the amount of times that my car has gone in for service for "mistakes" makes me feel quite unsafe in the vehicle and that I really did receive a lemon from the dealer.

I would love to hear an answer from Honda Motor Companies before I take this to another necessary California state legislative organization.

[Redacted]  
[Redacted]  
Belmont, CA [Redacted]  
[Redacted]

Included is a copy of my vehicle print out from the Acura website showing my model type, year, & VIN #

AA  
3:58  
8/16/08  
DJ



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2006 TL + [VIEW ALL MODELS](#)

- HOME
- FINANCE
- SERVICE & MAINTENANCE
- MODEL INFORMATION**
- WARRANTY
- DEALER
- PARTS & ACCESSORIES

### 2006 Acura TL

### Model Information

Acura vehicles feature sophisticated technologies designed to enhance and simplify your life.

EDIT

**Model Information**

**Owner's Manual**

**Specifications**

**Features**

- Brakes
- Climate Control
- ELS Surround® Sound
- HandsFreeLink®
- Keyless Access
- Maintenance Minder
- Navigation
- Tire Pressure Monitoring System (TPMS)
- XM® Satellite Radio



#### ABS Brakes

Antilock brakes help drivers maintain steering control during hard braking. All current and most past Acura models are equipped with antilock brakes. Not only do they work differently, they're used differently, too.



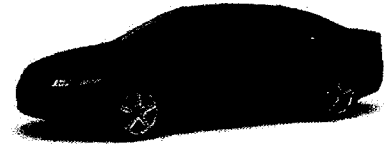
#### Climate Control

Your Acura is equipped with a state-of-the-art climate control system that makes traveling comfortable year-round, regardless of the weather.



#### Acura/ELS Surround Premium Sound System

Why listen to musty, old stereo when you could bask in a warm bath of surround sound? The powerful Acura/ELS surround sound system delivers six distinct channels of sound from any digital source, including CDs, XM® SatelliteRadio, iPod or audiophile DVD-audio discs.



**Model:** TL

**Year:** 2006

**Trim:** 5 Speed Automatic w/Navigation

**VIN:** 19UUA66256A [REDACTED]

**Ext. Color:** Nighthawk Black Pearl

**Int. Color:** Parchment

**Radio Code:** [\[Add\]](#)  
[Retrieve Radio Code](#)

**Year Purchased:** 2006

**Navigation Code:** [\[Add\]](#)  
[Retrieve Navi Code](#)

Retrieve your Radio/  
Navi Code.



#### In Case of Accident

Learn practical first steps, discover the do's and don'ts, and get body repair tips.