



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

08-AUG-2008

Repository

Reference No.

10237450

OWNER INFORMATION (Type or Print)

Name, Address, City (SPRINGFIELD), State (MO), Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO (checked) Signature of Owner Date 8/28/2008

VEHICLE INFORMATION

17 digit Vehicle Identification Number (1G1YY22G9W5), Make (CHEVROLET), Model (CORVETTE), Model Year (1998), Date Purchased, Dealer's Name (Reliable Chevrolet 417-887-5800), Engine (8 cylinders), Fuel Type (Gas), Transmission Type (6 speed MANUAL), Antilock Brakes (checked), Cruise Control (checked), Powertrain (Rear wheel drive), Vehicle Component Code (010000 STEERING), Multiple Failure (steering column lock)

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) (26-JUN-2008), Failure Mileage (79988), Failure Speed (0)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make, Tire Model, Tire Size, DOT No., Original Equipment (unchecked), Prior Repair (unchecked), Failure Location, Tire Component Code, Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make, Date Manufactured, Model No./Name, Seat Type, Installation System, Child Seat Component Code, Failed Part

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash (Yes/No), Fire (Yes/No), Number of Persons Injured (0), Number of Deaths (0), Reported to Police (N)

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1998 CHEVROLET CORVETTE. WHEN STARTING UP THE VEHICLE, THE STEERING COLUMN WOULD LOCK UP. IT WOULD OCCASIONALLY BE RELEASED IF THE KEY WAS REMOVED AND THE VEHICLE WAS RESTARTED. THE STEERING LOCK WAS REPAIRED TWICE ACCORDING TO NHTSA CAMPAIGN ID NUMBER 07V544000 (STEERING:COLUMN LOCKING:ANTI-THEFT DEVICE), BUT IT CURRENTLY NEEDS TO BE REPAIRED AGAIN. THE CURRENT MILEAGE WAS 80,500 AND FAILURE MILEAGE WAS 79,988.

The first recall was done in 05 or 06. The same problem had to be done again June 24, 2008, but was not repaired correctly. The tow was paid this time by General Motors. It had to be repaired again Aug 12-2008. To correct the mistake they made. GM would not pay the tow this time. Enclosed is a copy of the correct way to report it, which was not done.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

If the power steering would lock while the car was being driven down the road and the safety devices would fail, there could be a bad accident.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

SPRINGFIELD MO 656

29 AUG 2005 PM 3 L

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



04V060000: ELECTRONIC COLUMN LOCK SYSTEM INSPECTION

NHTSA RECALL BULLETIN

Reference Number(s): 04V060000
Related Ref Number(s): 04V060000

ARTICLE BEGINNING

VEHICLE DESCRIPTION

Model(s): 1997 Chevrolet Corvette

1998 Chevrolet Corvette

1999 Chevrolet Corvette

2000 Chevrolet Corvette

2001 Chevrolet Corvette

2002 Chevrolet Corvette

2003 Chevrolet Corvette

2004 Chevrolet Corvette

Campaign No: 04V060000

Mfg. Campaign No: 04006

Number of Affected Vehicles: 126624

Beginning Date of Manufacture: 2001 03 01

Ending Date of Manufacture: 2002 06 30

DEFECT SUMMARY

On certain passenger vehicles equipped with Electronic Column Lock systems (ECL), when the ignition switch is turned to "lock" the ECL system prevents turning of the steering system. When the vehicle is started, the ECL unlocks the steering system. The vehicle is designed so that if the column fails to unlock when the vehicle is started and the customer tries to drive, the fuel supply will be shut off so that the vehicle cannot move when the vehicle cannot be steered.

If voltage at the powertrain control module is low or interrupted, however, the fuel shut off may not occur and the vehicle can be accelerated while the steering system is locked. Also when the control system shows that the ECL is unlocked and the vehicle is being driven, the lock pin location can

vary. Depending on the location of the lock plate relative to the switch transition point, there could then be contact between the lock plate and pin causing the steering to lock while driving.

CONSEQUENCE SUMMARY

If this occurs, a crash could occur without warning.

CORRECTIVE SUMMARY

Owner notification to owners of 1997 vehicles equipped with automatic transmissions began on April 26, 2004. Owners of 1998 through 2004 vehicles (except 1997-1998 manual transmission vehicles) will be notified beginning on August 2, 2004. The remaining owners (1997-1998 manual transmission vehicles) will be notified later in 2004, when parts are available. Owners should contact Chevrolet at 1-800-630-2438.

The lock plate was removed on this 98 Corvette 6 speed manual and should have been replaced as per these instructions.

OWNER NOTIFICATION

On vehicles equipped with an automatic transmission, the dealer will disable the steering column lock by removing the column lock plate. When the ignition key is removed, the transmission shifter will lock but the steering column will not lock. On vehicles equipped with a manual transmission, the dealer will reprogram the powertrain control module, perform a dimensional check of the column lock and, if necessary, replace the lock plate. The steering column on these vehicles will continue to lock when the key is removed.

ADDITIONAL INFORMATION

10237450

The National Highway Traffic Safety Administration operates Monday through Friday from 8:00 AM to 4:00 PM, Eastern Time. For more information call (800) 424-9393 or (202) 366-0123. For the hearing impaired, call (800) 424-9153.

