



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received  
06-AUG-2008

Repository   
Reference No.  
10237239

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
Address [REDACTED]  
City UNIONTOWN State OH Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]  
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to use the information you provide for the purpose of identifying safety defects?  
In the absence of an authorized signature, you may authorize NHTSA to use the information you provide for the purpose of identifying safety defects.  
Signature of Owner [REDACTED] Date 8/16/08  YES  NO

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1YVFP80C13 [REDACTED]  
Make MAZDA Model MAZDA6 Model Year 2003  
Date Purchased 6/28/03 Dealer's Name and Telephone Number PARK MAZDA 3306457275  
Original Owner  Dealer's City AKRON OH State OH Zip Code 44319 Engine: No: Cylinders 4 Fuel Type: GAS  
Transmission Type AUTO  Antilock Brakes  Cruise Control Powertrain Vehicle Component Code 160000 STRUCTURE Multiple Failure:

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 01-JUN-2008 Failure Mileage 80000 Failure Speed Right Rear Fender Fell Apart From Rusted out holes.

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]  
DOT No. (Example: DOTM19ABC036)  Original Equipment  Prior Repair Failure Location:  
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
Seat Type: [REDACTED] Installation System: [REDACTED]  
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2003 MAZDA 6. THE CONTACT STATED THAT THE PAINT WAS BLISTERED ON THE FENDER ON THE REAR PASSENGER SIDE OF THE VEHICLE. THE DEALER STATED THAT THEY WERE AWARE OF THE CORROSION ON THE REAR FENDER. THE DEALER REFERRED THE CONTACT TO A BODY SHOP FOR REPAIR; HOWEVER, HE TOOK THE VEHICLE TO HIS BODY SHOP INSTEAD. THE MECHANIC INSPECTED THE FENDER AND PIECES OF IT CAME OFF IN HIS HAND. THE MECHANIC REPAIRED THREE HOLES IN THE REAR PASSENGER SIDE FENDER. THE FAILURE MILEAGE WAS 80,000 AND CURRENT MILEAGE WAS 85,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

RIGHT REAR FENDER RUSTED THRU IN 3 PLACES - ON ALL 03-05 MAZDA 6 - SOME 06' MODELS ARE STARTING ALSO. PARK MAZDA NOW CAR MFG EVEN TOLD ME THEY WILL RUST IN THAT SPOT. THE SPOT IS FROM OVERHEATING FROM ROBOTIC WELDING HAM IN FLAT ROCK MI. PLANT. (ONLY PART MFG "6") THIS SPOT IS THE SAME LOCATION ALL EVERYONE I HAVE FOUND AND THE SRV. DEPT @ PARK HAS 4 OTHER COMPLAINTS PENDING PARK MAZDA OF WOOSTER ALSO KNOWS AND STATED TO ME MAZDA N.A.M. REPAIRED THEM. THEY HAVE A 5 YR PERFORATION WARRANTY - MINE STARTED MONTHS BEFORE BUT THE HOLES

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382  
Official Business  
Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

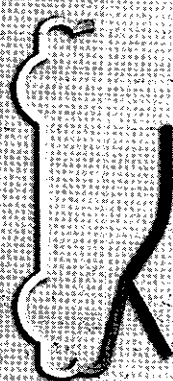
**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Ave. SE.  
Washington, DC 20077-9382



Think your vehicle has a safety defect?



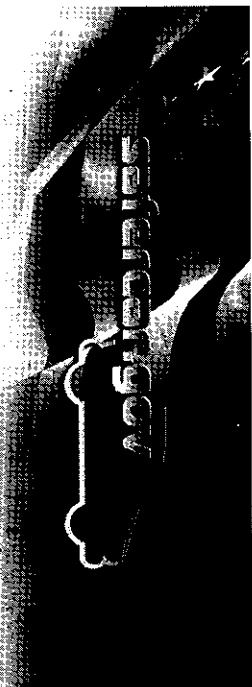
If so:  
Use the enclosed form to file a report.

or visit:  
[www.safercar.gov](http://www.safercar.gov)

or call:  
Vehicle Safety Hotline  
888-327-4236



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration



Page 1 of 1 Pages  
 Estimate **I M GETTING HIM A DISCOUNT ON APED RATE WHEELS**

• PAINT • BODY • COLLISION •

*[Handwritten signature]*  
 600

TIM BOWERS  
 OWNER

**TIM'S CUSTOM  
 CAR CENTRE**  
 1359 3rd St. N. W.  
 MASSILLON, OHIO 44647

330-832-6441

NA	[REDACTED]	DATE	7-28-08
STP	[REDACTED]		
YEAR	COLOR	MAKE	MODEL
REGISTRATION NO.	SERIAL NO.	ODOMETER	
INSURANCE CO.	ADJUSTOR		

REPLACE	REPAIR	DESCRIPTION	PARTS	LABOR	REFINISH	SUBLET
		Repair RT Rear 114		4.0		
		Repair Left Rear 114		1.0		
		Paint as needed			6.5	
		Paint Material	143.00			
		GPA-CAR COVER	12.00			
<b>TOTALS</b>						

The above is an estimate based on our inspection and does not cover any additional parts or labor which may be required after the work has been started. Occasionally, worn or damaged parts are discovered which may not be evident on the first inspection. Because of this, the above prices are not guaranteed. Quotations on parts and labor are current and subject to change.

**AUTHORIZATION FOR REPAIR.** You are hereby authorized to make the above repairs:

SIGNED: \_\_\_\_\_  
 DATE: \_\_\_\_\_

Total Parts .....	\$ 155.00
Total Labor .....	\$ 200.00
Total Refinish .....	\$ 260.00
Total Sublet .....	\$
Tax .....	\$ 36.90
Deductible .....	\$
<b>TOTAL .....</b>	<b>\$ 651.90</b>

APPEARED AFTER TIM'S CUSTOM REPAIRED I SUSPECTED  
THE DAMAGE - (PHOTOS) THIS PROBLEM WILL  
AFFECT 4-5 MILLION OF THESE ON THE ROADWAY.

I HAVE FOUND VARIOUS VEHICLES SITTING ON  
PARK MAZDA'S LOT FOR RESALE WITH THE  
SAME PROBLEM STARTING. THE REPAIRS AND COSTS  
WILL BE A VERY BIG BURDEN TO THE STATE  
AND PEOPLE OF OHIO, NOT TO MENTION LOST  
SALES TO MAZDA. IT WAS STATED TO ME  
BY WOOSTER MAZDA THE NEW REDESIGNED  
'09' IS TRYING TO SOLVE THIS PROBLEM.

HOW CAN A CLASS ACTION CASE BE  
BROUGHT AGAINST MAZDA - THEY HAVE TOLD  
ME NOTHING WILL BE DONE; BUT PARK  
MAZDA IS STILL WAITING TO HEAR FROM  
THE DISTRICT REP.?

Thank you.

P.S. MY BUSINESS IS TESTING VEHICLES, PARTS  
AND EVERY TIRE & WHEEL THRU OUT THE  
WORLD - DOT IS OUR BIGGEST CUSTOMER  
SO I KNOW THAT THE AUTO/TIRE INDUSTRY  
WILL DO NOTHING UNTIL CAUGHT  
(EG BRIDGESTONE, FIRESTONE - FORD & FOREIGN TIRE,

MAZDA NORTH AM CASE FILE

800  
1AVINE CA 222 5500

OHIO STATE ATT. GENERAL FILE

800  
COLUMBUS OH 252 0515

SUMMIT COUNTY CONSUMER BOARD HAS 4 OTHERS.

PARK MAZDA AKRON . ON USED CAR LOT

05 SILVER	1YVHP90C155	[REDACTED]
04 SILVER	1YVFP80D 545	[REDACTED]
04 GRAY	1YVHP80D 845	[REDACTED]
05 GREEN	1YVHP90C 855	[REDACTED]

