



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

21-JUL-2008

Repository ☐

Reference No.
10235192

OWNER INFORMATION (Type or Print)

Name

Address

City

ALBURN

State PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side

1G1ZS51F66

Make

CHEVROLET

Model

MALIBU

Model Year

2006

Date Purchased

7/31/06

Dealer's Name and Telephone Number

Scott's of Allentown, PA

Engine:

No: Cylinders

Fuel Type:

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

Automatic

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

010000 STEERING

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

01-JUL-2008

Failure Mileage

58000

Failure Speed

1

See Attached Receipts

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 CHEVROLET MALIBU. WHILE DRIVING BETWEEN 1 -75 MPH, THE STEERING WHEEL WOULD HAVE A LOT OF "PLAY". THE WHEEL WOULD MAKE DRIVING EASY AT TIMES, BUT HARDER AT OTHER TIMES. WHILE THE VEHICLE WAS NOT MOVING, THE STEERING WHEEL WOULD CONTINUE TO MOVE AROUND. WHILE DRIVING AT VARIOUS SPEEDS OR TURNING INTO A TIGHT SPACE, IT WAS DIFFICULT TO ESTIMATE HOW FAR TO TURN THE STEERING WHEEL. THE FAILURE MILEAGE WAS 58,000 AND CURRENT MILEAGE WAS 59,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

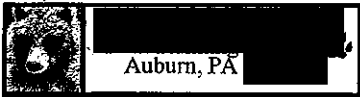
ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Steering wheel jerks at all speeds, including 0. Caused unexpected movement of vehicle on highways at high speeds. Receipts for repairs are attached.

ATTACH ADDITIONAL SHEETS IF NECESSARY



of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



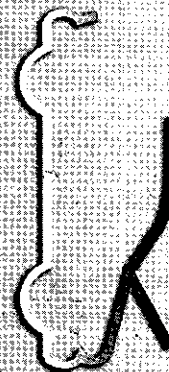
POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**

**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

bob weaver

22nd St. & West Market St.

Pottsville, PA 17901

Phone: 570-622-7191

Fax: 570-628-3610

service@weaverchev.com



SERVICE INVOICE

CHEVROLET BUICK PONTIAC GMC

R/O 68840		VIN 1G1ZS51F66		DATE IN 07/18/08	
YEAR 2006	MAKE CHEVROLET	MODEL MALIBU LS	COLOR GREEN	TIME IN 07:09	
MILES IN 59126	MILES OUT 59126	FIRST USE 08/01/06	USC AUBURN PA	CLOSED 07/18/08	
SEE ALSO				WRITER 7106 MIKE K	

(1) CUST STATES STEERING WHEEL TURNS AT IDLE???
CUST MUST TD WITH TECH!!!
TEST DROVE VEHICLE WITH CUST, VERIFIED
CONCERN. DIAGNOSED AS FAULTY TORQUE SENSOR
REQUIRES STEERING COLUMN REPLACEMENT.
REPLACED STEERING COLUMN & TEST DROVE
CONDITION IS GREATLY IMPROVED, BUT DID NOTICE
SLIGHT SHAKE AT HIGHWAY SPEEDS... CONTACTED
TAC (CASE #10396190) SPOKE TO SCOTT KENNEDY,
ADVISED TO REPLACE MOTOR MODULE DUE TO
ONGOING CONCERNS WITH NEW COLUMN INSTALLATION
ON THIS MODEL VEHICLE. ORDERED NEW MOTOR
MODULE, WILL CONTACT CUST WHEN PART ARRIVES.
(79-7584 JOE T-) A

Labor	T79 25	185.00
15926870 (COLUMN)	1	359.00
Total Labor		185.00
Total Parts		359.00

Total Repair (Customer) 544.00

BY LAW YOU HAVE THE RIGHT TO AN ESTIMATE OF THE
EXPECTED COST OF REPAIRS OR SERVICES. INITIAL YOUR CHOICE:

WRITTEN
ESTIMATE

ORAL
ESTIMATE

NO
ESTIMATE

TERMS: STRICTLY CASH UNLESS ARRANGED OTHERWISE

I hereby authorize the repair work herein set forth to be done by you along with the necessary parts and materials to be furnished by you and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or materials for any reason and that you neither assume nor authorize anyone to assume any liability in connection with such repair. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the vehicle to secure the amount of repairs thereto.

X

CUSTOMER'S SIGNATURE

DISCLAIMER OF WARRANTIES

The seller hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability of fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products.

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68840 Customer Copy

W/C

INT.

CUSTOMER

Labor	185.00
Parts	359.00
Sublet	.00
Paint & Mate	.00
Oil/Grease	.00
Sub Total	544.00
Tax	32.64
Total (Cash)	576.64

bob weaver



22nd St. & West Market St.
Pottsville, PA 17901
Phone: 570-622-7191
Fax: 570-628-3610
service@weaverchev.com

SERVICE INVOICE

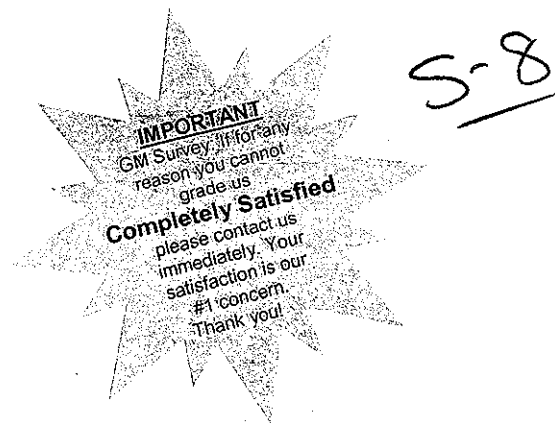
CHEVROLET BUICK PONTIAC GMC

R/O 68967		VIN 1G1ZS51F66F		DATE IN 07/22/08	
YEAR 2006	MAKE CHEVROLET	MODEL MALIBU LS	COLOR GREEN	TIME IN 06:58	
MILES IN 59194	MILES OUT 59198	FIRST USE 08/01/06	USC.	CLOSED 07/22/08	
SEE ALSO			C: () H: ()	W: ()	WRITER 7106 MIKE K

(1) CUST STATES STEERING WHEEL TURNS AT IDLE
(C-HIST)
AUTH "A"
TEST DROVE VEHICLE & VERIFIED CONCERN
CHECKED STEERING WHEEL POSITION SENSOR, OK
CONTACTED TAC (CASE #10396190) ADVISED TO
REPLACE STEERING MOTOR MODULE PER SCOTT
KENNEDY, DUE TO INTERMITTENT FAILURE OF MODUL
REPLACED MODULE PER TAC ADVICE, TEST DROVE OK
AUTH "A"
(79-7584 JOE T-) A

E7631	6D	OY	T79	11	80.39
(F) 25805894	(MOTOR)		1		298.05
Total Labor					80.39
Total Parts					298.05

Total Repair (Warranty) 378.44



BY LAW YOU HAVE THE RIGHT TO AN ESTIMATE OF THE EXPECTED COST OF REPAIRS OR SERVICES. INITIAL YOUR CHOICE: WRITTEN ESTIMATE _____ ORAL ESTIMATE _____ NO ESTIMATE _____

TERMS: STRICTLY CASH UNLESS ARRANGED OTHERWISE		DISCLAIMER OF WARRANTIES		W/C	INT.	CUSTOMER	
I hereby authorize the repair work herein set forth to be done by you along with the necessary parts and materials to be furnished by you and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or materials for any reason and that you neither assume nor authorize anyone to assume any liability in connection with such repair. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the vehicle to secure the amount of repairs thereto. X CUSTOMER'S SIGNATURE		The seller hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability of fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products.		80.39		Labor	.00
				298.05		Parts	.00
				.00		Sublet	.00
				.00		Paint & Mate	.00
				.00		Oil/Grease	.00
				378.44		Sub Total	.00
				.00		Tax	.00
				378.44		Total	.00

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68967 Customer Copy