



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

15-JUL-2008

Repository ☐

Reference No.
10234355

OWNER INFORMATION (Type or Print)

Name

Address

City

RICHMOND

State VA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 7/17/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3VWSG29M91M

Make

VOLKSWAGEN

Model

JETTA

Model Year

2001

Date Purchased

4-15-08

Dealer's Name and Telephone Number

Bo Lo Ma Hotra

Super Auto Sales
6030 Iron Bridge Rd

Engine: VR6

No: Cylinders 6

Fuel Type: GAS

Original Owner

☐

Dealer's City

Chesterfield Va

Richmond Va

State

VA

Zip Code

23034

Transmission Type

5 Speed
Model 2001
EWW

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Manual
5 Speed trans axle
Model: EWW

Vehicle Component Code Manual 5 Speed

103000 POWER TRAIN: AUTOMATIC TRANSMISSION

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

22-MAR-2008

Failure Mileage

134000

Failure Speed

25

I Entered my Neighborhood and the trans axle was making a noise and broke. Come to find out the dial pin that holds spider gear's came out of place putting hole in trans axle.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☒ Prior Repair

Failure Location:

IN My Neighborhood on winter rd at the stop sign making left on McDell rd

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2001 VOLKSWAGEN JETTA. THE CONTACT HAS HAD TO REPLACE THE TRANSMISSION THREE TIMES WITHIN THREE MONTHS. THERE IS A DIAL ~~BOX~~ IN THE DIFFERENTIAL GEAR, WHICH CAME OUT OF PLACE AND CAUSED THE TRANSMISSION TO LOCK UP WHILE DRIVING 25 MPH. THE VEHICLE WAS TAKEN TO THE SHOP NUMEROUS TIMES AND WAS INFORMED THAT THIS WAS A MANUFACTURER DEFECT, WHICH SHOULD BE RECALLED. THE CURRENT AND FAILURE MILEAGES WERE 134,000.

There is Dial - Pin in the Differential Gear

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The First time the dial-pin came out of place I was entering my ^{Neighborhood} ~~Neighborhood~~, the transaxle started to make noise, felt clunk and gear's fail all over the road. The transmission was ~~Brake too hard~~ to see what caused the problem. The second time it happen I was delivering Pizzas for my job Domino's and ~~the~~ started leaking really bad I had mechanic pull transaxle out he told me that a dial-pin in the differential gear's had come out of place and put hole in case inside bell housing and out side differential casing causing it to leak fluid. So I went to buy a third ~~the~~ trans axle for parts for my ^{mechanic} mechanic to fix second transaxle the Model trans axle is EWW for V.W. Jetta 2001 5 Speed GLS 2.8 L VR6 4 dr sedan Blue clr. ATTACH ADDITIONAL SHEETS IF NECESSARY

(transaxle)
dial pin

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

RICHMOND VA 23122

27 SEP 2000 PM 7:11

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UNITED STATES

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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382



Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



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