



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

23-JUL-2008

Repository

Reference No.

10235502

OWNER INFORMATION (Type or Print)

Name

Address

City

LONCHMONT

State

NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner Date 8/13/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

4T1BE30K76L

Make

TOYOTA

Model

CAMRY

Model Year

2006

Date Purchased

11/9/05

Dealer's Name and Telephone Number

NEW ROCHELLE TOYOTA

Engine:

No: Cylinders

FOUR

Fuel Type:

GASOLINE

Original Owner

Dealer's City

NEW ROCHELLE

State

N.Y.

Zip Code

10801

Transmission Type

AUTOMATIC

Antilock Brakes

Powertrain

Cruise Control

Vehicle Component Code

030000 SERVICE BRAKES, HYDRAULIC

Multiple Failure: AT WILL

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

23-NOV-2005

Failure Mileage

3

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 TOYOTA CAMRY. THE CONTACT STATED THAT THE BRAKE PEDAL WAS VERY SOFT AND SIMILAR TO STEPPING ON A SPONGE. HE STATED THAT THERE WAS NO RESISTANCE IN THE BRAKES AND THE PEDAL HAS TO BE DEPRESSED ALL THE WAY TO THE FLOORBOARD FOR THE VEHICLE TO STOP. THE TOYOTA DEALER STATED THAT THIS WAS A NORMAL OCCURRENCE. THE DEALER LATER REPAIRED THE BRAKE PEDAL FOR FREE, SO THAT THERE WOULD BE A LITTLE MORE RESISTANCE. THE FAILURE MILEAGE WAS 3 AND CURRENT MILEAGE WAS 5,000.

THE LAST TEST, WITH MY PRESENCE, HAD THE CAR AT REST. THE CAR REMAINED WITH THE DEALERSHIP FOR ONE DAY.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE BRAKE PEDAL TRAVELS 3/4 OF THE WAY DOWN WHEN IT IS DEPRESSED; THE FEEL OF THE RESISTANCE IS SPONGY. THE PEDAL ULTIMATELY REACHES THE CAR'S FLOOR WITHIN ONE TO ONE AND ONE HALF MINUTES. AT THIS POINT, THERE IS NO LONGER ANY BRAKING EFFECT. DURING THE LAST TEST, THE MECHANIC APPLIED STEADY PEDAL PRESSURE WHILE THE CAR WAS AT REST, ENGINE IDLING. THE PEDAL REACHED THE FLOOR. I'M CONFIDENT THAT THE DEALERSHIP DID ITS BEST DURING THE SIX VISITS. HOWEVER, TO NO AVAIL. I'VE DRIVEN MANY VEHICLES, AND NEVER HAD THIS EXPERIENCE. MY CONCERN IS THAT THIS MIGHT REQUIRE A MASS ~~RECALL~~ ^{ATTACH ADDITIONAL SHEETS IF NECESSARY} RECALL, BOTH FOR THE DRIVERS AND PEDESTRIANS SAFETY.

U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

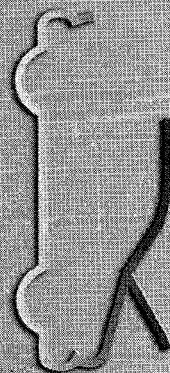
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



Customer Number: [REDACTED]

Invoice No: 175458

INVOICE

NEW ROCHELLE TOYOTA

47 CEDAR STREET - NEW ROCHELLE, NY 10801
N.Y.S. SHOP I.D. # 7059832
(914) 576-8050
FAX (914) 576-1825
www.toyotasuperstore.com

LARCHMONT, NY [REDACTED]

Home: [REDACTED]

Bus:

Cell:

SERVICE ADVISOR: 733 IRVIN W PANETO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
GREEN	06	TOYOTA CAMRY	4T1BE30K76L [REDACTED]		6078 6078	[REDACTED]	
DEL DATE	IN SERVICE DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
09NOV05			16:30 21JUL08			CASH	21JUL08
R.O. OPENED	READY	OPTIONS:					
11:27 21JUL08	15:52 21JUL08	STK:T80342 DLR [REDACTED]					

