



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

# DOT Auto Safety Hotline

## Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

2008 SEP -9 PM 4:30  
888-DASH-2-DOT  
(1-888-327-4236)

INTERNET: [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

FOR AGENCY USE ONLY 100148

Date Received

17-JUL-2008

Repository ☐

Reference No.  
10234671

### OWNER INFORMATION (Type or Print)

Name

Address

City SAN JOSE

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date / /

### VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1T2SV21E2M

Make

TOYOTA

Model

CAMRY

Model Year

1991

Date Purchased

2006

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Regular

Original Owner

☐ NO

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

061000 ENGINE AND ENGINE COOLING:ENGINE

Multiple Failure:

### FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

15-JUL-2008

Failure Mileage

151500

Failure Speed

0

Spark plug Blew out of head while parked -  
Aluminum Head Steel spark plug - not cross threaded

### ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

### ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

### APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 1991 TOYOTA CAMRY. THE CONTACT TURNED THE IGNITION ON AND APPLIED PRESSURE TO THE ACCELERATOR PEDAL. SHE THEN HEARD A LOUD NOISE COMING FROM UNDERNEATH THE HOOD. HE NOTICED UNDERNEATH THE HOOD THAT THE SPARK PLUG WIRE WAS DETACHED. THERE WERE NO WARNING LIGHTS ILLUMINATED ON THE INSTRUMENT PANEL. THE VEHICLE WAS TOWED TO AN INDEPENDENT MECHANIC AND THE HELICAL COIL WAS REPLACED. THE CONTACT WAS CONCERNED OF THE SAFETY RISK INVOLVED. THE VIN WAS UNKNOWN. THE CURRENT AND FAILURE MILEAGES WERE 151,500.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

Car drove. Last time, when I parked it the night before - no engine light no noise or anything bad. just parked it for the night and the next day after I put in the key to turn on the car - that is when the spark plug blew out. & I heard the noise of the spark plug hitting the block & the hissing noise of the empty spark plug hole. I have had fifty cars this is the first one to blow a spark plug - Please find out why it cost me over \$500 to be told to get it repaired. Thank you -

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300

SAN JOSE CA 951

04 AUG 2008 PM 2 L

**BUSINESS REPLY MAIL**

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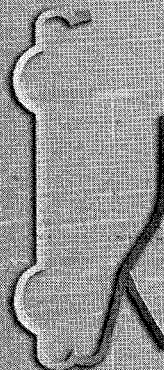
POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Ave SE  
Washington, DC 20077-9382**

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



**Think your vehicle  
has a safety defect?**



**If so:**

**Use the enclosed  
form to file a report.**

**or visit:**

**www.safercar.gov**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration