



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
1-888-DASH-2-DOT  
2008 AUG 18 (1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 14-JUL-2008  
Repository   
Reference No. 10234288

**OWNER INFORMATION (Type or Print)**

Name \_\_\_\_\_  
Address \_\_\_\_\_  
City BALDWIN State NY Zip Code \_\_\_\_\_  
Daytime Telephone Number \_\_\_\_\_ E-mail Address \_\_\_\_\_  
Evening Telephone Number \_\_\_\_\_

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FDEE14N2S  
Make FORD Model E-150 Model Year 1994  
Date Purchased 1995 Dealer's Name and Telephone Number \_\_\_\_\_ Engine: No: Cylinders 6 Fuel Type: GAS  
Original Owner  Dealer's City HEMPSTEAD State NY Zip Code \_\_\_\_\_  
Transmission Type  Antilock Brakes Powertrain Vehicle Component Code 030000 SERVICE BRAKES, HYDRAULIC  
 Cruise Control Multiple Failure: \_\_\_\_\_

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 01-JUL-2008 Failure Mileage 50000 Failure Speed 25

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make \_\_\_\_\_ Tire Model (Name or Number) \_\_\_\_\_ Tire Size (Example P215/65R15) \_\_\_\_\_  
DOT No. (Example: DOTMAL9ABC036)  Original Equipment  Prior Repair Failure Location: \_\_\_\_\_  
Tire Component Code \_\_\_\_\_ Tire Failure Type \_\_\_\_\_

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 1994 FORD E-150 ECONOLINE. THE CONTACT STATED THAT THE ABS LIGHT WAS FLASHING AND THE BRAKE FLUID WAS VERY LOW. IN ADDITION, THE SPEED CONTROL LIGHT BEGAN FLASHING AND FAILED WHILE DRIVING 25 MPH. THE GEAR WOULD NOT SHIFT OUT OF PARK WHEN THE VEHICLE WAS STARTED, AND THE ODOMETER AND SPEEDOMETER STOPPED WORKING. THE MECHANIC STATED THAT THE VEHICLE NEED BRAKE FLUID AND THAT THE SPEED CONTROL FAILED DUE TO DEFECTIVE BRAKES. THE DEALER STATED THAT THEY WOULD CHARGE THE CONTACT \$110 FOR OVERAGE DIAGNOSTIC TESTING WHILE REPAIRING THE VEHICLE UNDER RECALL. THE CONTACT HAS HANDICAPPED TRIPLETS AND THE BRAKES AND SPEED CONTROL ARE A SAFETY ISSUE. THE RECALL NUMBER WAS UNKNOWN. THE CURRENT MILEAGE WAS 52,000 AND FAILURE MILEAGE WAS 50,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Frank S. Borris, II, Acting Chief

I've enclosed the official Ford website stating the defecting recall part can affect the ABS warning light (this is still lit on the van) and brake fluid leakage (brake fluid was leaking and my mechanic told me to bring it in for recall because it would affect brakes - which it did.)

I would like to be reimbursed for \$131.44 which I was billed for extra diagnostic testing (a statement they make to every consumer walking in for recall) and \$415.00 for front brakes. The mechanics at ABLE FORD have to know that my complaints re: ABS and brake fluid leakage was a result of recall and I've been victimized twice by recall and \$131.44 that they make from each consumer walking in. *Sincerely, Grace Connors*

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE, Washington, D.C. 20077-9382  
Official Business  
Penalty for Private Use \$300

I also want to let you know that ABLE FORD was indignant when I told them I didn't have almost \$4,000.00 to fix what they said they found wrong. Their reply was "we just told you that the van isn't safe and doesn't have brakes, how could you not have us do the work now?"

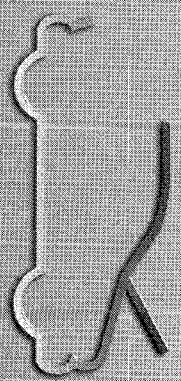
NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC  
POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Ave SE  
Washington, DC 20077-9382



Think your vehicle has a safety defect?



If so:  
Use the enclosed form to file a report.

or visit:  
[www.safercar.gov](http://www.safercar.gov)


or call:  
Vehicle Safety Hotline  
888-327-4236



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration

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Ford Updates Voluntary Recall Involving Speed Control

Posted February 29th, 2008 by admin\_huliq

The recall information related to Ford's cruise control deactivation switch and applies to cars and trucks.