SECTION	OPCODE	TECH	TOTAL
A	C,S	WHEN COMING TO A COMPLETE STOP BRAKE PEDAL GOES DOWN TO THE FLOOR CHECK AND ADVISE. 00 PERFORMED ROAD TEST AND COULD NOT DUPLICATE CUSTOMER CONCERN AT THIS TIME. ADVISED TO CUSTOMER NORMAL CHARECTIRISTICS OF VEHICLE. 5914 ISP	
TOTAL LINE A:			\$ 0.00

Customer Number: [REDACTED]

Invoice No: 170680

DUPLICATE 1

INVOICE

NEW ROCHELLE TOYOTA

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www.toyotasuperstore.com

LARCHMONT, NY [REDACTED]

Home: [REDACTED]

Bus:

Cell:

SERVICE ADVISOR: 765 CAROLYN HARRIS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
GREEN	06	TOYOTA CAMRY	4T1BE30K76L [REDACTED]		5379 5381	[REDACTED]	
DEL DATE	IN SERVICE DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
09NOV05			16:30 12MAY08			CASH	14MAY08
R.O. OPENED	READY	OPTIONS:					
13:11 12MAY08	11:20 14MAY08	STK:T80342 DLR [REDACTED]					

SECTION	OPCODE	TECH	TOTAL
A	00 R B	811 ISP	
TOTAL LINE A:			\$ 0.00
B	C,S	BRAKE PEDAL GOES DOWN TO FLOOR WHEN AT A COMPLETE STOP FOR ABOUT A MINUTE OR SO.(CHECK AND ADVISE) 00 CLEANED AND ADJUSTED REAR BRAKES PERFORMED ROADTEST DID NOT DUPLICATE TRAVEL ON BRAKE PEDAL. 811 ISP 7 00289-2BC00-CA NON CHLOR BRAKE CLNR	
TOTAL LINE B:			\$ 0.00

THANK YOU FOR CHOOSING
NEW ROCHELLE TOYOTA
IF YOUR SERVICE VISIT WASN'T
EXCELLENT
PLEASE CONTACT OUR
CUSTOMER RELATIONS DEPARTMENT
AT 914-576-8050

CUSTOMER #: [REDACTED]

1 2 5 9 1 1

WORKORDER

PAGE 1



47 CEDAR STREET - NEW ROCHELLE, NY 10801
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(914) 576-8050
FAX (914) 576-1825
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LARCHMONT, NY [REDACTED]
HOME: [REDACTED] BUS: [REDACTED]

SERVICE ADVISOR: 733 PANETO, IRVIN W

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
GREEN	06	TOYOTA CAMRY	4T1BE30K76U [REDACTED]		2143/ [REDACTED]	[REDACTED]	
DEL DATE	IN SERVICE DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
09NOV05 IS			16:30 03MAY06		85.00	CASH	
R.O. OPENED	READY	OPTIONS: STK:T60342 DLR [REDACTED]					
03MAY2006 10:44							

LINE #	OP CODE	TECH.	TYPE	DESCRIPTIONS/INSTRUCTIONS
# A	31		INCP	CHANGED ENGINE OIL & FILTER NEXT LOF IN 3750 MILES 31
# B	00		CP	C,S WHEN BRAKING PEDAL FEELS VERY SPUNGY AND CAR TAKES TO LONG TO STOP.

Customer Number: [REDACTED] Invoice No: 136796

INVOICE

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(914) 576-8050
FAX (914) 576-1825
www.toyotasuperstore.com

LARCHMONT, NY [REDACTED]

Home: [REDACTED]
Bus: [REDACTED]
Cell: [REDACTED]

SERVICE ADVISOR: 733 IRVIN W PANETO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
GREEN	06	TOYOTA CAMRY	4T1BE30K76U [REDACTED]		2634 2635	[REDACTED]	
DEL DATE	IN SERVICE DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
09NOV05			16:30 08NOV06			CASH	08NOV06
R.O. OPENED	READY	OPTIONS: STK:T60342 DLR:31135					
08:49 08NOV06	10:06 08NOV06						

SECTION	OPCODE	TECH	TOTAL
A	763	CHANGED ENGINE OIL & FILTER NEXT LOF IN 3750 MILES 31 31 CHANGED ENGINE OIL & FILTER NEXT LOF IN 3750 MILES 31 763 CP 7 90915-YZZF1 FILTER S/A, OIL 5 00279-PMP40 5W30 MOBIL OIL	\$ 26.95
B	763	NEW YORK STATE INSP 08 08 NEW YORK STATE INSP 08 763 CPNY	\$ 10.00
C	763	C.S WHEN AT A COMPLETE STOP ENGINE VIBRATES PLEASE CHECK AND ADVISE. CAUSE: F 00 PERFORMED ROAD TEST AND COULD NOT DUPLICATE CONCERN. PERFORMED OBD TESTING AND COULD NOT RETRIEVE ANY TROUBLE CODES. 763 INC	\$ 0.00

ALL QUOTES GOOD FOR 30 DAYS

Customer Number: [REDACTED] Invoice No: 135331

INVOICE

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www.toyotasuperstore.com

LARCHMONT, NY

Home: [REDACTED]

Bus:

Cell:

SERVICE ADVISOR: 733 IRVIN W PANETO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
GREEN	06	TOYOTA CAMRY	4T1BE30K76U [REDACTED]		2549 2550	[REDACTED]	
DEL DATE	IN SERVICE DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
09NOV05			16:30 16OCT06		85.00	CASH	16OCT06
R.O. OPENED	READY	OPTIONS:					
07:48 16OCT06	09:03 16OCT06	STK:T60342 DLR:31135					

SECTION	OPCODE	TECH	TOTAL
A	C,S CAR SHAKES WHEN BRAKING (SOP)		
	CAUSE: F		
	00 FOUND REAR DRUMS HIGH GALZED BLUE/REPLACED REAR DRUMS ROAD TESTED ALL OK.		
	763 W		
	2 42431-06100 DRUM, BRAKE		(N/C)
	FC: PART#: COUNT:		(N/C)
	CLAIM TYPE: W		
	AUTH CODE: 472021A		
	PARTS: 0.00	LABOR: 0.00	OTHER: 0.00
	TOTAL LINE A:		\$ 0.00

Customer Number: [REDACTED] Invoice No: 134952

INVOICE

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LARCHMONT, NY

Home: [REDACTED]

Bus:

Cell:

SERVICE ADVISOR: 733 IRVIN W PANETO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
GREEN	06	TOYOTA CAMRY	4T1BE30K76U [REDACTED]		2520 2522	[REDACTED]	
DEL DATE	IN SERVICE DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
09NOV05			WAIT 10OCT06		85.00	CASH	10OCT06
R.O. OPENED	READY	OPTIONS:					
07:42 10OCT06	10:06 10OCT06	STK:T60342 DLR:31135					

SECTION	OPCODE	TECH	TOTAL
A	C/S VEHICLE IS SHAKING WHEN BRAKING		
	CAUSE: WARPED		
	473025A RESURFACED BOTH SIDES FRONT BRAKE ROTORS		
	763 W		
	FC: 91-13 PART#: COUNT:		(N/C)
	CLAIM TYPE: W		
	AUTH CODE:		
	PARTS: 0.00	LABOR: 0.00	OTHER: 0.00
	TOTAL LINE A:		\$ 0.00
B	C/S CHECK ACCELERATOR PEDAL, NOT SMOOTH WHEN ACCELERATING, ROAD TEST WITH CUST		
	NONPF NORMAL OPERATION, NO PROBLEMS FOUND		
	763 ISP		
	PARTS: 0.00	LABOR: 0.00	OTHER: 0.00
	TOTAL LINE B:		\$ 0.00

ALL QUOTES GOOD FOR 30 DAYS