U.S. Department of Transportation
National Highway Traffic Safety Administration

2008 SEP 22 PM 1:45

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
28-JUL-2008	Reference No. 10235971

OWNER INFORMATION (Type or Print)

Name	Daytime Telephone Number	E-mail Address
Address	Evening Telephone Number	
City KALAMAZOO	State MI	Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ *YES* ☒ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date __/__/__

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
1G4CW52K2SH	BUICK	PARK AVENUE	1995

Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
Original Owner ☐	Dealer's City	State	Zip Code	No: Cylinders	

Transmission Type	☐ Antilock Brakes ☐ Cruise Control	Powertrain	Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING
			Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	
24-JUL-2008	178000	15	MOUNTS CAME LOOSE FROM FRAME WHOLE MOTOR ONLY HELD BY FRONT MOUNTS HIT THE PAVEMENT!

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION
(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1995 BUICK PARK AVENUE. WHILE DRIVING BETWEEN 15-20 MPH, THE MOTOR MOUNT FAILED AND THE ENGINE FELL FROM THE VEHICLE WITHOUT WARNING. THERE WAS NO STEERING ABILITY AFTER THIS OCCURRED. A MECHANIC STATED THAT THE REAR MOTOR MOUNT WAS LOOSE. THE FAILURE MILEAGE WAS 178,000.

BOOM! MY MOTOR NOT HELD BY ANYTHING BUT FRONT MOTOR MOUNTS! SOUNDED LIKE A BOMB - PEOPLE CAME RUNNING FROM A NEARBY BUSINESS TO SEE WHAT HAPPENED. OWNERS SHOULD BE WARNED - NO REPAIR - CAR TOTALED! SCRAP!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

HAD I BEEN ON I-94 AS PLANNED - IT WOULD HAVE SEEMED THE MOTOR FELL DUE TO THE ACCIDENT - AND WOULD NOT BE KNOWN TO BE THE CAUSE! I WOULD NOT BE HERE TO TELL AND WHO KNOWS HOW MANY OTHERS WOULD HAVE BEEN INVOLVED AS MY CAR WENT END OVER END.

MY CAR WAS BEAUTIFUL! VERY LITTLE RUST SHOWED! THE WHOLE UNDERNEATH WAS SO RUSTED YOU COULD CRUMBLE IT WITH YOUR FINGERS! I HAD ONLY OWNED IT A SHORT TIME ABOUT 1 yr. AND HAD NO IDEA, IT WAS THAT BAD! DID NOT "LOOK" THAT BAD.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
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Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382