Cars:

\* Parts for the speed control switch recall will be available for some passenger cars in March, 2008. Affected customers will receive a postcard from recall headquarters instructing them to make an appointment with their dealer to have the recall completed. However, Ford urges owners of recalled vehicles to bring their vehicle to their dealer as soon as possible to have the speed control switch disconnected to eliminate the risk of fire.

**Ford Explorer Recalls**  
 Check Recall Status of All Ford Vehicles at Official Ford Site.  
[Ford.com](#)

**Ford Taurus Official Site**  
 Request a brochure or find the Ford Taurus information you need here.  
[fordvehicles.com/taurus](#)

**Ford Recall Attorney**  
 Have problems with your Ford? free consultations: 1-800-856-6405  
[www.EnnisLaw.com](#)

**Factory Recalls & TSBs**  
 Access Detailed Recalls & Technical Service Bulletins From ALLDATA  
[www.alldatady.com](#)

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Trucks:

\* Parts for the speed control switch recall will be available for trucks in June, 2008. Affected customers will receive a postcard from recall headquarters instructing them to make an appointment with their dealer to have the recall completed. However, Ford urges owners of recalled vehicles to bring their vehicle to their dealer as soon as possible to have the speed control switch disconnected to eliminate the risk of fire.

Ford is conducting a voluntary safety recall involving speed control deactivation switch systems in 9.6 million vehicles.

\* The service action involves the installation of a fused wiring harness into the speed control electrical circuit, or the replacement of the deactivation switch if it is found to be leaking. This is a quick repair, and will be performed on vehicles built between 1992 and 2004.

\* Ford dealers will provide this service to all affected vehicles at no charge to the customers. Owners of all affected vehicles will be notified by mail.

Questions and Answers:

Q. Is this a safety recall?

A. Yes, this is a Ford-initiated voluntary safety recall.

Q. Which vehicles are involved in this recall?

A. This recall includes the following vehicles\*:

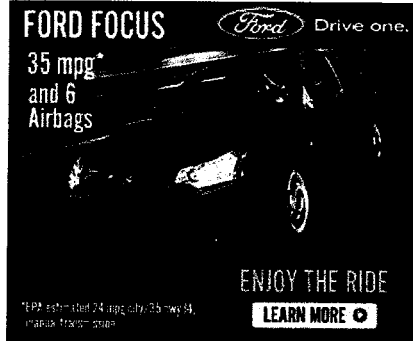
Trucks:

1997-2002 Expedition

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1998-2002 Navigator  
2002-2003 Blackwood  
1993-1996 Bronco  
2000-2003 Excursion (built prior to 11/4/02)  
1992-2003 Econoline E-150/250/350  
1996-2003 Econoline E450  
2002-2003 Econoline E550  
1998-2002 Ranger  
1998-2001 Explorer/Mountaineer  
2001-2002 Explorer Sport (2 door) & Sport Trac  
2003-2004 F-150 Lightning  
1993-2003 F-Series (Under 8500 lb. GVW)  
1993-2003 F-Series (over 8500 lb. GVW) – all plants except Cuautitlan  
1994-2003 F-Series (over 8500 lb. GVW) – Cuautitlan built only prior to 1/7/03  
1995-2002 F-53 Motorhome

Cars:

1992-1998 Town Car  
1992-1998 Crown Victoria  
1992-1998 Grand Marquis  
1993-1998 Mark VIII  
1993-1995 Taurus SHO (automatic transmission)  
1994 Capri

\*equipped with speed control. Diesel engine equipped vehicles are excluded from recall

Q. What is the reason for the recall?

A. Ford is voluntarily recalling a number of vehicles equipped with speed control to repair the system in order to address the possibility of a fire. Our investigation has found that if brake fluid leaks through the speed control deactivation switch into the speed control system electrical components, those components may corrode. Together with other conditions, this could lead to overheating, and possibly, a fire at the switch. This condition may occur either when the vehicle is parked or when it is being operated, even if the speed control is not in use. While a very small number of vehicles will be affected by this condition, Ford is voluntarily taking action to address this risk.

Q. What will the dealer do to my vehicle?

A. For affected trucks, at no charge to the owner, Ford will install a fused jumper harness between the speed control deactivation switch and the speed control mechanism. This jumper harness acts as a circuit breaker, eliminating the electrical current at the switch if the switch becomes shorted. For the newly added population of affected cars, at no charge to the owner, dealers will perform an interim repair to disable the Speed Control System until the time when the part necessary to complete the repair becomes available.

Q. When will parts be available for vehicles involved in the recall?

A.

Cars:

\* Parts for the speed control switch recall will be available for some passenger cars in March,

2008. Affected customers will receive a postcard from recall headquarters instructing them to make an appointment with their dealer to have the recall completed. However, Ford urges owners of recalled vehicles to bring their vehicle to their dealer as soon as possible to have the speed control switch disconnected to eliminate the risk of fire.

Trucks:

\* Parts for the speed control switch recall will be available for trucks in June, 2008. Affected customers will receive a postcard from recall headquarters instructing them to make an appointment with their dealer to have the recall completed. However, Ford urges owners of recalled vehicles to bring their vehicle to their dealer as soon as possible to have the speed control switch disconnected to eliminate the risk of fire.

Q. So customers will not be able to use their Speed Control System until the modification is performed?

A. Correct. Although some customer may regard the inability to use their Speed Control System as an inconvenience, we believe this action is in the best interest of our customers' safety.

Q. Can customers avoid overheating the switch by not using the Speed Control System

A. No. Because the electrical circuit to the Speed Control Deactivation Switch is always energized, not using the Speed Control System will not reduce the potential for overheating the switch.

Q. My vehicle is part of the recall, but I can't get it in right away. What should I do until I can get it into the dealer.

A. The potential for fire is small. However, owners who are concerned should park their vehicle outside until the repair is completed. Ultimately, the best action for customers is to have their dealer perform the repair as soon as possible.

Q. Why didn't you include these vehicles in last year's recall?

A. Investigation of underhood fires is complex because fires can occur for a variety of reasons, including improper vehicle modification (such as aftermarket accessories), arson, prior accident damage, lack of maintenance, or a faulty repair. Often, evidence as to the cause and origin of the fire is lost as a result of damage from the fire, or efforts to extinguish it. Because the number of fires reported in this latest vehicle population is low, it took continued investigation and analyses to identify the various factors that would increase the susceptibility for a switch leak and a potential fire in this latest population of vehicles.

Q. My vehicle and model year is listed in the recall, but it has a diesel engine. Why isn't it included in this recall?

A. Vehicles equipped with diesel engines have different system conditions.

Q. My vehicle and model year is listed in the recall, but it has a branded or salvaged title. Can I get the recall performed?

A. Affected title branded and salvaged vehicles are eligible for this recall.

Official Ford website detailing malfunctions related to recall.



Q. How can you be sure that vehicles outside of the recall won't or don't have the same concern?  
A. Ford has thoroughly investigated the potential for switch-related fires in other models and model years in cooperation with the National Highway Traffic Safety Administration. The other vehicles are not affected by the same factors that are found in the recall population.

Q. My vehicle is not a part of this recall, but it has the same switch. Is it safe to park my car in the garage?  
A. Yes.

Q. Are there any early warning signs or symptoms I would notice that would indicate a problem?  
A. If the switch malfunctions, a customer may notice vehicle symptoms such as; the speed control may become inoperable, the vehicle may ~~not~~ come out of park, the rear brake lamps may not work, ~~brake fluid may leak at the switch, the battery may drain or go dead, the~~ ~~brake lights~~ may flash or a fuse in the system may open.

Q. Can a customer disconnect the Speed Control Deactivation Switch connector?  
A. No. To ensure that the correct connector is disconnected, a dealership technician should perform this service.

Q. Is the Speed Control Deactivation Switch located on the steering wheel?  
A. No. The Speed Control Deactivation Switch is typically mounted to the brake master cylinder under the hood. On some of the earlier built vehicles, the Speed Control Deactivation Switch was mounted to a junction block or brake proportioning valve located below the master cylinder on or near the frame rail.

Q. I lost my vehicle in a fire and it is one of the vehicles included in the recall. Will I be reimbursed for damages?  
A. Customers should work with their insurance company to address these concerns.

Source: Ford Inc

0

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**Your comments...**

**Vehicles overseas**



Submitted by Anonymous (not verified) on Mon, 2008-03-10 13:46.

I'm active duty military stationed in Germany. Will the local German Ford dealer be equipped to perform this fix?

[reply](#)

**Post new comment**

**Your name:**

Anonymous

**E-mail:**

The content of this field is kept private and will not be shown publicly.

**Subject:**

**Comment: \***

- Lines and paragraphs break automatically.
- Allowed HTML tags: `<p>` `<br>` `<a>` `<em>` `<ul>` `<ol>` `<li>` `<strong>` `<blockquote>`

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**Math Question: \***

2 + 7 =

Solve this simple math problem and enter the result. E.g. for 1+3, enter 4.

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Ford Customer Service Division

P. O. Box 6248  
Dearborn, MI 48126

August 1, 2008

Baldwin, NY

Case

Vehicle ID # 1FDEE14N2

Dear

We have reviewed all of the necessary information in order to respond to your inquiry.

Although the joint efforts of your dealer and our representative have not met your expectations, we feel that every consideration has been given to the matter and the decision reached was correct. Therefore, we are unable to further review this concern.

If you have concerns other than those we have already reviewed, please contact the service manager at your dealership.

Thank you for contacting Ford Motor Company.

Sincerely,

Dorothy Williams  
Ford Motor Company  
Customer Relationship Center

*Letter from Ford exonerating  
the company and dealer from any  
wrongdoing.*



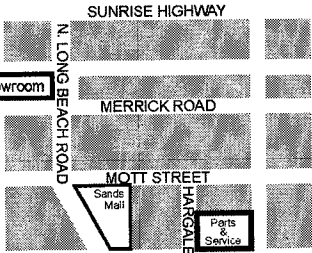
VIN: 1FDEE14N2S

RO NUMBER

TAG NO.:

PAYMENT: CHECK

ADDRESS	OPEN DATE	MILEAGE IN/OUT	COLOR	YEAR	MAKE AND MODEL
BALDWIN, NY	12 JUL 08	52000/52000		95	FORD E150
CITY / STATE / ZIP	DELIVERY DATE	STOCK NUMBER	WARR. EXP. DATE		
BALDWIN, NY	01 JAN 06		01 JAN 2006		
HOME PHONE	BUSINESS PHONE	SERVICE ADVISOR	P.O. NO.		
EMAIL ADDRESS	ENG:5.0_Liter_EFI				



**SERVICE & PARTS CENTER**

- FACTORY CERTIFIED TECHNICIANS
- LOCAL SHUTTLE SERVICE AVAILABLE
- NO CHARGE LOANER VEHICLE AVAILABLE

Monday - Friday  
7:00am - 6:00pm  
Saturday  
7:00am - 5:00pm

A CUSTOMER STATES THE MILEAGE INDICATOR WENT OUT  
1 FORD QUALITY CERTIFIED TECHNICIAN REPAIRED  
THIS LINE CONCERN

1827 CPF 0.00  
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

52000 VERIFY CUSTOMER CONCERN AND PREFORM ELECTRICAL DIAG FOUND  
FUSE BURN OUT REPLACE FUSE BURN AGAIN VEHICLE HAVE A ELECTRICAL SHORT  
CAUSING FUSE TO BURN OUT ,CHECK AND REPAIR SHORT AND REPLACE FUSE  
RECHECK OK

B CUSTOMER STATES SPEEDO INOP  
1 FORD QUALITY CERTIFIED TECHNICIAN REPAIRED  
THIS LINE CONCERN

1827 CPF 0.00  
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

52000 SEE LINE A SAME CONCERN  
C CUSTOMER STATES ABS AND BRAKE WARNING LIGHT WENT ON, THEN HAD TO ADD FLUID  
1 FORD QUALITY CERTIFIED TECHNICIAN REPAIRED  
THIS LINE CONCERN

1827 CPF 1.10  
PARTS: 0.00 LABOR: 121.00 OTHER: 0.00 TOTAL LINE C: 121.00

52000 VERIFY CUSTOMER CONCERN BUT COULD NOT TEST ABS SYSTEM BECAUSE  
WE DONT HAVE THE CABLE FOR THAN VAN

D CUSTOMER STATES CAR WILL ONLY START IN NEUTRAL  
1 FORD QUALITY CERTIFIED TECHNICIAN REPAIRED  
THIS LINE CONCERN

1827 CPF 0.00  
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00



3560 Oceanside Road  
Entrance on Hargale Road  
Oceanside, NY 11572

SERVICE 516-766-0145 SALES 516-766-0700 PARTS 516-764-5742

LABOR AND PARTS WARRANTED FOR 12 MONTHS OR

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*Work billed \$131.44 and estimate of work to be done \$3,718.56 by ABLE FORD*

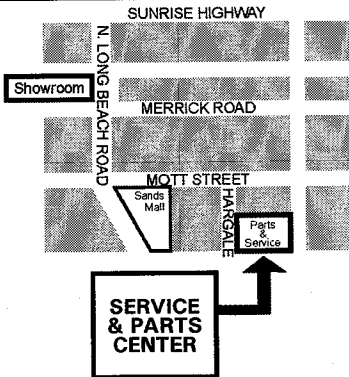
VIN: 1FDEE14N2S

RO NUMBER

TAG NO.:

PAYMENT: CHECK

ADDRESS	OPEN DATE	CLOSED DATE	MILEAGE IN/OUT	COLOR	YEAR	MAKE AND MODEL
	12JUL08	15JUL08	52000/52000		95	FORD E150
CITY / STATE / ZIP	DELIVERY DATE	STOCK NUMBER	WARR. EXP. DATE			
BALDWIN, NY	01JAN06		01JAN2006			
HOME PHONE	BUSINESS PHONE	SERVICE ADVISOR	P.O. NO.			
EMAIL ADDRESS	ENG:5.0_Liter_EFI					



- FACTORY CERTIFIED TECHNICIANS
- LOCAL SHUTTLE SERVICE AVAILABLE
- NO CHARGE LOANER VEHICLE AVAILABLE

Monday - Friday  
7:00am - 6:00pm  
Saturday  
7:00am - 5:00pm

.....52000 SEE LINE A SAME CONCERN  
\*\*\*\*\*  
E PERFORM 99 MULTI-POINT INSPECTION, INCLUDING BRAKES, TIRES, BATTERY, ALL FLUIDS AND FILTERS  
99P PERFORM 99 MULTI-POINT INSPECTION, INCLUDING BRAKES, TIRES, BATTERY, ALL FLUIDS AND FILTERS  
1827 CPF 0.00  
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

.....52000 VEHICLE NEED FRONT BRAKES AND FRONT ROTOR REAR BRAKES REAR DRUMS STEERING BOX LEAKING TRANS FLUSH OIL CHANGE /ENGINE FLUSH BRAKE FLUSH CUSTOMER DECLINE ALL WORK  
\*\*\*\*\*  
F CUSTOMER IS AWARE THAT THERE WILL BE A DIAG CHARGE IF ITS NOT RELATED TO RECALL, THEY WERE TOLD BY THE 24 HOTLINE THAT IT WAS RELATED TO THE RECALL  
1 FORD QUALITY CERTIFIED TECHNICIAN REPAIRED THIS LINE CONCERN  
1827 CPF 0.00  
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F: 0.00

.....52000  
\*\*\*\*\*  
OUR GOAL IS YOUR COMPLETE SATISFACTION. IF WE HAVE NOT ACCOMPLISHED THIS PLEASE CONTACT NICK SAVINO AT 516 766-0145 EXT 359 OR E-MAIL ME AT nick@ableford.com SO THAT WE MAY EARN YOUR COMPLETE SATISFACTION!



3560 Oceanside Road  
Entrance on Hargale Road  
Oceanside, NY 11572

SERVICE 516-766-0145    SALES 516-766-0700    PARTS 516-764-5742

LABOR AND PARTS WARRANTED FOR 12 MONTHS OR 12,000 MILES WHICHEVER OCCURS FIRST.

