

CL-10235008-7944

From: [REDACTED]
Sent: Wednesday, July 16, 2008 1:43 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Nissan Altima 2002 2.5l

2008 JUL 17 AM 10:11

We will log it as a correspondence.

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, July 15, 2008 9:16 AM
To: [REDACTED]
Subject: FW: Nissan Altima 2002 2.5l

[REDACTED] - this is an email complaint that comes to us by the webmaster is NCSA. Can we just handle this as an ODI complaint and log it into the system and respond however you deem appropriate ?

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, July 15, 2008 7:49 AM
To: [REDACTED]
Subject: RE: Nissan Altima 2002 2.5l

OK, I'm officially re-assigning it to ODI.

[REDACTED]
[REDACTED]
National Highway Traffic Safety Administration National Center for Statistics & Analysis
Data Reporting & Information Division
[REDACTED]

Got questions about traffic safety? Check out CATS, our new publication retrieval and customized data request tool. <http://www-nrd.nhtsa.dot.gov/CMSWeb/>

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, July 15, 2008 7:40 AM
To: WebMaster, NCSA <NHTSA>
Subject: Re: Nissan Altima 2002 2.5l

[REDACTED] - we can go ahead and respond to this. Reassign it to ODI if you can.

----- Original Message -----

From: [REDACTED]
To: [REDACTED]
Sent: Tue Jul 15 06:47:59 2008
Subject: FW: Nissan Altima 2002 2.5l

[REDACTED] I'll respond to her stating that she should register a complaint -- is there anything else that can be done?

Thanks, [REDACTED]

[REDACTED]
National Highway Traffic Safety Administration National Center for Statistics & Analysis
Data Reporting & Information Division
[REDACTED]

AA
07/17/08
10:15
48

Got questions about traffic safety? Check out CATS, our new publication retrieval and customized data request tool. <http://www-nrd.nhtsa.dot.gov/CMSWeb/>

-----Original Message-----

From: [REDACTED]
Sent: Monday, July 14, 2008 6:58 PM
To: WebMaster, NCSA <NHTSA>
Subject: Nissan Altima 2002 2.5l

I am an owner of a 2002 Nissan ALtima 2.5L that has recently been told my car is not fit for the road and as the mechanic and sales person told me, is a "ticking time bomb". The car was voluntarily recalled in 2003 by Nissan and I took my car in to have the issue fixed. The issue is that the catalytic converters are too close to the transmission and they heat up and break down the Catalyst causing it to spray pieces back into the engine causing it to be dangerous to drive. The representative at Nissan tells me he is "aware of the issue" but my car is now outside of the 80,000 mile warranty and it doesn't matter(I just turned over 100,000). Nissan refuses to address that I did take my car in for the recall and many times after when the sensors went off and the mechanics never mentioned this issue or offered to correct it with the "replacement engine" that Nissan claims they would give the customers who experienced this problem. Are there any other instances when my car's catalytic converter would break into pieces and spray throughout my engine? How long does it take for this to happen? I had a 90,000mile bumper to bumper maintenance and they charged us around \$400 and never mentioned any problem with the catalytic converter. Please help! I haven't had a car to drive in three weeks and I don't know what my next move should be. [REDACTED] Reading, PA