



U.S. Department of Transportation
 National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
14-JUL-2008	Reference No. 10234260

OWNER INFORMATION (Type or Print)

Name	[REDACTED]		
Address	[REDACTED]		
City	MODENA	State	NY
Zip Code	[REDACTED]		

Daytime Telephone Number	E-mail Address
[REDACTED]	
Evening Telephone Number	

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
 Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
SAJEAS1C94W [REDACTED]	JAGUAR	X-TYPE	2004
Date Purchased	Dealer's Name and Telephone Number		Engine:
3/23/2007	Healey Used Car Outlet 845-565-7033		No: Cylinders
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code
	Yails Gate	NY	12584
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Vehicle Component Code
Auto	<input checked="" type="checkbox"/> Cruise Control		105300 POWER TRAIN:DRIVELINE:DRIVESHAFT
			Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	
23-MAR-2007	47000	45	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police
		0	0	N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 JAGUAR X-TYPE. WHILE TEST DRIVING THE VEHICLE AT 45 MPH, THE CONTACT AND THE SALES PERSON HEARD AN UNFAMILIAR NOISE. HE PURCHASED THE VEHICLE ON MARCH 23, 2007. THE DEALER PERFORMED AN ALIGNMENT AND CHANGED THE TIRES ON FOUR OCCASIONS; HOWEVER, THE NOISE CONTINUED. THE FAILURES BEGAN IMMEDIATELY AFTER THE VEHICLE WAS PURCHASED. THE DEALER HAS MADE SEVERAL ATTEMPTS TO REPAIR THE VEHICLE PER THE WARRANTY. DURING A RECENT DIAGNOSIS, THE CONTACT AND DEALER OBSERVED THAT THE DRIVE SHAFT WAS FALLING OFF. THE DEALER STATED THAT THE BUSHINGS FAILED; HOWEVER, THEY ONLY RECEIVED THREE BUSHINGS AND WERE UNABLE TO STATE WHEN THE OTHERS WOULD BE AVAILABLE. THE VEHICLE IS CURRENTLY PARKED DUE TO THE SAFETY RISK INVOLVED. THE VIN WAS UNKNOWN. THE FAILURE MILEAGE WAS 47,000.

As per the Dealer we are driving the car because they said it was safe.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. **ATTACH ADDITIONAL SHEETS IF NECESSARY**

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

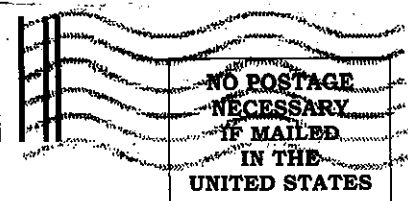
Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Since we purchased this car the Healey has put tires on the car 3 times, done 2 or 3 alignments, then the Driveshaft problem came up now the Rear bushings are bad and we have been waiting over a month to get them repaired. The dealer told us there was no dangers or problem with us driving the car. I have to use it to get to work and around but will not take it any distance from home. The tires are still making the same noise as we started with and the car has a clunk and the car pulls ATTACH ADDITIONAL SHEETS IF NECESSARY to the right.

U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382
Official Business
Penalty for Private Use \$300

MID HUDSON NY 125

19 JUL 2009 PM 3



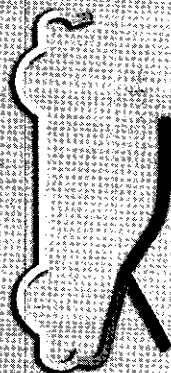
BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Ave SE
Washington, DC 20077-9382**



Think your vehicle has a safety defect?



**If so:
Use the enclosed form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



CUSTOMER NAME [REDACTED] SERIAL NO. SAJEA51C94 [REDACTED]
 TOTAL R/O'S 12 TOTAL SERV. DAYS 68 MAKE JA JAGUAR

LN#	RO.NO.	RO. DATE..	MILES.	ADV/TECH	J#	T	OPERATION CODE.	DESCRIPTION.....
1	884340	05/21/2008	70429	A	133031			
				T	97541	1	C	40LIZHBU-NYSISE HBU NYSI SA/EMIS
				T	133031	2	I	40LIZHBU-ALIGN WHEEL ALIGNMENT
2	875783	04/10/2008	68135	A	133031			
				T	84815	1	I	40LIZHBU-PP5K PRE-PAID 5K
3	872412	03/25/2008	66606	A	133031			
				T	49111	1	I	40LIZHBU-TIRES TIRES INSATLL
4	864073	02/14/2008	64060	A	119504			
				T	115302	1	C	40LIZHBU-NOISE CHECK NOISE
				T	115302	2	C	40LIZHBU-LOF LOF
5	840660	10/16/2007	58404	A	133031			
				T	115302	1	C	40LIZHBU-TIRES TIRES INSATLL
6	813117	06/15/2007	52077	A	119504			
				T	84815	1	I	40LIZHBU-PP5K PRE-PAID 5K
7	803500	05/04/2007	49000	A	119504			

(E=ENTER) (F=FORWARD) (P=PAGE) (LINE#) (S=SUMMARY PRINT) (TAB)

CUSTOMER NAME

SERIAL NO. SAJEA51C94

R.O. NO. 794193 RO.DATE 03/26/2007
[8 OF 12] [3 OF 3] MILEAGE /47182

DEPT (S,B,P) B BODY SHOP
ADVISOR NO. 133031

OPERATION NO. 40LIZHBU-TIR OP. DESC. TIRES INSATLL
SALE TYPE (C/W/I) I TECH.NO(S). 130462
COMPLAINT CUSTOMER STATES INSTALL TIRES

CAUSE

CORRECTION REP 4 TIRES

WARRANTY CLAIM NO. OPERATION NO. CLAIM NO. OPERATION NO.

CAMPAIGN NO. CAMPAIGN DESC.
CAMPAIGN NO. CAMPAIGN DESC.

(1=COMMENTS) (2=RECOMMENDATIONS) (3=CCC SCREEN) (E=ENTER) (JOB#) (TAB)