



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

23-JUL-2008

Repository ☐

Reference No.
10235520

OWNER INFORMATION (Type or Print)

Name

Address

City

TORRANCE

State

CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 8/09/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FTRX17L1X

Make

FORD

Model

F-150

Model Year

1999

Date Purchased

11-2002

Dealer's Name and Telephone Number

Auction

Engine:

No: Cylinders

Fuel Type:

unleaded

Original Owner

☐

Dealer's City

Anaheim, Ca.

State

Ca.

Zip Code

Transmission Type

Automatic

☒ Antilock Brakes

☐ Cruise Control

Powertrain

Powersteering

Vehicle Component Code

180000 VEHICLE SPEED CONTROL

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

19-JUL-2008

Failure Mileage

112000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☒ Yes ☐ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

NY

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1999 FORD F-150. THE VEHICLE CAUGHT FIRE UNDER THE HOOD WHILE PARKED. A FIRE REPORT WAS FILED. THE MANUFACTURER INVESTIGATED THE FAILURE AND CONCLUDED THAT THE FIRE WAS CAUSED BY THE VEHICLE SPEED CONTROL SENSOR. THE MANUFACTURER WILL REPLACE THE VEHICLE. THE CURRENT AND FAILURE MILEAGES WERE 112,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

TRUCK PARKED ON THE STREET WHILE
I WAS WORKING HEARD NOISES WENT
OUT AND THE NEIGHBORS HAD CALLED THE
FIREFIGHTER DUE TO THE FACT THE TRUCK WAS
ON FIRE.

ATTACHED IS COPY OF LETTER SENT TO
FORD MOTOR WHICH IS
SELF EXPLANATORY.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

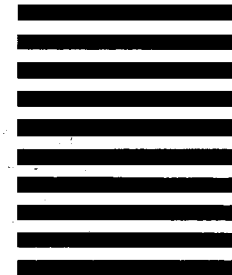
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**



BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

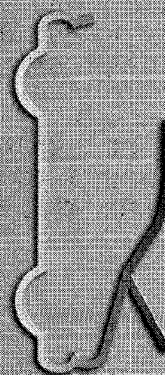
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



[REDACTED]
TORRANCE, CA. [REDACTED]

AUGUST 9, 2008

FORD MOTOR COMPANY
CLAIMS DEPARTMENT
P.O. BOX 70
DEARBORN, MICHIGAN 48121-0070

COPY

REF: CASE [REDACTED]

ATTN: [REDACTED]

DEAR [REDACTED]:

I AM IN RECEIPT OF YOUR LETTER DATED 7-23-08 REGARDING SUBJECT CASE.

AS PER YOUR REQUEST, I AM ATTACHING THE FOLLOWING DOCUMENTS:

COPY OF THE FIRE REPORT.
COPY OF THE VEHICLE TITLE.
8 COLOR PHOTOGRAPHS OF THE VEHICLE.
COPY OF YOUR LETTER.
COPY OF REGISTRATION STATEMENT.

AS FAR AS THE MAINTENANCE OF THE VEHICLE, THE OIL CHANGE WAS DONE EVERY 3/4 MONTHS AND THE TUNE UP ONCE A YEAR. I DON'T HAVE COPY OF THOSE PAPERS BECAUSE, FIRST THEY WERE KEPT IN THE GLOVE COMPARTMENT AND SECOND I HAVE THE CAR FOR 8 YEARS AND YOU DON'T KEEP THESE PAPERS FOR THIS LONG.

I ONLY HAD LIABILITY INSURANCE, THEREFORE I DIDN'T REPORT THIS CASE TO THE INSURANCE CO. WHAT I DON'T UNDERSTAND IS IF THIS IS A DEFECTIVE ISSUE AS IS WAS SAID TO ME WHEN I CALLED TO REPORT THE FIRE, WHY DIDN'T I GET A RECALL NOTIFICATION?

I HAD TO TOW THE TRUCK TO MY HOUSE AND IS PARKED IN THE DRIVE-WAY ALL COVERED, BUT STILL YOU COULD SMELL AND WHEN IS WINDY, ASHES STILL FLY AWAY. WHEN THE NEIGHBORS START COMPLAINING, I WILL HAVE TO MOVE IT AND THIS COST MONEY THAT I DON'T HAVE. I DEPEND ON MY TRUCK FOR MY WORK AND IF I DON'T WORK, I CANNOT PAY BILLS, MORTGAGE, ETC.ETC. I ALSO HAVE A FAMILY.

THE DAY OF THE FIRE, ON MY WAY TO WORK, I TURNED THE AIR CONDITIONER AND A BURNING SMELL WAS FELT NOT TOO STRONG. PARKED THE TRUCK, WENT TO WORK AND AFTER A WHILE, I HEARD NOISES WENT OUT AND THE NIGHBORS HAD CALLED THE FIREFIGHTERS.

