



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

11-AUG-2008

Repository ☐

Reference No.
10237678

OWNER INFORMATION (Type or Print)

Name

Address

City

MT. AIREY

State NC

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

Do you authorize NHTSA to contact the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorized signature, your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 8/21/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FMYU041718

Make
FORD

Model
ESCAPE

Model Year
2001

Date Purchased

Dealer's Name and Telephone Number

Engine:

Fuel Type:

No: Cylinders

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

030000 SERVICE BRAKES, HYDRAULIC

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
14-MAY-2008

Failure Mileage
110000

Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

0

0

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2001 FORD ESCAPE. THE CONTACT RECEIVED A RECALL NOTICE AND TOOK THE VEHICLE TO A LOCAL DEALER TO HAVE THE VEHICLE REPAIRED. ~~ONE WEEK AFTER THE REPAIR~~, THE ABS LIGHT ILLUMINATED INTERMITTENTLY. WHEN THE CONTACT EXITED THE VEHICLE, HE COULD SMELL SOMETHING BURNING, BUT DID NOT SEE SMOKE. SHORTLY AFTER, THE ABS LIGHT ~~ILLUMINATED~~ WHEN THE OUT VEHICLE SPEED CONTROL ~~did not work~~. THE CONTACT REFERENCED THE OWNER'S MANUAL TO CHECK WHICH FUSE NEEDED TO BE REPLACED. HE IDENTIFIED THAT THE ABS AND CRUISE CONTROL SHARED THE SAME FUSE. CURRENTLY, EVERYTIME HE REPLACES A FUSE, IT FAILS. THE DEALER INFORMED HIM THAT HIS VEHICLE HAD PREVIOUSLY BEEN REPAIRED ACCORDING TO NHTSA CAMPAIGN ID NUMBER 07V156000 (SERVICE BRAKES, HYDRAULIC; ANTILOCK CONTROL UNIT/MODULE). HE WAS ADVISED TO TAKE THE VEHICLE IN FOR A DIAGNOSTIC AT THE DEALER THAT PERFORMED THE REPAIR. THE FAILURE MILEAGE WAS UNKNOWN AND THE CURRENT MILEAGE WAS 110,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Some time after the recall the ABS Light came on and off. One day we smelled smoke and didn't think much about it. The next time we drove the vehicle the ABS Light was off, a few days later we notice the speed control didn't work got the checking and found the the ABS and speed control was on the same fuse and found that ABS module was burn out. got to checking and found out that there was a recall for this, and went to the dealer and they said it es been repair once already under the recall that they couldn't do nothing about it.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

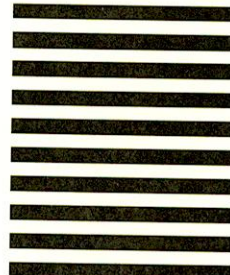
FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



Build Years/Makes/Models: 2001 - 2004 FORD ESCAPE

UNits affected: 446460

Recall Number: 07V156000

Summary:

ON CERTAIN SPORT UTILITY VEHICLES EQUIPPED WITH ANTILOCK BRAKES (ABS), THE ABS MODULE CONNECTOR MAY HAVE MISSING OR DISLODGED WIRE SEALS. THIS CONDITION COULD ALLOW CONTAMINATION TO ENTER THE MODULE CONNECTOR, CREATING A POTENTIAL FOR AN ELECTRICAL SHORT.

Consequence:

AN ELECTRICAL SHORT MIGHT CAUSE AN ABS MALFUNCTION THAT WOULD ILLUMINATE THE ABS WARNING LIGHT, AND IN SOME CASES, THE MODULE MAY OVERHEAT RESULTING IN BURNING ODOR, SMOKE, AND/OR FIRE. THIS CONDITION COULD OCCUR EITHER WHEN THE VEHICLE IGNITION SWITCH IS IN THE OFF POSITION OR WHILE THE VEHICLE IS BEING OPERATED.

Remedy:

DEALERS WILL INSPECT THE WIRE HARNESS CONNECTOR TO THE ABS MODULE FOR MISSING OR DISLODGED WIRE SEALS, AND REPAIR OR REPLACE THE HARNESS CONNECTOR AS APPROPRIATE. THE DEALER WILL ALSO INSPECT THE CONNECTOR ON THE ABS MODULE AND REPLACE IT IF IT IS FOUND TO BE CORRODED OR DAMAGED. THE RECALL BEGAN ON APRIL 23, 2007. OWNERS MAY CONTACT FORD AT 1-800-392-3673.

Notes:

FORD RECALL NO. 07S51. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

How do I know if
repair was done
~~correctly~~ correct.

1FMYU04171K

5A Fuse for the ABS (EVAC and Fill),
ASC Unit, Restraints Control
Module, ABC Main SW to
ASC Unit

ALL CLAIMS AND RETURNED GOODS MUST BE ACCOMPANIED BY THIS INVOICE.
NO RETURNS ON ELECTRICAL OR SPECIAL ORDER PARTS.
NO RETURNS AFTER 30 DAYS. 10% RE-STOCK CHARGE ON ALL RETURNED PARTS.

Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

S
O
L
D

T
O

ACCOUNT NO. M

S
H
I
P

T
O

PAGE 1 OF 1

x1pi1.100_1

CUSTOMER COPY



2104 PETERS CREEK PARKWAY
WINSTON-SALEM, NC 27127-3713
PHONE (336) 724-5921
PARTS 1(800) 467-2469
www.parkwayford.com

DISCLAIMER OF WARRANTIES

Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

DATE ENTERED	YOUR ORDER NO.	DATE SHIPPED	INVOICE DATE	INVOICE NUMBER
14 AUG 08		14 AUG 08	14 AUG 08	502111

S
O
L
D

T
O

ACCOUNT NO. AA

S
H
I
P

T
O

PAGE 1 OF 1

SHIP VIA		SLSM.		B/L NO.		TERMS		F.O.B. POINT				
		509						WINSTON-SALEM NC				
QUANTITY		PART NO.		DESCRIPTION		LIST		NET		AMOUNT		PARTS RETURN POLICY NO RETURNS AFTER 10 DAYS. 10% RESTOCKING CHARGE ON ALL RETURNED PARTS. NO RETURNS ON ELECTRICAL MDSE. AND SPECIAL ORDER ITEMS. PARTS MUST BE IN NEW AND SALABLE CONDITION IN THE ORIGINAL UNDAMAGED CONTAINER. NO RETURN WITHOUT INVOICE.
ORD.	SHIP	B.G.										
1	1	0	YL8Z*2C065*AA	KIT - REPA	389.98	389.98	389.98					
-----PARTS DEPARTMENT HOURS----- -----WEEKDAYS 7:30 TO 6:00----- -----SATURDAY 8:00 TO 2:00----- -----20% RESTOCK FEE ON NON-STOCK----- -----RETURNABLE PARTS-----										\$0.00		
CUSTOMER'S SIGNATURE										PARTS	389.98	
X										SUBLET		
										FREIGHT	0.00	
										SALES TAX	26.32	
										TOTAL	\$416.30	

CUSTOMER

Build Years/Makes/Models: 2001 - 2004 FORD ESCAPE

Units affected: 446460

Recall Number: 07V156000

Summary: ON CERTAIN SPORT UTILITY VEHICLES EQUIPPED WITH ANTILOCK BRAKES (ABS), THE ABS MODULE CONNECTOR MAY HAVE MISSING OR DISLODGED WIRE SEALS. THIS CONDITION COULD ALLOW CONTAMINATION TO ENTER THE MODULE CONNECTOR, CREATING A POTENTIAL FOR AN ELECTRICAL SHORT.

Consequence: AN ELECTRICAL SHORT MIGHT CAUSE AN ABS MALFUNCTION THAT WOULD ILLUMINATE THE ABS WARNING LIGHT, AND IN SOME CASES, THE MODULE MAY OVERHEAT RESULTING IN BURNING ODOR, SMOKE, AND/OR FIRE. THIS CONDITION COULD OCCUR EITHER WHEN THE VEHICLE IGNITION SWITCH IS IN THE OFF POSITION OR WHILE THE VEHICLE IS BEING OPERATED.

Remedy: DEALERS WILL INSPECT THE WIRE HARNESS CONNECTOR TO THE ABS MODULE FOR MISSING OR DISLODGED WIRE SEALS, AND REPAIR OR REPLACE THE HARNESS CONNECTOR AS APPROPRIATE. THE DEALER WILL ALSO INSPECT THE CONNECTOR ON THE ABS MODULE AND REPLACE IT IF IT IS FOUND TO BE CORRODED OR DAMAGED. THE RECALL BEGAN ON APRIL 23, 2007. OWNERS MAY CONTACT FORD AT 1-800-392-3673.

Notes: FORD RECALL NO. 07S51. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION-S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

How do I know if
repair was done
~~properly~~ correct.

1FM YU04171K

5A Fuse for the ABS (EVAC and Fill),
ASC Unit, Restraints Control
Module, ABC Main SW to
ASC Unit

The following SERVICE BRAKES, HYDRAULIC:ANTILOCK:CONTROL UNIT/MODULE recall/defect on 2001-2004 FORD ESCAPE vehicles was reported to the National Highway Traffic Safety administration on 2007-04-10. For more information contact the National Highway Traffic Safety administration or the US Department of Transportation. See recall summary below.

The following SERVICE BRAKES, HYDRAULIC:ANTILOCK:CONTROL UNIT/MODULE recall/defect on 2001-2004 FORD ESCAPE vehicles was reported to the National Highway Traffic Safety administration on 2007-04-10. For more information contact the National Highway Traffic Safety administration or the US Department of Transportation. See recall summary below.