



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

2008 SEP -9 PM 4:38
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

14-JUL-2008

Repository ☐

Reference No.
10234178

OWNER INFORMATION (Type or Print)

Name

Address

City

DEMING

State

NM

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3FAPP15J2NR

Make
FORD

Model
ESCORT

Model Year
1992

Date Purchased
Dec. 2005

Dealer's Name and Telephone Number

Private Party

Engine:
No: Cylinders

Fuel Type:

Original Owner
☐

Dealer's City

Deming, N.M.

State

N.M.

Zip Code

88030

04

GAS

Transmission Type
5 Clutch
5 Speed

☒ Antilock Brakes
☒ Cruise Control

Powertrain

Vehicle Component Code
192000 TIRES:SIDEWALL

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
05-JUL-2008

Failure Mileage
12000

Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make
BIG O

Tire Model (Name or Number)
BIG O

Tire Size (Example P215/65R15)
175/70R13

DOT No. (Example: DOTM9ABC036)
4FFHJ2J3304

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code
192000 TIRES:SIDEWALL

Tire Failure Type CRACK

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

0

0

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1992 FORD ESCORT. THE VEHICLE HAS BIG O PRESTIGE RADIAL MAX TIRES, SIZE 175/70/R13 (NA). THE CONTACT NOTICED THAT THE SIDEWALLS ON THE FRONT TWO TIRES WERE CRACKING. BECAUSE THE TIRES EXCEEDED THE ONE YEAR WARRANTY, THE DEALER WOULD BE FINANCIALLY RESPONSIBLE FOR THEIR REPLACEMENT. THE CONTACT NOTIFIED THE MANUFACTURER AND IS CURRENTLY WAITING FOR A RESPONSE. HE STILL HAS POSSESSION OF THE TIRES. THE DOT AND VIN WERE UNAVAILABLE. THE FAILURE AND CURRENT MILEAGES WERE 12,000.

I AM NOT IN POSSESSION OF THE TIRES. THE WIFE WAS AFRAID WE WOULD HAVE AN ACCIDENT WHEN THEY FAILED AT HWY SPEEDS. WOULD LIKE MONEY BACK TO GO UP FOR NEW TIRES

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.