



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

06-AUG-2008

Repository

Reference No.
10237187

OWNER INFORMATION (Type or Print)

Name

Address

City

PENSACOLA

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.
Signature of Owner *[Signature]* Date *8/26/08*

YES

YES

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FTXW43RX8E

Make

FORD

Model

F-450 SD

Model Year

2008

Date Purchased

12/14/07

Dealer's Name and Telephone Number

Bartow Ford 863-533-0425

Engine:

No: Cylinders

8

Fuel Type:

Diesel

Original Owner

Dealer's City

Bartow

State

FL

Zip Code

33830

Transmission Type

Auto

Antilock Brakes

Cruise Control

Powertrain

4x4

Vehicle Component Code

061000 ENGINE AND ENGINE COOLING:ENGINE

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

25-FEB-2008

Failure Mileage

11113

Failure Speed

0

Fuel injectors leaking diesel oil into crankcase

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2008 FORD F-450 SD. WHILE THE CONTACT WAS CHANGING THE OIL IN THE VEHICLE, HE NOTICED THAT THERE WERE TWO MORE QUARTS OF OIL THAN WHAT SHOULD HAVE BEEN IN THE ENGINE. THE VEHICLE WAS TAKEN TO THE DEALER AND THEY STATED THAT THE EXCESS OIL WAS NORMAL AND THE ISSUE COULD NOT BE SERVICED. THE CURRENT MILEAGE WAS 14,300 AND FAILURE MILEAGE WAS 11,113.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I am concerned that the diesel oil in crankcase is excessive, and it is diluting the engine oil, and the engine is not getting proper lubrication. This can cause the engine to freeze up and cause an accident. I am mechanically knowledgeable, and I know that thinning the oil, also stops the lubrication to all parts of the engine, my engine is noisy now, but it was very quiet when I first got it.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

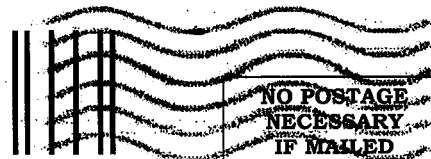
National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

PROVIDENCE RI 029

27 AUG 2008 PM 11



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

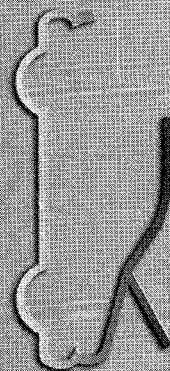
BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



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