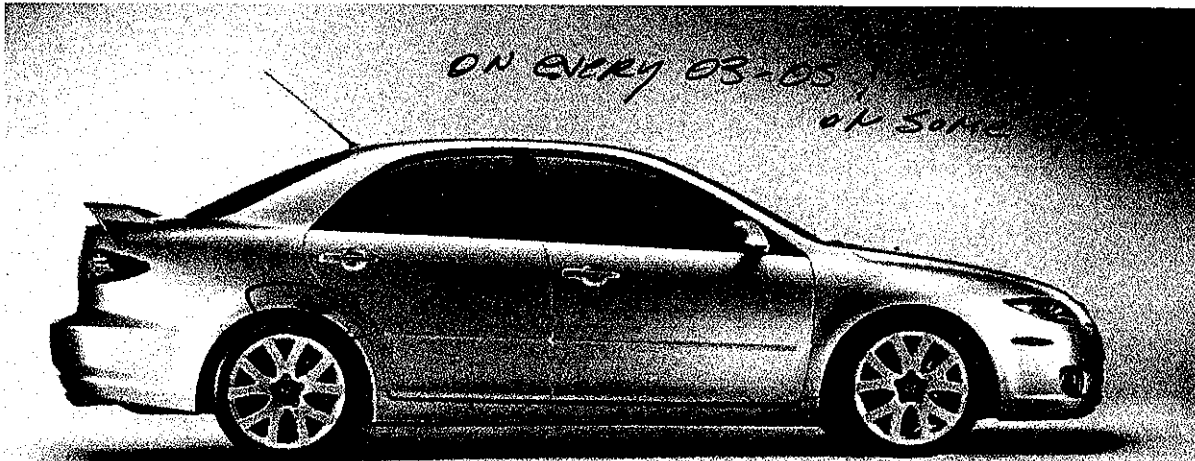
HUFFSTELLER AUTO SALES N. CANTON OH

2005 SILVER	1YVFP80C 555	[REDACTED]
	1YVFP80D 535	[REDACTED]



VEHICLES SHOPPING TOOLS OWNERS MAZDASPEED INSIDE MAZDA ZOOM-ZOOM

English | Español



MAZDA6 s Grand Touring shown in Silver Metallic

**MAZDA6 Sports Sedan**

- Features Overview
- Gallery / 360
- Specifications
- Compare
- Brochures & Downloads
- Get Email Updates
- Press & Praise
- All MAZDA6 Models
- Video Tour

**LOCATE A DEALER**

44319

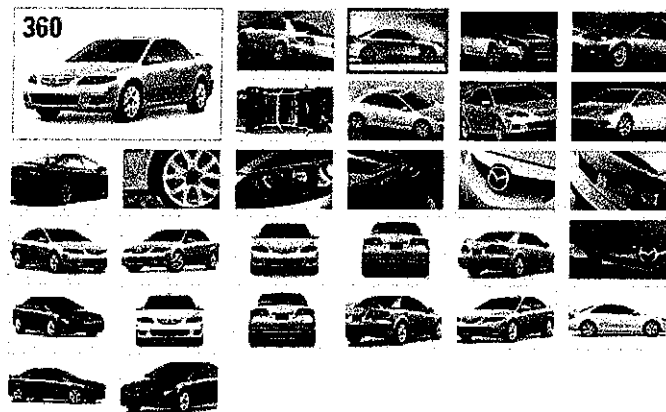
**SHOPPING TOOLS**

- Build a Vehicle
- Search Inventory
- Request a Quote
- Estimate Payments
- Appraise Your Trade-In
- Certified Pre-Owned

**HAVE A QUESTION?**  
[CLICK HERE FOR HELP](#)

BACK | NEXT

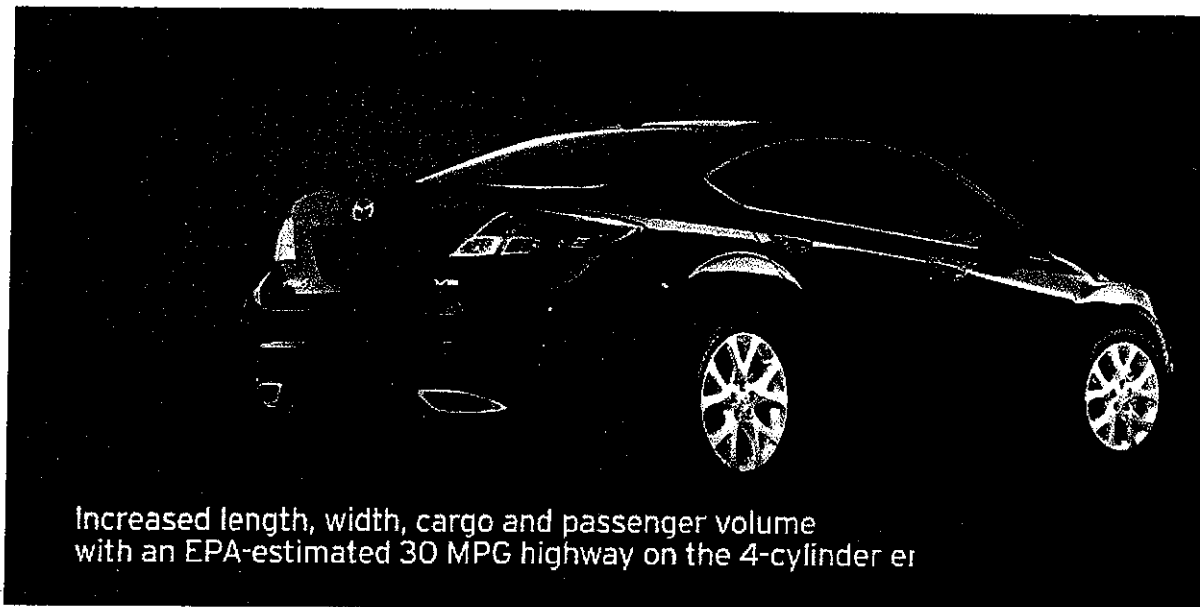
Exterior Images Interior Images Videos



# New 2009 ReDesign



VEHICLES SHOPPING TOOLS OWNERS MAZDASPEED INSIDE MAZDA ZOOM-ZOOM



Increased length, width, cargo and passenger volume  
with an EPA-estimated 30 MPG highway on the 4-cylinder engine

## 2009 MAZDA6 Sports Sedan

Features Overview  
Gallery  
Specifications  
Compare  
Press & Praise  
Get Email Updates

## LOCATE A DEALER



## SHOPPING TOOLS

Build a Vehicle  
Request a Quote  
Estimate Payments  
Appraise Your Trade-In  
Certified Pre-Owned

HAVE A QUESTION?

CLICK HERE FOR HELP

## THE ALL-NEW 2009 MAZDA6 – STARTING AT \$19,220 MSRP\*

### Totally, Completely, 100% New MAZDA6

Look once, and you'll see it's been refined. Look twice, and you'll see how it's been re-thought, re-engineered, re-designed, re-freshed... in short, re-everythinged. Welcome to the totally, completely 100% new MAZDA6, arriving in dealerships August 2008.



**BUILD ONE NOW**

### BIGGER.

The MAZDA6 is now bigger in every way including a longer wheelbase, a wider and more stable stance, and more interior room for both driver and passengers.

- Increased overall length provides extra comfort, and seating for up to 5 adults in uncompromised comfort, style and fuel economy.
- Increased leg and hip room in front cabin, while the increased rear passenger room offers more leg, shoulder and hip room than the Honda Accord, Nissan Altima and Chevy Malibu.
- Best-in-class cargo space and 60/40 rear fold-flat seats for increased cargo capacity.

### FASTER.

Whichever engine option you choose, total driving satisfaction comes standard on every 2009 MAZDA6.

- A 3.7L DOHC 24-valve V6 with variable valve timing (VVT) produces 272 hp and 269 lb-ft of torque – more horsepower and torque than virtually all vehicles in its class.
- The 2.5L 4-cylinder DOHC 16-valve engine with VVT produces 170 horsepower and 167 lb-ft of torque, more than the Toyota Camry or Chevy Malibu.
- The V6 features a 6-speed Sport automatic transmission with manual-shift mode. The 4-cylinder options include a 6-speed manual or a 5-speed Sport automatic with manual-shift mode.
- Excellent fuel economy - up to 21 City/30 Highway for the 4-cylinder with automatic transmission†.

### SMARTER.

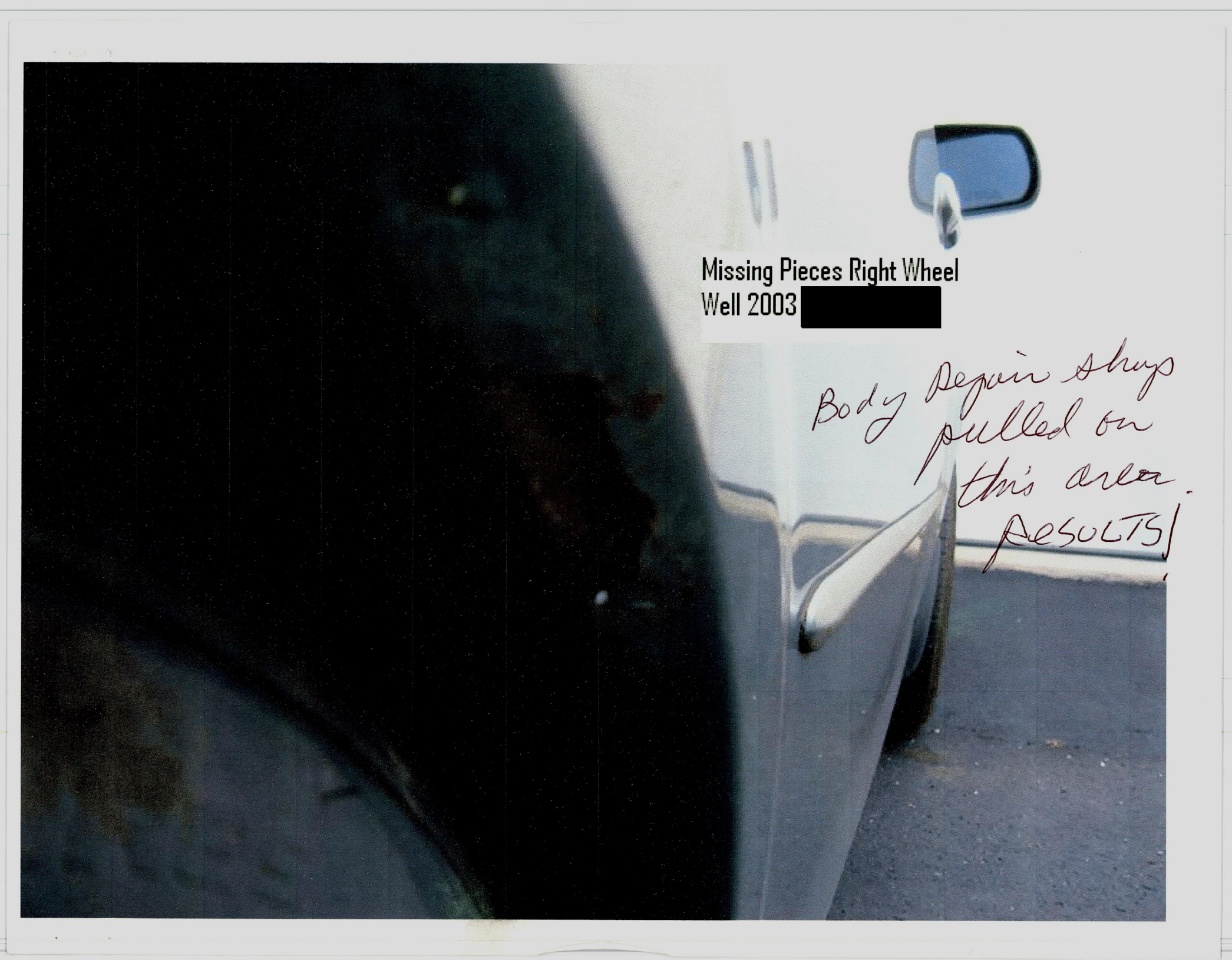
Insightful design. Brilliant engineering. Well-considered amenities. Thoughtful safety features. The all-new 2009 MAZDA6 has intelligence covered.

- The only vehicle in its class to offer the available Blind Spot Monitoring (BSM) System†.
- Available Mazda Advanced Keyless Entry & Start System, allows you to unlock your vehicle without pulling out your keys and once inside the available push-button start lets you turn the car on with ease.
- Bluetooth®\*\* phone and audio capability enables hands-free operation of your compatible phone and MP3 players.
- Available custom tuned 333-watt Bose® Premium Centerpoint® Surround Sound System with 10-speakers including amplified Nd® subwoofer.
- Available voice-activated DVD navigation system featuring a 7-inch LCD touch screen.



03'