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*PO 33170
48232-5170
Raehal Green
71-646720740*

CUSTOMER #: [REDACTED]

*Link
McIntosh*

4 4 8 5 4 9



Big Lot
RELIABLE CHEVROLET



INVOICE

3655 S. Campbell * Springfield, MO 65807
(417) 841-5400
(866) 438-4174

DUPLICATE 1
PAGE 1

Visit us at www.reliablechevy.com

SPRINGFIELD, MO
HOME [REDACTED]
BUS: [REDACTED]

CONT: N/A
CELL:

SERVICE ADVISOR: 354 LOF-FLAKUS

MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
CHEVROLET CORVETTE	1G1YY22G9W5 [REDACTED]		80597/80597	[REDACTED]

DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
10APR98 DD			17:00 12AUG08			CASH	12AUG08

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	TOW IN						
	99 MISC						(N/C)
		350	IPAL				

B VEHICLE DRIVES THE SHUTS OFF
CAUSE: INOP
 E7501 LOCKING PARTS, RACK/SECTOR/LOCK
 BOLT/ACTUATOR ROD, STEERING COLUMN TILT
 REPLACE
 37 WP40 (N/C)
 1 88965331 LOCK (N/C)
 1 5694191 RETAINER, (N/C)
 FC: 6C
 PART#: 88965331
 COUNT: 2
 CLAIM TYPE:
 AUTH CODE:
 PN

1 GOODWILL PER CY CHECKED AND FOUND SERVICE COLUMN LOCK MESSAGE ON DIC.
CHECKED AND FOUND CONNECTIONS AT COLUMN LOCK ACTUATOR (OK) CHECKED AND
FOUND INTERNAL COLUMN LOCK ACTUATOR ISSUE REPLACED COLUMN LOCK ACTUATOR
 E7501 1.7 6000/37

WE ARE HAPPY TO ANNOUNCE SERVICE CONTRACTS ON
OUR SERVICE DRIVE-SEE ONE OF OUR SERVICE
ADVISORS TO SEE IF YOUR VEHICLE MAY QUALIFY
ON SOME CONTRACTS WE HAVE 0% FINANCING
AVAILABLE

IMPORTANT
 You may receive a customer satisfaction survey from the manufacturer in the next few weeks. If for any reason you cannot grade us "Completely Satisfied", please contact our Service Director, Craig Youngblood immediately. Your satisfaction is our #1 concern. Thank You!
 Reliable Chevrolet & Mercedes-Benz
 (417) 887-5800

STATEMENT OF DISCLAIMER		DESCRIPTION	TOTALS
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.		LABOR AMOUNT	0.00
		PARTS AMOUNT	0.00
		GAS, OIL, LUBE	0.00
		SUBLET AMOUNT	0.00
		MISC. CHARGES	0.00
		TOTAL CHARGES	0.00
		LESS	0.00
		SALES TAX	0.00
		PLEASE PAY THIS AMOUNT	0.00
		CUSTOMER SIGNATURE	

CUSTOMER COPY

CUSTOMER #: [REDACTED]

Kild Goodman

443977



Big Lot
RELIABLE CHEVROLET



INVOICE

3655 S. Campbell * Springfield, MO 65807
(417) 841-5400
(866) 438-4174

Visit us at www.reliablechevy.com

SPRINGFIELD, MO [REDACTED]
HOME: [REDACTED] CONT: N/A
BUS: [REDACTED] CELL: [REDACTED]

PAGE 1

SERVICE ADVISOR: 211 KATHERINE V FLAKUS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
RED	98	CHEVROLET CORVETTE	1G1YY22G9W5[REDACTED]		79988/79988	[REDACTED]

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
10APR98 DD			17:00 24JUN08			CASH	26JUN08

R.O. OPENED	READY	OPTIONS:
14:46 24JUN08	08:25 26JUN08	DLR: [REDACTED] ENG: 5.7_Liter_V8_MFI

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A RECALL-04006-ELEC COLUMN LOCK SYSTEM
CAUSE: CAMPAIGN

V1409 INSTALL WIRE HARNESS KIT (04006) MANUAL
TRANS

37	WP40						(N/C)
1	89023816	HARNESS K.					(N/C)
1	5694191	RETAINER,					(N/C)
	FC: 96						
	PART#: 89023816						
	COUNT: 2						
	CLAIM TYPE:						
	AUTH CODE:						
	MA						

1 COMPLETED RECALL V1409 6000/37 .8

B WALK AROUND INSPECTION FORM

WA WALK AROUND INSPECTION FORM							
350	IPAL						(N/C)

WE ARE HAPPY TO ANNOUNCE SERVICE CONTRACTS ON
OUR SERVICE DRIVE-SEE ONE OF OUR SERVICE
ADVISORS TO SEE IF YOUR VEHICLE MAY QUALIFY.
ON SOME CONTRACTS WE HAVE 0% FINANCING
AVAILABLE

EX 283

Craig Youngblood

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	PARTS AMOUNT	0.00
	GAS, OIL, LUBE	0.00
	SUBLET AMOUNT	0.00
	MISC. CHARGES	0.00
	TOTAL CHARGES	0.00
	LESS	0.00
	SALES TAX	0.00
	PLEASE PAY THIS AMOUNT	0.00
	CUSTOMER SIGNATURE	

CUSTOMER COPY