



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

16-JUL-2008

Repository ☐

Reference No.
10234581

OWNER INFORMATION (Type or Print)

Name

Address

City ELMWOOD PARK

State IL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1C3BL46X36N

Make
CHRYSLER

Model
SEBRING

Model Year
2006

Date Purchased

2-13-07

Dealer's Name and Telephone Number

Al Piemonte 708-395-9300

Engine: 2.4L
No: Cylinders 276

Fuel Type:

87

Original Owner

☐

Dealer's City

Chie Melrose Park

State

IL

Zip Code

60160

Transmission Type

Transaxle

☒ Antilock Brakes

☒ Cruise Control

Powertrain

N/A

Vehicle Component Code

030000 SERVICE BRAKES, HYDRAULIC

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
15-FEB-2008

Failure Mileage
35000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Good Year

Tire Model (Name or Number)

Eagle LS

Tire Size (Example P215/65R15)

65R15

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 CHRYSLER SEBRING. THE CONTACT STATED THAT THE PASSENGER SIDE FRONT AND REAR TIRES WERE COMPLETELY FLAT. SHE TOOK THE VEHICLE TO A LOCAL MECHANIC AND WAS INFORMED THAT SHE NEEDED NEW TIRES. THE CONTACT ALSO HEARD A SQUEAKING NOISE COMING FROM THE REAR BRAKES. SHE TOOK THE VEHICLE TO THE DEALER FOR REPAIRS ON THE REAR BRAKES, BUT THE SQUEAKING NOISE RETURNED THE FOLLOWING DAY. THE DEALER STATED THAT THE BRAKES WERE SUPPOSED TO MAKE THE NOISE BECAUSE IT WAS A NEW VEHICLE. THE TIRE FAILURE RECURRED; THEREFORE, NEW TIRES WERE INSTALLED. THE CONTACT HEARD A GRINDING SOUND THE ENTIRE TIME SHE DROVE THE VEHICLE. THE BRAKES WERE REPLACED THREE TIMES AND THE TIRES WERE REPLACED TWICE. THE VIN WAS UNKNOWN. THE FAILURE MILEAGE WAS 35,000 AND CURRENT MILEAGE WAS 46,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.