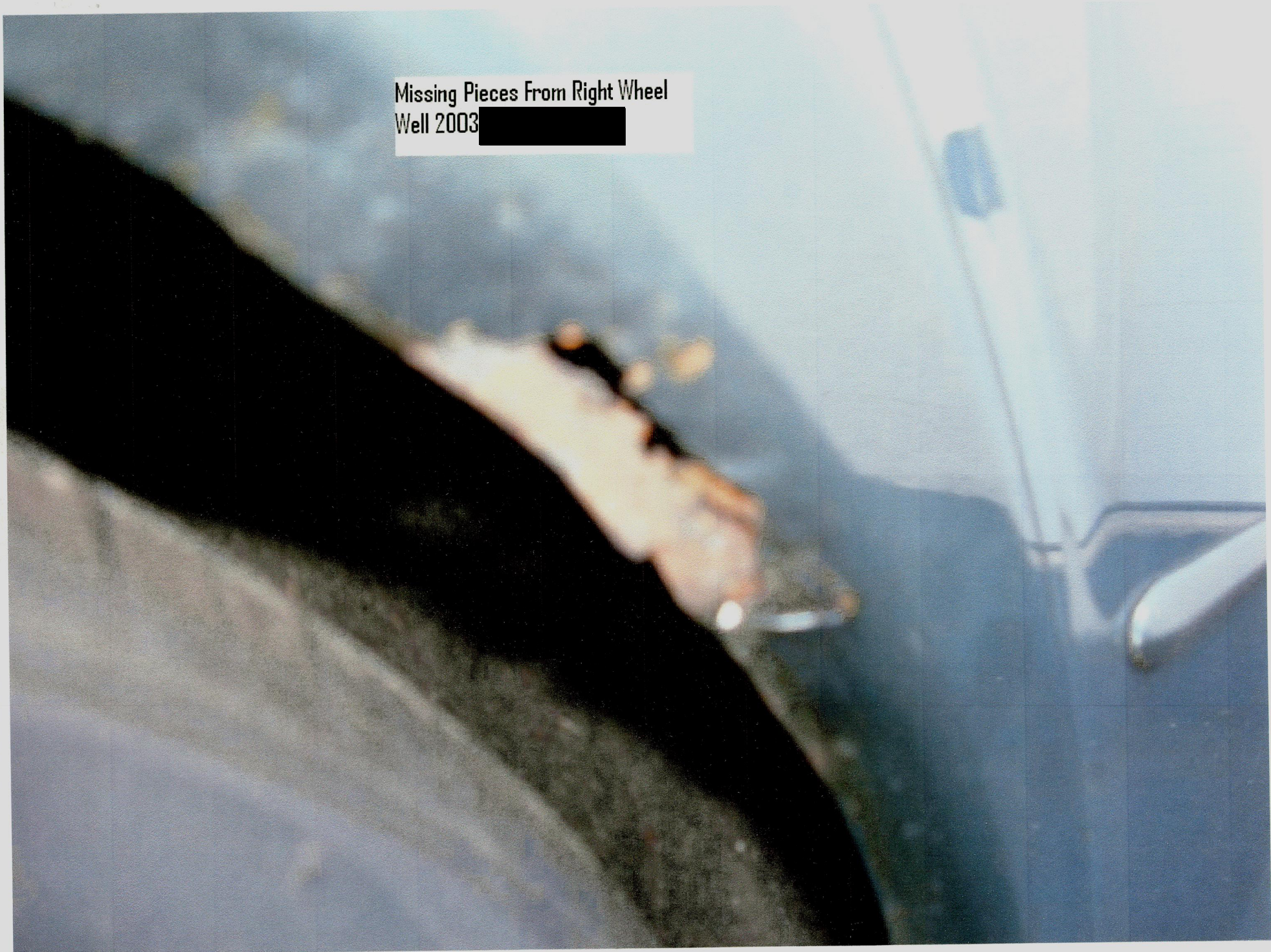




Missing Pieces Right Wheel  
Well 2003 [REDACTED]


Body Repair Shop  
pulled on  
this area.  
RESULTS!

Missing Pieces From Right Wheel  
Well 2003 [REDACTED]



Broken Pieces From Wheel  
Well [REDACTED]