THE U.S. DEPARTMENT OF AUTO SAFETY WAS NOTIFIED AND THEIR CASE NUMBER IS [REDACTED] YOUR PROMPT ATTENTION TO THIS MATTER IS GREATLY APPRECIATED BECAUSE I CANNOT CONTINUE WITH THIS SITUATION FOR TOO MUCH LONGER, I NEED THE TRUCK TO WORK SO I CAN FULFILL MY OBLIGATIONS.

SINCERELY,
[REDACTED]

ENCLS.

CITY OF LOS ANGELES

CALIFORNIA

GENETHIA HUDLEY-HAYES
PRESIDENT

CASIMIRO U. TOLENTINO
VICE PRESIDENT

DIANA M. BONTÁ
ANDREW FRIEDMAN
JILL FURILLO

BLANCA GOMEZ-REVELLES
EXECUTIVE ASSISTANT II



ANTONIO R. VILLARAIGOSA

MAYOR

200 NORTH MAIN STREET
LOS ANGELES, CA 90012

DOUGLAS L. BARRY
FIRE CHIEF

Arson Investigation Section
(213) 485-6095

1700 Stadium Way, Rm. 109

LA, CA 90012

<http://www.lafd.org>

07/28/2008

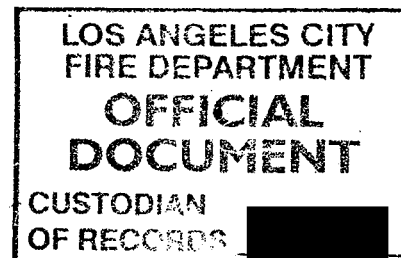
Incident Date: 07/19/2008
Exposure Number: 000 of 000
Member Name: [REDACTED]

Incident Number: 0680
Station Number: 068
Phone #: [REDACTED]

Time of Alarm: 15:51
Dispatch Location: 2112 S HILLCREST DR X W 23RD ST MET
Incident Location: 02112 S HILLCREST DR LOS ANGELES CA [REDACTED]

Owner's Name: [REDACTED]
Corporation: [REDACTED]
Occupant's Name: [REDACTED]
Doing Business As:

Type of Incident: Passenger vehicle fire
Property Use: Residential street-road or residential driveway
Origin of Fire: Engine area-running gear-wheel area
Floor of Origin: N/A
Heat Source: Heat from powered equipment (other)
Cause of Ignition: Failure of equipment or heat source
Item 1st Ignited: Flammable liquid/gas - in/from engine or burner
Material 1st Ignited: Gasoline



Mobil Equipment

Make: Ford

Est. Property Loss: \$10,000.00

Lic/VIN: [REDACTED]

Est. Content Loss: \$0.00

Information contained in this report is intended for the sole use of the Los Angeles Fire Department. Estimations and evaluations made herein represent 'most likely' and 'most probable' cause and effect. Any representation as to validity or accuracy of data contained in this report, except where it pertains to the statistical data base of the City of Los Angeles, is neither intended nor implied.

For further information, questions and/or corrections, please contact the named member at the station designated near the top of this report.

Incident Information:

[Back to Listing](#)

Incident Date: 07/19/2008 Incident #: 0680

Inc./Exposure: 000 of 1

[Go To Incident](#)

Fire: 000 of 1

[Go To Fire](#)

Units: LF094 of 1

[Go To Unit](#)[Add Unit](#)

Incident Quick Summary:

Incident Address: 02112 S HILLCREST DR LOS ANGELES CA 90016

Exposure: 000 of 000

Number of Unit Dispatch: 1

FS District: 068

Census Loc:
068W

Alarm Time: 15:51:00

On Scene
Time:

15:56:00

Complete Time: 16:26:00

Dispatch Incid. Type:

AUTO

AUTOMOBILE FIRE - MOBILE PROPERTY
OUTSIDE

Incident Type:

131

Passenger vehicle fire

Action Taken 1 :

11

Extinguish

Cause of Ignition:

3

Failure of equipment or heat source

On Site Material 1:

N/A

Prop. Use:

962

Residential street-road or residential driveway

Property Loss \$: 10000

Content Loss \$: 0

Firefighter:

Injury: 0

Death: 0

Civilian:

Injury: 0

Death: 0

Comment: APPROX 2000 FORD F-150 WITH ENGINE COMPARTMENT AND INTERIOR WELL INVOLVED. OWNER SAID HE WHILE DRIVING HE SMELLED A FUEL TYPE SMELL PRIOR TO THE FIRE.

