



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

2008 SEP -9 1-888-DASH-2-DOT (1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

15-JUL-2008

Repository

Reference No. 10234368

OWNER INFORMATION (Type or Print)

Name [Redacted]

Address [Redacted]

City LEXINGTON PARK

State MD

Zip Code [Redacted]

Daytime Telephone Number [Redacted]

E-mail Address

Evening Telephone Number [Redacted]

Do you authorize NHTSA to contact the manufacturer of your vehicle? YES NO
In the absence of an authorized representative, provide your name or address to the vehicle manufacturer.
Signature of Owner [Redacted] Date 07/20/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
4CG533H107 [Redacted]

Make FLEETWOOD

Model NIAGARA

Model Year 2007

Date Purchased

Dealer's Name and Telephone Number

Engine: No: Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

Antilock Brakes

Powertrain

Vehicle Component Code 350000 EQUIPMENT

Cruise Control

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 01-FEB-2008

Failure Mileage 1000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No

Fire Yes No

Number of Persons Injured 0

Number of Deaths 0

Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2007 FLEETWOOD NIAGARA. THE CONTACT RECEIVED A RECALL NOTICE FOR NHTSA CAMPAIGN ID NUMBER 07V464000 (EQUIPMENT:MECHANICAL:WINCH) IN FEBRUARY OF 2008. HE CALLED THE MANUFACTURER AND DEALER A TOTAL OF SIX TIMES, BUT THEY CONTINUED TO STATE THAT THE REPAIR PART WAS UNAVAILABLE AND DID NOT KNOW WHEN IT WOULD ARRIVE. THE FAILURE AND CURRENT MILEAGES WERE 1,000.

A copy of the Recall notice is enclosed. Please note the outside of the envelope states this was a "Safety Recall."

over

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Fleetwood Customer service told me the repair must be done at a Fleetwood Dealer.
I have contacted the following Fleetwood Dealers; Dick's RV College Park, MD, 65 miles
away. Results they can not effect the repair on ~~toiletless~~ phone No. 1-888-474-4900.
Rebless wheels RV Manassas, VA [redacted] six times I have asked about
making the repairs; each time they said they did not have the necessary kit they
are 60 miles from my home.
Chesapeake Rec. Inc. Easton MD 135 miles from my home. 1-800-592-9174
After 10 calls to inquire about the repair in early June 2008, they quoted 3 weeks.
This week I was told I was next on the list when parts were available

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

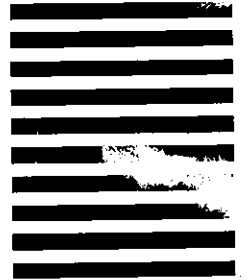
National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

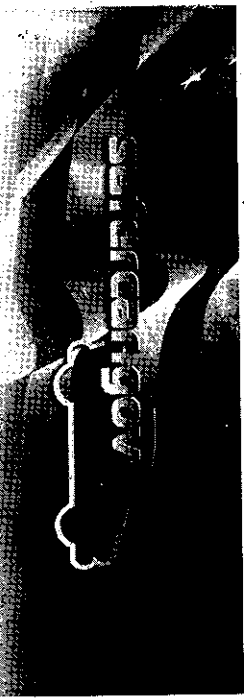
www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Safety Hotline (VSH) is a service of the
U.S. Department of Transportation
National Highway Traffic Safety Administration
www.safercar.gov



DICKS RV

Restless Wharfs Inc
8104 Centerville Rd



MANASSAS, VA

1-703-457-1067

Driven to Explore

X 1-888-474-4900

2011-2222

Fleetwood Folding Trailers, Inc.
258 Beacon Street / P.O. Box 111
Somerset, PA 15501-3100
p: 814.445.9661 / f: 814.443.7320
www.fleetwoodcampingtrailers.com

College Park, MD.

IMPORTANT RECALL INFORMATION (Recall #07V-464)

FEBRUARY 2008

Dear Valued Fleetwood Folding Trailer Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Fleetwood Folding Trailers, Inc. has decided that a defect relating to motor vehicle safety exists on specific 2007 and 2008 model year folding trailers with the factory installed powered roof lift system.

WHAT IS THE PROBLEM?

The subject folding trailers were manufactured with factory installed powered roof lifts that have the potential to generate excessive torque if operated on a 110VAC power source via the trailer's 30A power cord. If operated with 110VAC, the trailer converter will supply excessive voltage which could damage components in the lift mechanism, resulting in the potential fall of the roof which could result in personal injury, vehicle and/or property damage.

WHAT WILL FLEETWOOD DO?

The recall remedy consists of installing a new motor that will operate at a lower torque and also a new stop collar in the lift mechanism to eliminate the potential for damaging the ball bearing nut that travels along the drive screw. This installation will be performed for you at no charge. This should require minimal time and result in little inconvenience to you.

WHAT SHOULD YOU DO?

To have this kit installed on your folding trailer, please contact your selling dealer for an appointment. Estimated time of installation is one hour and forty-five minutes. The total length of time your folding trailer will be out of service will depend on the service facilities work schedule at the time of installation.

If you have had this problem corrected previously, you may be eligible for reimbursement of your cost for the repair. For more information regarding this recall, (#07V-464), contact Fleetwood Folding Trailers, Inc. at (814) 445-9661.

When you deliver your folding trailer for repairs, your Fleetwood Folding Trailer Dealer will complete a repair order. Upon completion of the installation, please sign the Repair Order.



Fleetwood Folding Trailers, Inc.
258 Beacon Street / P.O. Box 111
Somerset, Pennsylvania 15501-3100

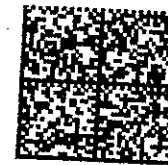
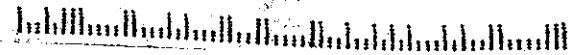
Chesapeake Rec, Inc
940 Ocean Gateway Rt 50 N
Easton, MD 21601

410-820-9178
800-592-9176

[Redacted]
LEXINGTON PARK, MD [Redacted]

SAFETY RECALL NOTICE

20653+6345



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0004220823 FE
MAILED FROM ZIP CO

NOV 11
1994