



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
28-JUL-2008	Reference No. 10235997

**OWNER INFORMATION (Type or Print)**

Name	Daytime Telephone Number	E-mail Address
Address	Evening Telephone Number	
City LYNN	State MA	Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1GHDT13WXY	Make OLDSMOBILE	Model BRAVADA	Model Year 2000
Date Purchased 2000	Dealer's Name and Telephone Number BOCH		Engine: No: Cylinders 6
Original Owner <input type="checkbox"/>	Dealer's City NORWOOD MA	State	Zip Code
Transmission Type AUTO	<input checked="" type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Fuel Type: REG.
Vehicle Component Code 160000 STRUCTURE		Multiple Failure:	

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 26-JUL-2008	Failure Mileage 85000	Failure Speed 0
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**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location: FRAME / TRANS MOUNT
Tire Component Code	Tire Failure Type	

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2000 OLDSMOBILE BRAVADA. THE CONTACT HEARD A LOUD NOISE COMING FROM THE MUFFLER. WHEN THE VEHICLE WAS INSPECTED BY A MECHANIC, HE WAS INFORMED THAT THE TRANSMISSION MOUNT CROSS MEMBER OF THE FRAME WAS ROTTED AND READY TO BREAK LOOSE. THE CURRENT AND FAILURE MILEAGES WERE 85,000.

I HAD A GASKET LEAK IN MY EXHAUST. WHEN I BROUGHT IT TO BE CHECK THEY FOUND THE CROSS MEMBER WAS ROTTED AWAY IN ONE SPOT. THE INTEGRITY OF THE REST OF THE PART WAS FINE MINOR SURFACE RUST. JUST THE ONE SPOT WAS RUSTED THROUGH. I DONT KNOW IF IT WAS STAMPED IN THAT AREA OR WHY IT WAS ONLY THAT SPOT

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ROTTED TRANS/CROSS MEMBER IN ONE LOCALIZED AREA.  
I WAS LUCKY TO NOTICE THIS BEFORE IT LET GO.  
THERE IS A LOT OF WEIGHT ON IT. IT ALSO IS  
PART OF THE FRAME. I DONT KNOW IF ITS A  
PROBLEM WITH THE MANUFACTURING PROCESS LIKE STAMPING  
OR CLEANING IN THAT AREA OR WHY JUST THAT AREA.  
IRONICALLY IT IS THE HEAVIEST AND THICKEST AREA OF  
THE PART. THIS IS A HUGE SAFETY CONCERN AND NEEDS  
TO BE LOOKED INTO I WOULD HATE TO BE IN A VEHICLE  
DRIVING AT HIGH SPEED AND HAVE IT LET GO!! I HOPE IT  
IS JUST AN ISOLATED INCIDENT AND THEY ARE NOT ALL ROTTING.  
THIS PROBLEM WAS ALSO REPORTED TO GM.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

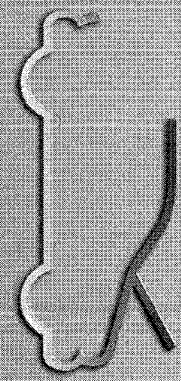
**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC  
POSTAGE WILL BE PAID BY ADDRESSEE



US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Ave SE  
Washington, DC 20077-9382



Think your vehicle has a safety defect?



If so:  
Use the enclosed form to file a report.

or visit:  
[www.safercar.gov](http://www.safercar.gov)

or call:  
Vehicle Safety Hotline  
888-327-4236



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