



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100383

Date Received: 01-AUG-2008
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2008 SEP -9 PM 4:31

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: MANATI State: PR Zip Code: [Redacted]
Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of a signature, please print your name and address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 8/12/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 4A4MM21S54E [Redacted]
Make: MITSUBISHI Model: ENDEAVOR Model Year: 2004
Date Purchased: 5/20/08 Dealer's Name and Telephone Number: 787-480-8080 Carrera
Original Owner: Dealer's City: Carolina Hatillo State: P.R. Zip Code: 00614
Engine: No: Cylinders 6 Fuel Type:
Transmission Type: AUTOMATIC Antilock Brakes Powertrain: Cruise Control
Vehicle Component Code: 353600 EQUIPMENT:ELECTRICAL:AIR CONDITIONER
Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 21-JUL-2008 Failure Mileage: 46000 Failure Speed: 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]
DOT No. (Example: DOTM19ABC036): [Redacted] Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 MITSUBISHI ENDEAVOR. THE VEHICLE HAS A LEAK, WHICH ACCORDING TO THE TSB, WAS CAUSED BY THE AIR CONDITIONING SYSTEM. THE CONTACT HAS ATTEMPTED TO GET IT REPAIRED, BUT WAS INFORMED BY THE DEALER THAT DUE TO THE LABOR INVOLVED, IT WOULD BE COST PROHIBITIVE. SEVERAL OF HER NEIGHBORS HAVE EXPERIENCED THE SAME DIFFICULTY. THE FAILURE BEGAN ON JULY 21, 2008. THE CURRENT AND FAILURE MILEAGES WERE 46,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Please send to me the result of this claim.
Thank you.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
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IN THE
UNITED STATES**

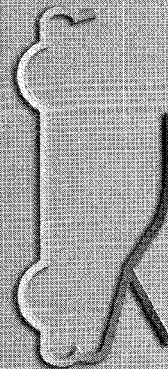
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POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



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