



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

25-JUL-2008

Repository ☐

Reference No.
10235729

OWNER INFORMATION (Type or Print)

Name

Address

City

CINCINNATI

State

OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 8/13/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1C3EJ56H1T

Make

CHRYSLER

Model

CIRRUS

Model Year

1996

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Vehicle Component Code

022000 SUSPENSION: REAR

☐ Cruise Control

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

20-JUN-2008

Failure Mileage

80000

Failure Speed

30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1996 CHRYSLER CIRRUS. WHILE DRIVING 30 MPH, THE DRIVER'S SIDE LOWER TIE ROD DROPPED FROM THE VEHICLE AND THE TIRE TURNED AT A NINETY DEGREE ANGLE. THE CONTACT LEFT THE VEHICLE TO GET A TOW AND, WHEN HE RETURNED, THE POLICE REMOVED THE VEHICLE. CHRYSLER STATED THAT THE VEHICLE HAD PREVIOUSLY BEEN REPAIRED ACCORDING TO NHTSA CAMPAIGN ID NUMBER 97V201000 (CONTROL ARM: BALL JOINT SEPARATION). THE CURRENT AND FAILURE MILEAGES WERE 80,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I LOSS MY JOB DUE TO NO TRANSPORTATION I AM A
HEAVY EQUIPMENT OPERATOR WITH LOCAL 18. I WAS NOT
INJURED AND NO ONE ELSE WAS INJURED. EVERY TIME I CALLED
CHRYSLER I TALK TO THEIR REPRESENTATIVE IN INDIA AND THEY
DO NOT SPEAK ENGLISH VERY WELL. I CALLED APPROXIMATELY 20
TIMES. AT FIRST (10) TIMES THE REPRESENTATIVES SAID THAT I
WOULD BE RE-INDEMBARSTED. NOW THEY TOLD ME THAT I AM ON
MY OWN. CHRYSLER DO NOT STAND BEHIND THEIR PRODUCTS AS
FAR AS I'M CONCERNED. YOUR HELP WOULD BE APPRECIATED.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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NECESSARY
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IN THE
UNITED STATES

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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



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