



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
2008 ST-888-DASH-2-DOT  
(1-888-327-4238)  
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received  
21-JUL-2008  
Repository   
Reference No.  
10235121

**OWNER INFORMATION (Type or Print)**

Name [REDACTED] Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]  
Address [REDACTED] Evening Telephone Number [REDACTED]  
City HOPEWELL State VA Zip Code [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner [REDACTED] Date 7/27/08

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1G2HX52K2X [REDACTED] Make PONTIAC Model BONNEVILLE Model Year 1999  
Date Purchased 6-1999 Dealer's Name and Telephone Number ENTERPRISE - 410-766-2900 Engine: No: Cylinders 6 Fuel Type: GAS  
Original Owner [REDACTED] Dealer's City GLENBURNIE State MD Zip Code 21061  
Transmission Type AUTOMATIC  Antilock Brakes  Cruise Control Powertrain FRONT WHEEL-DRIVE Vehicle Component Code 060000 ENGINE AND ENGINE COOLING 3800  
Multiple Failure: FUEL MIRROR SWITCH

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 10-JUL-2003 Failure Mileage 63000 Failure Speed 15  
FUEL PRESSURE REGULATOR - 2007

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]  
DOT No. (Example: DOTM19ABC036)  Original Equipment  Prior Repair Failure Location: [REDACTED]  
Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
Seat Type: [REDACTED] Installation System: [REDACTED]  
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 1999 PONTIAC BONNEVILLE. IN 2003, WHILE DRIVING 15 MPH, THE CONTACT NOTICED A HUGE CLOUD OF WHITE SMOKE AT THE REAR OF THE VEHICLE. THE DEALER STATED THAT THE INTAKE MANIFOLD HAD BLOWN THE GASKET. THE INTAKE MANIFOLD GASKET WAS REPLACED AS WELL AS THE INTAKE MANIFOLD ITSELF. IN 2005, THE FUEL PRESSURE REGULATOR SWITCH BLEW OUT AND WAS REPAIRED UNDER RECALL; HOWEVER, THE FAILURE RECURRED IN 2007. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC AND THE CONTACT WAS INFORMED THAT THIS WOULD CAUSE THE ENGINE TO BLOW DUE TO LEAKAGE OF FUEL INTO THE ENGINE. ALSO, THE REAR WINDOW DEFROSTER SWITCH WOULD NOT SHUT OFF. HE HAD TO REMOVE THE FUSE TO PREVENT IT FROM DRAINING THE BATTERY. THE FAILURE MILEAGE WAS 63,000 AND CURRENT MILEAGE WAS 104,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

VEHICLE WAS REPAIRED IN 2003 FOR \$650.00  
AT ROUND TREE PONTIAC - 804-733-8721 - INVOICE 32464  
VEHICLE IN REPAIRS NOW FOR \$1206.00  
FOR SAME PROBLEM.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

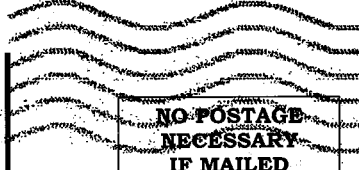
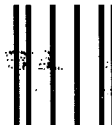
National Highway  
Traffic Safety  
Administration

1200 New Jersey Avenue SE,  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300

RICHMOND VA 232

JUL 10 2003



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

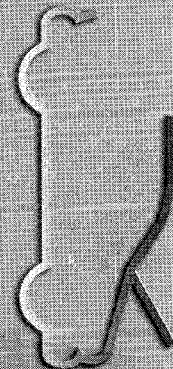
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Ave SE  
Washington, DC 20077-9382  
20077+9382**



Think your vehicle  
has a safety defect?



If so:  
Use the enclosed  
form to file a report.

or visit:  
**www.safercar.gov**

or call:  
Vehicle Safety Hotline  
**888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration

