



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
06-AUG-2008	Reference No. 10237214

2008 SEP 22 PM 1:43

OWNER INFORMATION (Type or Print)

Name: [REDACTED]

Address: [REDACTED]

City: MIRAMAR State: FL Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]

Evening Telephone Number: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.

Signature of Owner: [REDACTED] Date: 09/04/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1HGFA1656 [REDACTED]

Make: HONDA Model: CIVIC Model Year: 2006

Date Purchased: 04/22/2006 Dealer's Name and Telephone Number: RICK CASE Honda 954-364-3000

Engine: No: Cylinders 4 Fuel Type: REG.

Original Owner: Dealer's City: DAVIE State: FL Zip Code: [REDACTED]

Transmission Type: 5 Speed Automatic Antilock Brakes Powertrain: [REDACTED] Vehicle Component Code: 130000 VISIBILITY

Cruise Control Multiple Failure: [REDACTED]

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 07-JUL-2006 Failure Mileage: 200 Failure Speed: 0

SUNVISOR/Dealer Part #15
Driver: B3280SNAA01ZA
Passenger: B3230SNAA01ZA

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]

DOT No. (Example: DOTM19ABC036): [REDACTED] Original Equipment Prior Repair Failure Location: [REDACTED]

Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]

Seat Type: [REDACTED] Installation System: [REDACTED]

Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No

Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 HONDA CIVIC. THE CONTACT STATED THAT THE DRIVER'S SIDE SUN VISOR WOULD NOT REMAIN IN THE UPRIGHT POSITION WHEN THE VEHICLE WAS MOVING OR PARKED. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER AND THEY STATED THAT THERE WAS A DESIGN DEFECT THAT COULD RECUR. THE VEHICLE WAS REPAIRED FOR FREE. THE FAILURE OCCURRED IDENTICALLY ON TWO SEPARATE OCCASIONS ON BOTH THE DRIVER AND PASSENGER SIDE. THE FAILURE MILEAGE WAS 200 AND CURRENT MILEAGE WAS 20,000. Dealer maintains both Driver/Passenger SUN VISORS for 2006 Honda Civic on a continuing/unending basis to keep up with all Replacements on this model year and no other year Honda Civic sun visors can be substituted. Customers can be injured in forehead or eye area from defective design flaws on these sun visors. Please submit a redesign for these.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Note: Manufacturer's Case #
Filed with Seth on 08/20/2008.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I keep hitting my forehead on the defective sunvisor often and if I were taller my eye could be poked. I'm Scheduled for a Replacement of both Driver and Passenger side Sun visors September 4th 2008, this will make it two Replacements each thus far with no end in sight. This 2006 Honda civic is mostly parked with a sunshade for its protection from Florida's Hot weather but it's not possible to use a sunshade with defective visors properly.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation



Miramar, FL

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

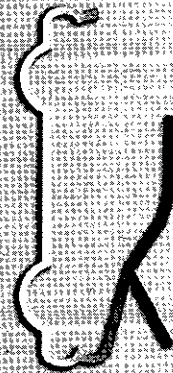
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-210 1200 New Jersey Ave SE Washington, DC 20077-9382



Think your vehicle has a safety defect?



If so:

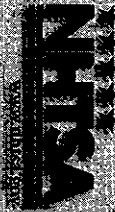
Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline 888-327-4236



Vehicle Owner's Questionnaire (VOC) U.S. Department of Transportation National Highway Traffic Safety Administration



2006 Honda Civic
 - oil chg, *Recall check, Replace both sunvisors

RICK CASE HONDA

202647

458449

*ABS wheel Sensor
 O-Ring inspection

INVOICE

15700 Rick Case Honda Way
 Davis, FL 33331
 954-364-3000
 866-474-2522
 www.rickcase.com

SERVICE DIRECT
 954-364-3069
 TOLL FREE
 800-803-3889

MIRAMAR, FL

PAGE 1

HOME: [REDACTED] BUS: [REDACTED]
 CUST. [REDACTED]

SERVICE ADVISOR: 3390 FELIPE MALDONADO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
GY	06	HONDA CIVIC	1HGFA16566		3479/3480	

DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
22APR06	IS		WAIT 04SEP08		102.00	CASH	04SEP08

R.O. OPENED: [REDACTED] READY: [REDACTED]
 OPTIONS: STK:6L086181 DLR:208299
 ENG:1.8_Liter_SOHC 1)HN-8352 2)RC-41632

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A							

A CUSTOMER STATES BOTH SUN VISOR ARE INOP.
 CAUSE: F

840100 SUNVISOR, LEFT - REPLACE.

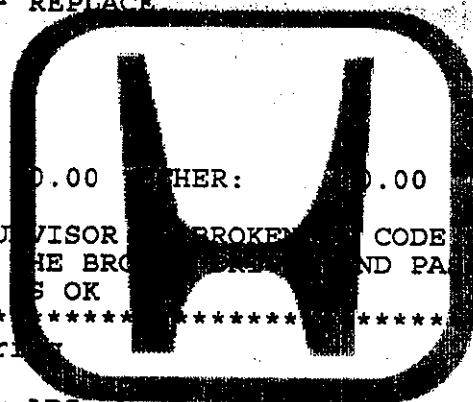
3425 W 0.10

- 1 83280-SNA-A01ZA 8073496-83230 SUNVISOR *NH598L*
- 1 83230-SNA-A01ZA 8073249-83230 SUNVISOR *NH598L*

840130 SUNVISOR, RIGHT - REPLACE

3425 W 0.10

FC: PART#: COUNT:
 CLAIM TYPE:
 AUTH CODE:



2ND Replacement of sunvisors (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

3479 DRIVER AND PASSENGER SUNVISOR BROKEN CODE 840130/840100
 , DEF CODE:01801 0.2 REMOVE THE BROKEN DRIVER AND PASSENGER SUNVISOR
 INSTALL NEW ONE TEST IT AND IS OK

B '06-'07 HCM Civic rear bearing

CAUSE: F

413505 Inspect both rear ABS wheel speed sensors and O-rings.

3425 W 0.30

FC: PART#: COUNT:
 CLAIM TYPE:
 AUTH CODE:

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

3479 DURING ASSEMBLY SOME WHEEL SPEED SENSOR HAVE BEEN IMPROPERLY
 INSTALLED AND CAUSE WATER TO ENTER THE HUB AND DAMAGE THE BEARING OP
 CODE:413505 , DEF CODE:5FX00 0.3 REMOVE THE WHEEL SPEED SENSOR INSPECT

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE UNIT OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER
 The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE