



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 31, 2008

NVS-216 aae
Ref. # 10235008

Dear [REDACTED]

Thank you for your e-mail concerning your model year (MY) 2002 Nissan Altima vehicle. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on July 17, 2008.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. A search of our database revealed a NHTSA safety defect recall campaign 03V084 (copy enclosed) that may relate to the problem you described. In your letter, you ask two performance questions regarding your catalytic converter. We do not collect information that would enable us to respond to your question; however, we have enclosed a copy of the manufacturer's remedy instructions that describes what steps should be taken when a vehicle is serviced in response to the above recall. We recommend you contact your vehicle manufacturer directly with your vehicle identification number to verify if your vehicle is involved. The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire



online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink that reads "Frank S. Borris II". The signature is written in a cursive style with a large, stylized "F" and "B".

Frank S. Borris II, Acting Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosures