



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects**

2008 SEP - 1-888-DASH-2-DOT
1-888-327-3236
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

13-AUG-2008

Repository ☐

Reference No.
10237982

OWNER INFORMATION (Type or Print)

Name

Address

City RICHLAND

State MS

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1GCEC14X2

Make
CHEVROLET

Model
SILVERADO 1500

Model Year
2003

Date Purchased
10-17-08

Dealer's Name and Telephone Number
A-Z Auto

Engine:
No: Cylinders

Fuel Type:

Original Owner
☐

Dealer's City
Richland

State
MS

Zip Code
39218

Transmission Type

☒ Antilock Brakes

Powertrain

Vehicle Component Code

060000 ENGINE AND ENGINE COOLING

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-JUL-2008

Failure Mileage
120535

Failure Speed
50

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 CHEVROLET SILVERADO 1500. THE CONTACT STATED THAT THE SECOND GEAR WAS NOT CATCHING AND THE CHECK ENGINE WARNING LIGHT ON THE INSTRUMENT PANEL. THE FAILURE WAS NOTICED WHILE DRIVING 50 MPH. THE CHEVROLET DEALER STATED THAT THE CATALYTIC CONVERTER HAD BEEN CUT OUT, WHICH WAS ILLEGAL. THE FAILURE MILEAGE WAS 120,535 AND CURRENT MILEAGE WAS 120,640.

*we have in closed a copy of problems
the Chevy Dealership found.*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

TRANSACTION REPORT

TX (MEMORY)

JUL-03-2008 THU 10:28 AM

#	DATE	START TM	RECEIVER	COM TIME	PGS	TYPE/NOTE	DEPT	FILE
1	JUL-03	10:27 AM	16019334715	0:00:00	0	NO RESPONSE		358
TOTAL				0:00:00	0			

FOLLOWING DATA CANNOT BE SENT

PLEASE HAND THIS TRANSACTION REPORT TO SENDER

JUL 3, 2008 COUNTER SALES

Store 01 PARTS01 PORT 5005 2525

INVOICE# CUST # NAME *2-3 Synchron & Gear blocky rings* PHONE *not listed* PAY *at* CTR# 1025 FL 1

LN# PART# / DESCRIPTION QORD QSHF SALE CORE EXTENDED TC FL

1	10395212	CONVERTER	3.685	1	1	476.63	80.00	556.63	1
2	GM10395212	CORE RETURN		-1	-1	80.00		-80.00	RC 1
3	15035747	SEAL	3.611	1	1	16.22		16.22	1
4	15077362	SEAL	3.611	1	1	13.09		13.09	1
5	25333812	SENSOR	3.682	4	4	195.83		783.32	S 1
6	88934831	GEAR	4.415	1	1	440.26		440.26	S 1
7	88934829	SYNCHRONI	4.380	1	1	224.79		224.79	S 1
8	88934835	GEAR, 2ND	4.395	1	1	295.12		295.12	S 1
9	88934824	SYNCHRONI	4.380	1	1	225.23		225.23	S 1
10	12548466	RING, 1ST	4.384	1	1	77.06		77.06	S 1

MORE TO COME ...

QOH LIST GRP ASSOC
 BN1 TRADE PACK COMMENT
 BN2 COST STS SRC ALTER
 NEW# OLD#

REMARKS

TOTAL 2874.85

(A=ADD) (D=DELETE) (E=ENTER) (CR=CONS REACH) (M=MODIFY) (N=NBR) (TAB)

*Trans missing
 TRCus 10.8
 MB5 - ng2, n50
 1/10/08*

*9.8 PAR
 + 1.0 AG
 10.8 hrs @ 83⁰⁰ per hr
 Hax*

*Service engine soon
 (quantity) cat converter
 hrs = 30 Run Scan
 OL 30-30*

*1838.20
 Hax*

trans missing