



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects**

2008 SEP -9 PM 8:32
NHTSA DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

04-AUG-2008

Repository ☐

Reference No.
10236858

OWNER INFORMATION (Type or Print)

Name

Address

City

COLUMBUS

State

OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer. ☐ YES ☒ NO

Signature of Owner

Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1B7GL22X81

Make

DODGE

Model

DAKOTA

Model Year

2001

Date Purchased

6-11-08

Dealer's Name and Telephone Number

Columbus Credit Cars LLC 614-491-1100

Engine:

No: Cylinders

Fuel Type:

unlead
reg.

Original Owner

☐

Dealer's City

Columbus

State

OH

Zip Code

43201

Transmission Type

auto

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Vehicle Component Code

103000 POWER TRAIN: AUTOMATIC TRANSMISSION

Multiple Failure: gear shift

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

12-JUL-2008

Failure Mileage

85289

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2001 DODGE DAKOTA. AFTER DRIVING THE VEHICLE FROM THE SALES LOT, THE CONTACT NOTICED THAT THE CHECK ENGINE LIGHT WAS ILLUMINATED. SHE TOOK THE VEHICLE BACK TO THE DEALER; HOWEVER, THEY FILED BANKRUPTCY AND WERE CLOSED DOWN. THE CONTACT DISCOVERED NHTSA CAMPAIGN ID NUMBER 07V555000 (POWER TRAIN: AUTOMATIC TRANSMISSION: LEVER AND LINKAGE: COLUMN SHIFT) AND TOOK THE VEHICLE TO ANOTHER DEALER. THE DEALER STATED THAT THEY WOULD REPAIR ONE ISSUE UNDER THE RECALL, BUT ANOTHER ISSUE HAD TO BE REPAIRED FOR \$700 AT THE CONTACT'S EXPENSE. THE MANUFACTURER STATED THAT BECAUSE SHE WAS THE SECOND OWNER, SHE WOULD HAVE TO PAY OUT OF POCKET. THE CURRENT AND FAILURE MILEAGES WERE 85,289.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Even after fixing the re-call problem
vehicle still acts the same. Hard to put
in park and other gears.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

COLUMBUS OH 430

21 AUG 2008 PM 1 1

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

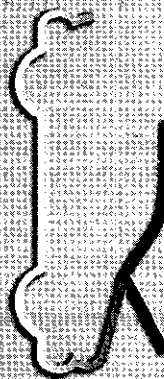
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration