



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

16-JUL-2008

Repository

Reference No.  
10234594

OWNER INFORMATION (Type or Print)

Name

Address

City NEWPORT

State NC

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
2B3HD4GRX

Make  
DODGE

Model  
INTREPID

Model Year  
2002

Date Purchased  
5/6/03

Dealer's Name and Telephone Number  
RICK GLADWELL (OUT OF BUSINESS)

Engine:  
No: Cylinders  
6

Fuel Type:  
REG

Original Owner

Dealer's City  
MOREHEAD CITY

State  
NC

Zip Code  
28557

Transmission Type

Antilock Brakes

Powertrain

Vehicle Component Code

061000 ENGINE AND ENGINE COOLING:ENGINE

AUTO

Cruise Control

2.7L

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)  
04-JUN-2008

Failure Mileage  
67000

Failure Speed  
50

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2002 DODGE INTREPID. THE CONTACT TOOK THE VEHICLE IN FOR INSPECTION AND AN OIL CHANGE. AFTERWARDS, WHILE DRIVING 50-55 MPH, THE VEHICLE BEGAN MAKING A LOUD RATTLING NOISE INSIDE THE ENGINE. THE VEHICLE WAS TOWED TO AN INDEPENDENT MECHANIC AND THE VALVE COVER GASKET WAS REMOVED. THE MECHANIC FOUND BUILT-UP OIL SLUDGE, WHICH DESTROYED THE ENGINE. THE CONTACT PURCHASED A NEW ENGINE FROM AN INDEPENDENT DEALER AND INFORMED HIM THAT THERE HAD BEEN SEVERAL ISSUES WITH THE CHRYSLER AND DODGE 2.7 LITER ENGINE. THE FAILURE MILEAGE WAS 67,000 AND CURRENT MILEAGE WAS 67,350.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.