

DOT Auto Safety Hotline				FOR AGENCY USE ONLY 100148	
 U.S. Department of Transportation National Highway Traffic Safety Administration 2008 SEP -9 PM 4:22 DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				Date Received MAY 28 2010 01-AUG-2008	
				Repository ☐ Reference No. 10236617	
OWNER INFORMATION (Type or Print)				Daytime Telephone Number	
Name				E-mail Address	
Address				Evening Telephone Number (SAME)	
City SYLVAN BEACH		State NY	Zip Code	(All lower case)	
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA will address to the vehicle manufacturer.				☐ YES ☒ NO	
Signature of Owner				Date 8/10/08	
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JTKKU10488J		Make TOYOTA	Model SCION XD	Model Year 2008 6232A	
Date Purchased 12/7/2007	Dealer's Name and Telephone Number Nue Toyota		Engine: 1.8L No: Cylinders 4	Fuel Type: Regular Gasoline	
Original Owner ☒	Dealer's City Oneida	State N.Y.	Zip Code 13421		
Transmission Type Automatic 4-speed	☒ Antilock Brakes ☒ Cruise Control	Powertrain ?	Vehicle Component Code 025000 ELECTRONIC STABILITY CONTROL		
			Multiple Failure: Could not stop by applying brakes		
FAILED COMPONENT(S)/PART(S) INFORMATION					
Incident Date(s) 28-JUL-2008	Failure Mileage 9750	Failure Speed 34	I could not steer the car - even after I hit the parked car. The car did not veer - it continued straight.		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code			Tire Failure Type		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police Y	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL*THE CONTACT OWNS A 2008 TOYOTA SCION XD WHILE DRIVING APPROXIMATELY 34 MPH, THE VEHICLE SPONTANEOUSLY JERKED TO THE RIGHT. THE CONTACT DEPRESSED THE BRAKE PEDAL, BUT THE VEHICLE WOULD NOT STOP. THE VEHICLE CRASHED INTO A PARKED VEHICLE AND SOME BUSHES; HOWEVER, THE ONLY THING THAT STOPPED THE VEHICLE WAS THE MUD. THE ENGINE CONTINUED REVVING UNTIL THE IGNITION WAS TURNED OFF. DURING THE FAILURE, THE CONTACT COULD NOT CONTROL THE STEERING COLUMN NOR THE VEHICLE BECAUSE THE ELECTRONIC STABILITY CONTROL SYSTEM FAILED. IN THE EVENT THAT AT LEAST ONE WHEEL LOSES TRACTION, THE STABILITY SYSTEM PREVENTS THE DRIVER FROM STEERING THE VEHICLE. IT WILL ALIGN THE VEHICLE TO MOVE STRAIGHT FORWARD, THUS PREVENTING THE CONTACT FROM CONTROLLING THE VEHICLE IN THE EVENT OF AN EMERGENCY. THE CONTACT HAS A COPY OF THE POLICE REPORT AND PICTURES OF THE FAILURE. AS OF AUGUST 1, 2008, THE CAUSE OF THE FAILURE IS STILL UNDER INVESTIGATION. THE VEHICLE SUSTAINED MODERATE DAMAGE. THE FAILURE AND CURRENT MILEAGES WERE 9,750.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

base

It is an XD not XB

Requested

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I will be sending you shortly a copy of the State police report and a detailed description of the incident including six photographs and a copy of the window sticker. While the optional Vehicle Stability Control (VSC) which came with my vehicle performed well in the winter, it did not on 7/28/08 at 2:15 p.m. ~~in~~ clear & dry road conditions. This electronic system which is designed to help the driver maintain control under adverse conditions did just the opposite! It prevented me from maintaining control! The dealership, NYE Automotive Group of Oneida, N.Y. has been requested to examine the system by our insurance company AMICA.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

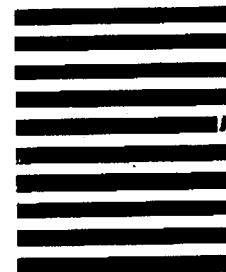
National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

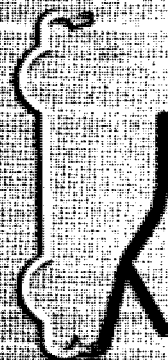
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**

