



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT (1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 13-AUG-2008  
Repository:   
Reference No.: 10238054

**OWNER INFORMATION (Type or Print)**

Name: [REDACTED]  
Address: [REDACTED]  
City: STEVENSON RANCH State: CA Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]  
Evening Telephone Number: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  
In the absence of an address to the vehicle manufacturer.  YES  NO  
Signature of Owner: [REDACTED] Date: 08/27/08

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1J4CW58S9X4 [REDACTED]  
Make: JEEP Model: CHEROKEE Model Year: 1999

Date Purchased: 0003 Dealer's Name and Telephone Number: CARLOS (mobile mechanic)  
Original Owner:  Dealer's City: Van Nuys (818) 399-5011 State: CA Zip Code: [REDACTED]  
Engine: No: Cylinders: Fuel Type:

Transmission Type: automatic Antilock Brakes:  Cruise Control:  Powertrain: 4x4  
Vehicle Component Code: 110000 ELECTRICAL SYSTEM  
Multiple Failure:

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): 13-AUG-1999 Failure Mileage: 65000 Failure Speed: 35 Any

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):  
DOT No. (Example: DOTM19ABC036):  Original Equipment  Prior Repair Failure Location:  
Tire Component Code: Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 1999 JEEP CHEROKEE. WHILE DRIVING 35 MPH, THE VEHICLE WOULD SUDDENLY STALL WITHOUT WARNING. THE CONTACT WOULD HAVE TO PULL TO THE SIDE OF THE ROAD. THE VEHICLE WOULD OCCASIONALLY RESTART. THE CONTACT TOOK THE VEHICLE TO A LOCAL MECHANIC AND DEALER. THE VEHICLE HAS BEEN REPAIRED NUMEROUS TIMES BY LOCAL MECHANICS, BUT THE FAILURE STILL PERSISTS. THE CONTACT NOTICED THAT THE FAILURE WAS IDENTICAL TO THE ONE MENTIONED IN NHTSA CAMPAIGN ID NUMBER 08V059000 (VISIBILITY: WINDSHIELD WIPER/WASHER). THE FAILURE MILEAGE WAS 65,000 AND CURRENT MILEAGE WAS 80,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

At any speed my jeep grand cherokee will completely shut down and not start for a couple minutes to a few hours. I have ~~had~~ replaced the fuel pump, fuel filter, crank pos. sensors, CAM pos sensors and now the only thing left to change is the computer. All over the web Jeep owners are having these same problems. That is when I saw the Recall 08V059000 campaign that would hopefully fix this problem. I have had my car towed half a dozen times in the past year. After some close encounters when my car has stalled/shut down on the freeway, it has been very scary. ATTACH ADDITIONAL SHEETS IF NECESSARY There are numerous people all over the internet with this same exact problem, same exact year & model of Jeep. Hopefully something can be done! Thank you so much!

P.S. Airbag light & chime goes off continuously every day! Other owners have same problem.

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

U.S. Department of Transportation  
National Highway Traffic Safety Administration

1200 New Jersey Avenue SE  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300

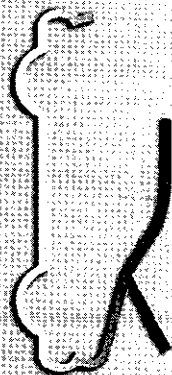
**BUSINESS REPLY MAIL**  
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POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Ave SE  
Washington, DC 20077-9382**



**Think your vehicle has a safety defect?**



**If so:  
Use the enclosed form to file a report.**

**or visit:  
www.safercar.gov**

**or call:  
Vehicle Safety Hotline  
888-327-4236**



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U.S. Department of Transportation  
National Highway Traffic Safety Administration

