



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
2008 SEP 25 1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 21-JUL-2008  
Repository:   
Reference No.: 10235103

**OWNER INFORMATION (Type or Print)**

Name: [Redacted]  
Address: [Redacted]  
City: LINCOLNWOOD State: IL Zip Code: [Redacted]

Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]  
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this information to the vehicle manufacturer?  
In the absence of an authorization, NHTSA will not provide this information to the vehicle manufacturer.  
Signature of Owner: [Redacted]  YES  NO  
9/17/08

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: JS1CP51A37 [Redacted]  
Make: SCOOTER Model: UNKNOWN Model Year: 9999

Date Purchased: 7-19-08 Dealer's Name and Telephone Number: CHAMPION Cycle Center 773 528-6500  
Original Owner:  Dealer's City: CHICAGO State: IL Zip Code: 60618 Engine: 650 No. of Cylinders: 650

Transmission Type: CVT (Auto)  Antilock Brakes  Cruise Control Powertrain: [Redacted] Vehicle Component Code: 160000 STRUCTURE  
Multiple Failure: [Redacted]

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): 20-JAN-2008 Failure Mileage: 4 Failure Speed: 15  
FRONT FENDER JUST FELL OFF.

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]  
DOT No. (Example: DOTM19ABC036): [Redacted]  Original Equipment  Prior Repair Failure Location: [Redacted]  
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2007 SUZUKI BURGMAN SCOOTER, MODEL AN650K7. WHILE DRIVING APPROXIMATELY 15 MPH, THE FIBERGLASS FENDER SPONTANEOUSLY FELL OFF THE VEHICLE AND BECAME CAUGHT IN THE DISC BRAKE UNIT. AS A RESULT, THE RISK OF INJURY AND A CRASH WERE INCREASED. THE CONTACT IS IN THE PROCESS OF NOTIFYING THE MANUFACTURER. THE FAILURE AND CURRENT MILEAGES WERE 4.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



# Invoice

I-46

Go CycleSport  
4130 N. Rockwell  
Chicago, IL. 60618

Michael Heltzer  
773.509.9911  
info@gocyclesport.com  
www.gocyclesport.com

Created 8/8/2008  
Modified 8/8/2008

PO:  
Shipping: None



Lincolnwood, IL  
US

Contact

(mobile)

Shipping Address

Same As Billing Address

Product Code	Description	Sell	Qty	BO	Total
Labor - 1	Labor Rate Per Hour	\$90.00	2	0	\$180.00

*Notes*

- Customer stated that front fender fell off.
- Installed replacement fender.

*Payments*

Visa	8/8/2008		\$180.00
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Subtotal	\$180.00
US	\$0.00
<b>Total</b>	<b>\$180.00</b>
Payment	\$180.00
<b>Balance</b>	<b>\$0.00</b>

Signature

*Labon*

## Alpha Sports Center



## Secure Online Credit Card Transaction

Your order will be shipped pending credit card approval and current inventories.

Thank you for your purchase!

Below is a copy of what you ordered.

Date and Time: 07/21/08 13:17:01 CDT

Invoice number: 182884

Item:	Details:	Quantity:	Each:	Total:
CUSHION,FR FEND	CUSHION,FR FEND Stock# 53145-10G00	1	4.88	4.88
BOLT	BOLT Stock# 09122-86005	1	3.01	3.01
SCREW,FRONT FEN	SCREW,FRONT FEN Stock# 09139-06131	1	2.91	2.91
FENDER,FRONT	FENDER,FRONT Stock# 53111-10G00- YC3	1	157.60	157.60
Sub Total:				\$ 168.40
Shipping Total: (Standard USPS (USA Only))				\$ 11.80
Grand Total:				\$ 180.21

These products will be shipped to:

Full Name: XXXXXXXXXX

*Porty*

Company Name: [REDACTED] Medical Group, s.c.  
Address: [REDACTED]  
City: CHICAGO  
State: Illinois  
Zip: [REDACTED]  
Country: USA  
Phone Number: [REDACTED]  
Email Address: [REDACTED]

Billing address:

Full Name: [REDACTED]  
Company Name: [REDACTED]  
Address: [REDACTED]  
City: Lincolnwood  
State: Illinois  
Zip: [REDACTED]  
Country: USA  
Phone Number: [REDACTED]  
Email Address: [REDACTED]

If you need to make a return. Please send back in original package within 7 days for an exchange or a credit. [Order](#) [FAQ Sheet](#)

Alpha Sports Center  
77 Sokokis Trail So.  
Limerick, Me 04048  
207-793-8728 Mon-Fri 9-7 Sat 9-5 ET

Return to [mail@alpha-sports.com](mailto:mail@alpha-sports.com)

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