**DISCLAIMER OF WARRANTIES**  
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COMMITMENT #

X

FORD REP. SIGNATURE

LABOR AMOUNT	121.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	121.00
ADJUSTMENTS	0.00
SALES TAX	10.44
<b>PLEASE PAY THIS AMOUNT</b>	<b>131.44</b>

**SERVICE ESTIMATE SHEET**

3718.56  
+ TAX

RO# \_\_\_\_\_ VIN# \_\_\_\_\_ DATE \_\_\_\_\_

TECH# \_\_\_\_\_ CUSTOMER # \_\_\_\_\_

3718.56  
300  

---

4038.56

ITEM NEEDED / DESCRIPTION	C / W	PARTS PRICE	IN STOCK	LABOR TIME	LABOR PRICE	TOTAL
X Drive				1.0		110
X Repair Short & keep Blowing dust				1.5		165
Front Brakes 8 in m ✓						
Front Rotors ✓		317.49		1.5	165	482.49
Rear Brakes 12 in x						
Rear Drums x				2.0		395
2 Front Brakes base x		148.64		1.5	165	313.64
2 Lower Ball joint x		111.92		3.0	330	441.92
1 Upper Ball joint x		114.44		3.0	330	444.44
2 Bushing		34.28		1.0	110	144.28
Align				1.8		125
3 Timing Box Locking x		548.12		1.2		680.12
Oil change				0.3		38.95
EV gas flush				0.7		119.95
Trans flush				1.0		149.95

Wiper Blade -  
Air Filter -  
Fuel Filter -  
B.P.O. & Fluid Flush

03  
04  
07

29.96  
59.95  
49.95  
149.95



**CHRIS' SERVICE CENTER, INC.**  
 NY State Lic. #R-130-1314  
 1001 Atlantic Ave.  
 BALDWIN, NEW YORK 11510  
 516-623-8795  
 24 Hour Road Service

0490'

QTY.	PART NO. AND DESCRIPTION	PRICE
1	Set of front disc brake pads.	9188
2	GREASE (S&W)	2132
1	CONVULS.	891
1	Cent. Proc. Power Steering Fluid.	34215
		1200
1	Oil Filter.	1900
2	Wiper blades.	1788
		3576

NAME	CUSTOMER'S ORDER NO.	DATE
ADDRESS	ORDER WRITTEN BY	PROMISED
CITY, STATE, ZIP		A.M. P.M.
HOME PHONE	BUS. PHONE	ODOMETER IN
YEAR, MAKE AND MODEL	EXT.	ODOMETER OUT
SERIAL NUMBER	MOTOR NUMBER	

7/15/08  
 Baldwin NY  
 492-5280  
 97 Ford Exc. Van  
 533K

DESCRIPTION OF WORK	AMOUNT
<input type="checkbox"/> LUBE <input type="checkbox"/> CHANGE OIL <input type="checkbox"/> OIL FILTER <input type="checkbox"/> TUNE-UP <input type="checkbox"/> TRANS. <input type="checkbox"/> DIFF.	
Wiper blades	99K
Machine brake pads	30.00
Inspect, Clean, adjusted rear brakes	4988
Inspect, Clean inside front wheel bearings	4988
Repair Reman. Power St. Cont. add fluid.	14913
Front End Wheel Alignment	800

Attached is receipt from my mechanic who has worked on the van for 9 years.

(MAY BE CONTINUED ON OTHER SIDE)	TOTAL PARTS	53112
ACCESSORIES		
Oil-Change		299K
Checked fluid levels. tune Power.		NYC
Checked belt hoses. W/ gas hoses.		NYC
Wiper blades		NYC
TOTAL ACCESSORIES		299K

LITERS/GALS. OF GAS @	TOTAL LABOR	48913
LITERS/QTS. OF OIL @	TOTAL PARTS	53112
kg/LBS. OF GREASE @	ACCESSORIES	299K
	GAS, OIL AND GREASE	
	SUBLET REPAIRS	
	EPA / WASTE DISPOSAL	76
	TAX	105770 9123
	TOTAL THANK YOU	114893

Signature: [Signature]  
 1148-93  
 7/15/08

I hereby authorize the above repair work to be done along with the necessary materials. You and your employees may operate above vehicle for purposes of testing, inspection, or delivery at my risk. An express mechanics lien is acknowledged on above vehicle to secure the amount of repairs thereto. It is also understood that you will not be held responsible for loss or damage to cars or articles left in cars in case of fire, theft or any other cause beyond your control.

SAVE OLD PARTS?  YES  NO

SIGNATURE