2003 Mazda [REDACTED]  
Right Side Wheel Well

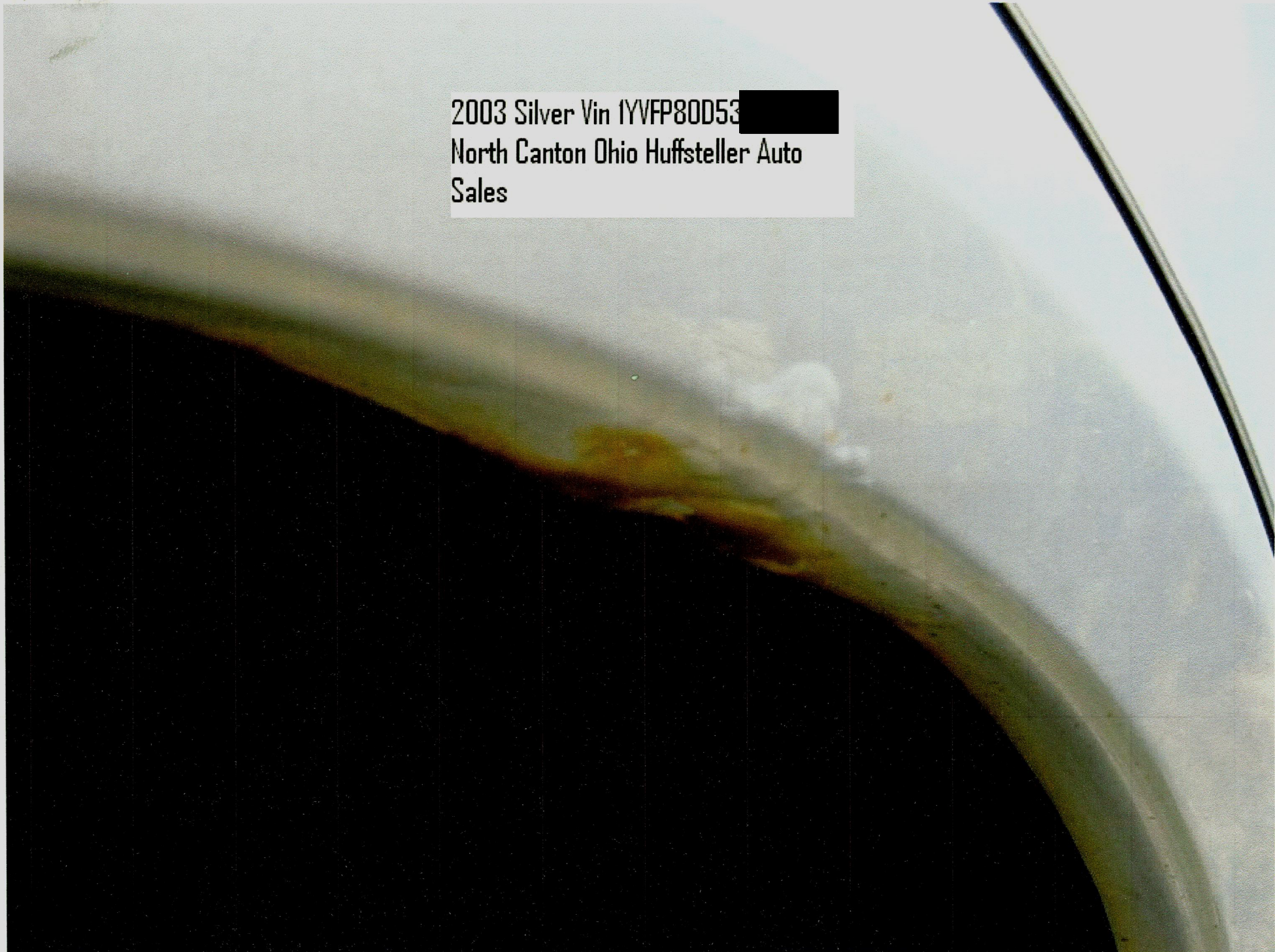
2003 Mazda



Silver Mazda - Parked @ Bridgestone Golf  
Tournament 8/2/08 Akron Ohio -Silver Left Wheel  
Well Unable to read Vin #

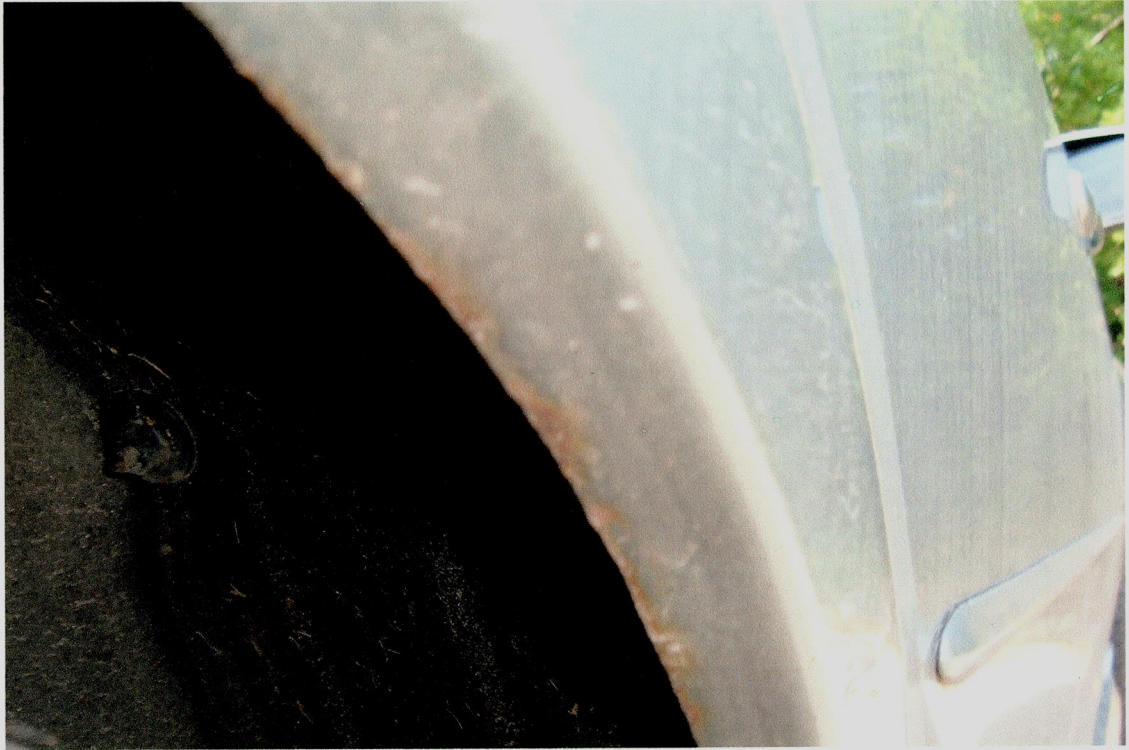


2003 Silver Vin 1YVFP80D53 [REDACTED]  
North Canton Ohio Huffsteller Auto  
Sales





06'  
SEA MIST GREEN



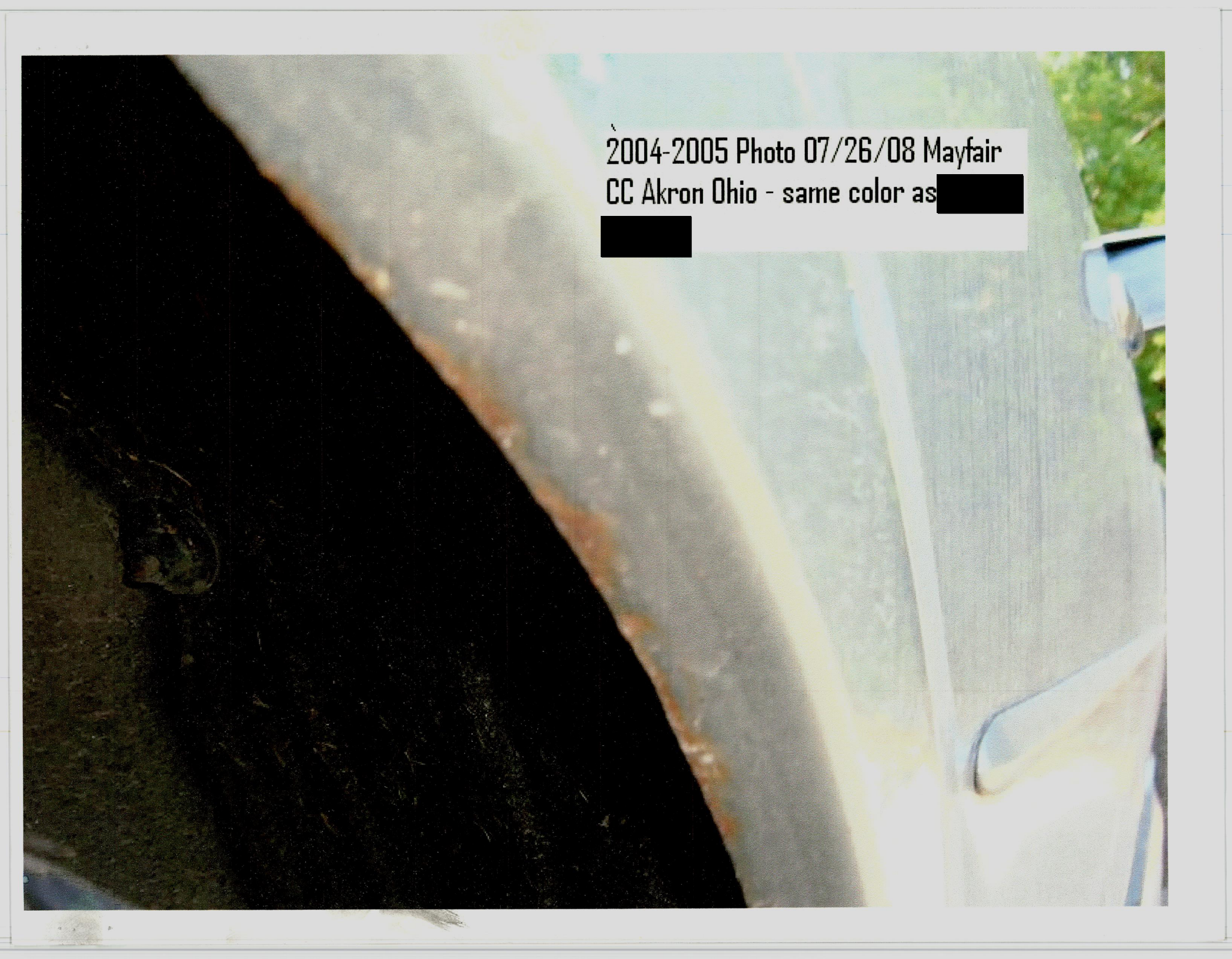
Used Car Lot Park Mazda 07/26/08 2005





Byers Mazda Dublin Ohio 07/29/08

How IT STARTED.



2004-2005 Photo 07/26/08 Mayfair  
CC Akron Ohio - same color as [REDACTED]  
[REDACTED]