



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

23-JUL-2008

Repository ☐

Reference No.
10235491

OWNER INFORMATION (Type or Print)

Name

Address

City

EAST HARTFORD

State CT

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA will NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 4/6/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1N4BA41E56C

Make

NISSAN

Model

MAXIMA

Model Year

2006

Date Purchased

6/2/08

Dealer's Name and Telephone Number

HART NISSAN 860-549-2800

Engine:

No: Cylinders

Fuel Type:

UN-LEADED

Original Owner

☐ TRADE

Dealer's City

HARTFORD

State

CT

Zip Code

06120

Transmission Type

☒ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

030000 SERVICE BRAKES, HYDRAULIC

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

01-JUN-2008

Failure Mileage

26000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

GOOD YEAR

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 NISSAN MAXIMA. IN RAINY WEATHER, THE CONTACT HEARS A CLUCKING SOUND WHEN THE BRAKE PEDAL IS DEPRESSED. THE VEHICLE HAS BEEN TO THE DEALER THREE TIMES, BUT THEY WERE UNABLE TO IDENTIFY THE CAUSE OF THE FAILURE. AFTER THE VEHICLE HAS WARMED UP, THE CLUCKING SOUND STOPS. THE DEALER REPAIRED THE ROTORS, BUT THE FAILURE STILL PERSISTS. THERE WERE NO WARNING LIGHTS ILLUMINATED AT THE TIME OF THE FAILURE. THE FAILURE MILEAGE WAS 26,000 AND CURRENT MILEAGE WAS 27,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

DURING COLD TEMPERATURE, whenever it RAIN Soon AS
brakes is Applied Loud NOISE can be HEARD, "VERY SCARY"
this HAS been going on Since purchase of vehicle.
Vehicle was TAKEN back to DEALER on (4) OCCASIONS
for the Same Problem, but Problem did not go AWAY, I AM
VERY Annoyed, And Also Soon SNOW will be Here And
I am Getting MORE SCARY, DRIVING This vehicle you dont know
what going to happen if the brakes should fail.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

RD CT 061

10 NOV 2008 PM 6

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NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

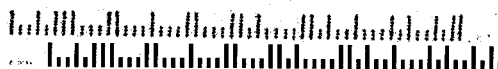
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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**

20077+9382



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration

