



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

14-JUL-2008

Repository

Reference No.  
10234152

2008 SEP -9 PM 4:41

**OWNER INFORMATION (Type or Print)**

Name

Address

City RIMERSBURG

State PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner Date 7/28/08

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1J4GW58N4C

Make

JEEP

Model

GRAND CHEROKEE

Model Year

2004

Date Purchased

Dealer's Name and Telephone Number

Kalmar

Engine:

No: Cylinders

8

Fuel Type:

gas

Original Owner

Dealer's City

Leachburg

State

PA

Zip Code

Transmission Type

Auto

Antilock Brakes

Cruise Control

Powertrain

Vehicle Component Code

140000 AIR BAGS

Multiple Failure: airbags + seatbelt

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)  
09-JUL-2008

Failure Mileage  
34000

Failure Speed  
55

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment  
 Prior Repair

Failure Location: Clarion County Rt 68

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

1

Number of Deaths

0

Reported to Police

Y

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2004 JEEP GRAND CHEROKEE. WHILE DRIVING 55 MPH, THE CONTACT FELL ASLEEP AT THE WHEEL. THE VEHICLE SWERVED TO THE RIGHT, CROSSED OVER AN EMBANKMENT, DROVE INTO A DITCH, AND STRUCK A TREE HEAD ON. THE VEHICLE IS CURRENTLY AT THE SHOP BEING REPAIRED. THE CONTACT SUSTAINED CUTS AND BRUISES, BUT NO MAJOR INJURIES. A POLICE REPORT WAS FILED. THE AIR BAGS FAILED TO DEPLOY. SHE BELIEVES THAT HAD THE AIR BAGS DEPLOYED, SHE WOULD NOT HAVE BEEN INJURED. THE VIN WAS UNKNOWN. THE CURRENT AND FAILURE MILEAGES WERE 34,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

*Last Control of Auto - off road to right + back to left - Crossed  
over highway - down embankment. Struck face, forehead, chest (left)  
+ knees on steering wheel. Air bags did not deploy + seat  
belt did not hold me back so I hit my face. Knees were  
both injured on something, not sure what.  
When I went down embankment I hit a tree head on  
the front of vehicle is completely V'd*

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

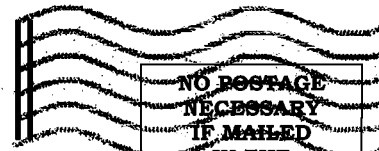
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE,  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300

NEW CASTLE PA 161

28 JUL 2008 PM 1



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

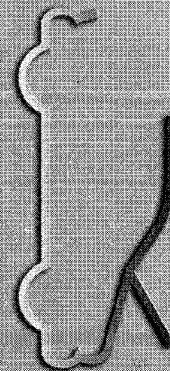
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Ave SE  
Washington, DC 20077-9382**



**Think your vehicle  
has a safety defect?**



**If so:**

**Use the enclosed  
form to file a report.**

**or visit:**

**www.safercar.gov**

**or call:**

**Vehicle Safety Hotline**

**888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration

